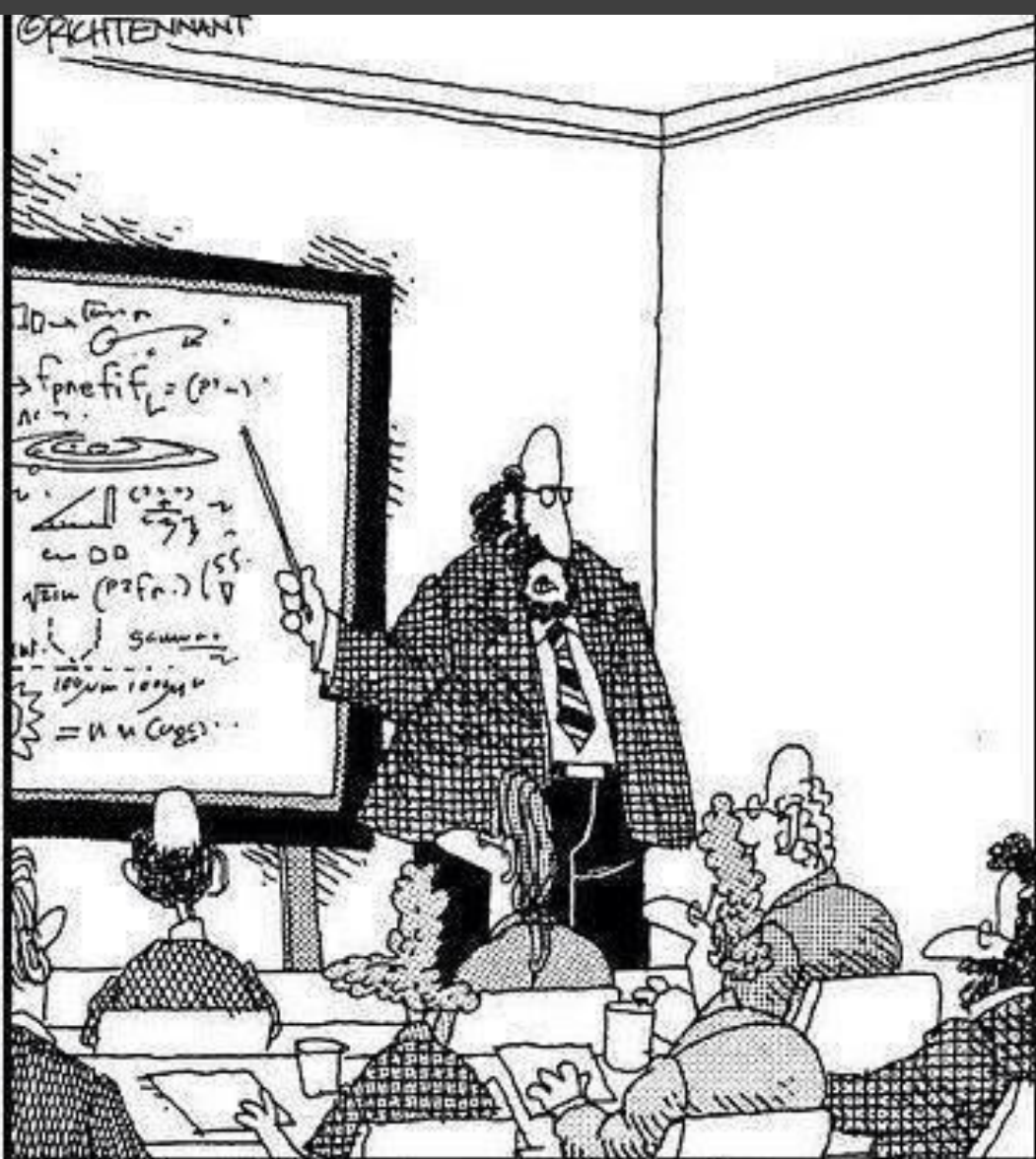




FSM Toolbox Project

Lessons learnt from other similar
toolkit initiatives in the WASH sector

Andreas Knapp, Magdalena Bäuerl - hydrophil



“Along with ‘Antimatter,’ and ‘Dark Matter,’ we’ve recently discovered the existence of ‘Doesn’t Matter,’ which appears to have no effect on the universe whatsoever.”

A tool is only a tool...



...if it is used (correctly)!



Luncz et al. 2009 in Current Biology

Recent and Ongoing Initiatives I

- **AIT** is aiming to develop and disseminate a *Fecal Sludge Management Toolkit for Investors, Planners and Consultants*
- **eawag** has updated their complete guidelines on *Community-Led Urban Environmental Sanitation Planning (CLUES)* and published the comprehensive *Faecal Sludge Management book*
- **Emory University** developed their original exposure assessment tool *SanitPath* into a rapid risk assessment tool
- **GIZ** is focussing on *faecal flow diagrams*
- **CLTS foundation** – *triggering tools*

Recent and Ongoing initiatives II

- **GWP** has more than 10 year of experience in developing and maintaining the IWRM toolbox – now GWP is adding the Integrated urban water management toolbox (incl. sanitation)
- **IRC** developed a *WASH information management toolkit* to improve the information flow in critical situations and is (together with **USAid** maintaining the *Sanitation Updates Blog*)
- **SECON** developed the *Sustainable Water and Sanitation Management Toolbox (SSWM)*
- **SuSanA** is providing a platform for expert discussion and maintains a wealth of knowledge with a specific emphasis on practical case studies

Recent and Ongoing initiatives III

- **WaterAID and the SHARE consortium** developed a practitioner's toolkit to make WASH safer (Violence and gender) through improved programming and services
- **WEDC and Leeds University** – emphasis on diagnostic tools as a basis for city wide sanitation planning
- **WSP** is focussing on diagnostic tools for investors and improving the *Service Delivery Assessment (SDA)* scorecards
- **Other „smaller“ initiatives** like the *Safisan Toolkit* developed by the Water Service Trust Fund Kenya target specific regional/local conditions

Initial findings I

Maintenance and regular Update:

Static toolkits , which do not allow interaction with users and are not maintained or updated have a limited impact

- long-term financing
- strategy for ongoing maintenance
- need for a continuous training and capacity building component

e.g. GWP is moving from information management to knowledge management now with 1,5 full time staff equivalent

Initial findings II

Structure of the toolbox:

The way the toolbox is structured influences the actual use and uptake

- Allowing quick navigation to find the right tool is essential
- Start with priority needs
- Knowledge management capacity in the team

e.g. BMGF flowdiagram, overview presented by WSP etc.

Initial findings III

Reaching the Target Audience/ relevance of the tools:

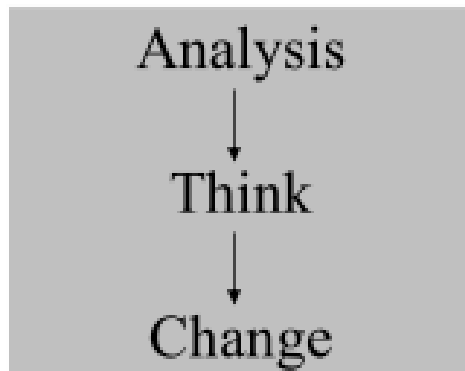
The originally intended target audiences are frequently „missed“ out tools are reported often too complex for the user

- Easy-to-use tools including case studies
- Field tested – „real case town“ approach of the project
- Development of a plan for strategic alliances with training institutions and marketing of the toolbox

e.g. main users of GWP IWRM toolbox are universities and researchers

Initial findings IV

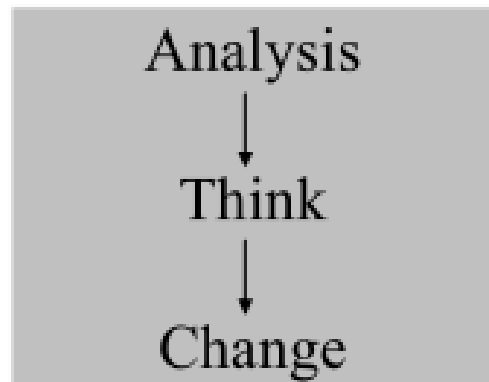
How best to create enabling environment to trigger change?



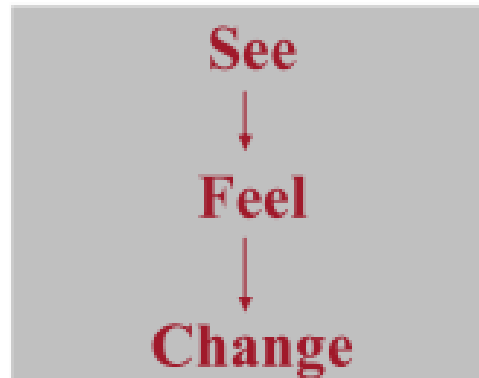
“Changing behaviour is less a matter of giving people analysis and information to influence their thoughts....

...it is more about helping them to see a truth to influence their feelings.”

Initial findings IV



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“Both thinking and feeling are essential but the heart of successful change is in the emotions”

Questions for discussion:

1. What are the **priority** needs for the different target audiences?
 - City managers/planners
 - Investors
 - Consultants
 2. Best strategy to build up **capacity** for use of toolbox
 3. How best do we **work together** (communicate) to get the maximum synergies ?
- Let's have further discussions on SuSanA discussion forum: www.forum.susana.org
 - All presentations from today will be made available on SuSanA platform (Sustainable Sanitation Alliance): www.susana.org