



NAIVASHA WATER, SEWERAGE & SANITATION COMPANY

Nakuru Bus Park Biogas Sanitation Facility

RULES OF THE BIOGAS SANITATION FACILITY

Responsibilities of the Operator:

- The Operator has to keep the sanitation facility very clean
- The Operator may have to close the premises if there is no water, no electricity or if another technical problem occurs
- The Operator may decide to close the facility if there is a fight

Responsibilities of NAIVAWASSCO:

- The Company is committed to provide clean treated water
- The Company is responsible for technical maintenance of the facility
- The Company will respond to all justified customer complaints

Responsibilities and rights of Customers:

- Customers of this facility have to keep toilets, showers and the kiosk clean!
- Customers have the right to complain to the Operator and to the Company about poor hygienic conditions or poor service levels (please see contact details below)

Please Keep Your Biogas Sanitation Clean, Always!

FOR MORE DETAILS, CONTACT THE MANAGING DIRECTOR OF NAIVASHA WATER COMPANY BASED AT:
Jonka Building
1st Floor
Mama Ngina Street,
P. O. Box 321 Naivasha Kenya
Tel; 050-2020979