

# Alternative Business Models for FSM – System's Perspective

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International Water Management Institute

Mainstreaming Citywide Sanitation: Opportunities and Challenges  
for Excreta Management

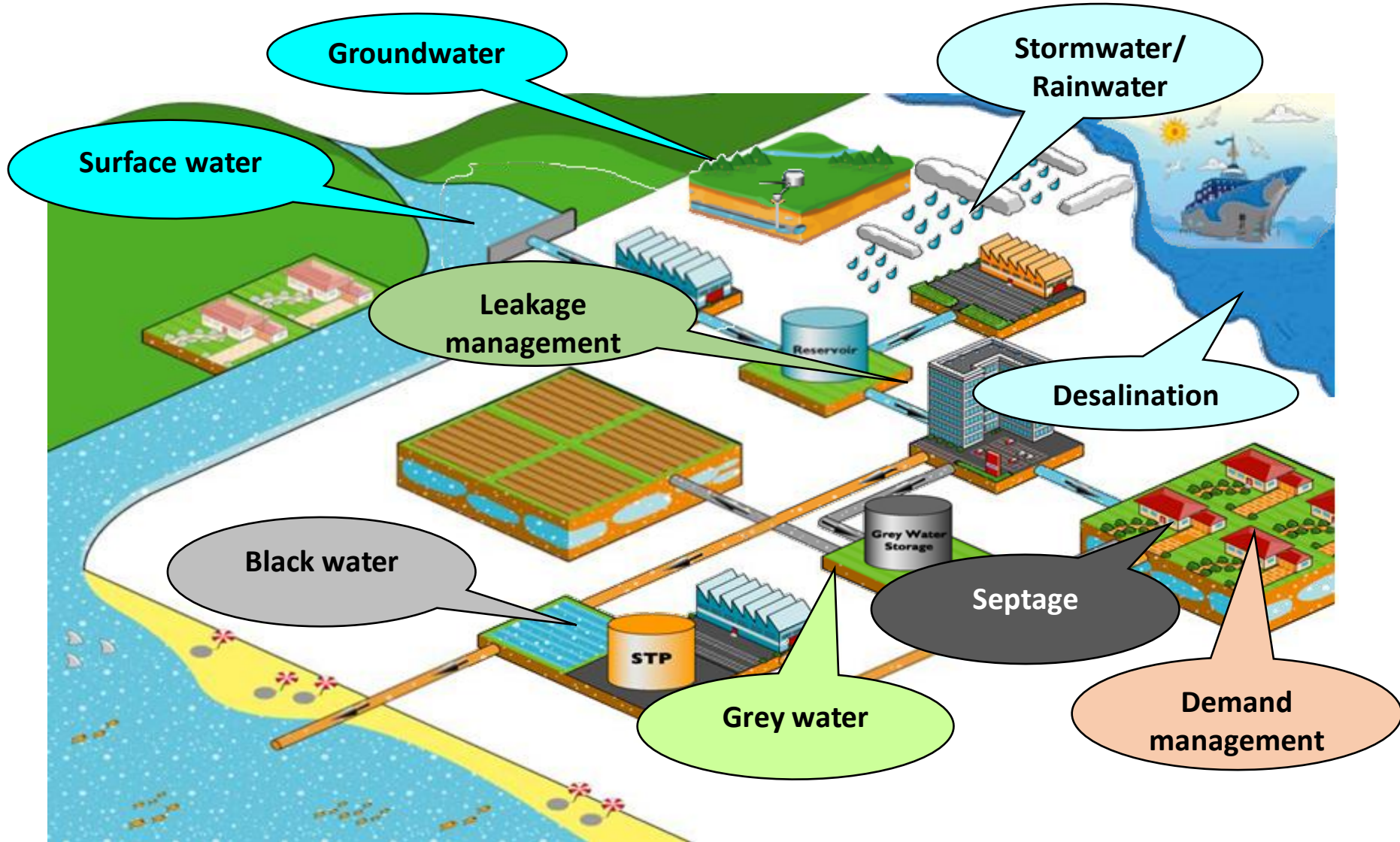
4 -5 April 2016, New Delhi, India



**major change** in perspective

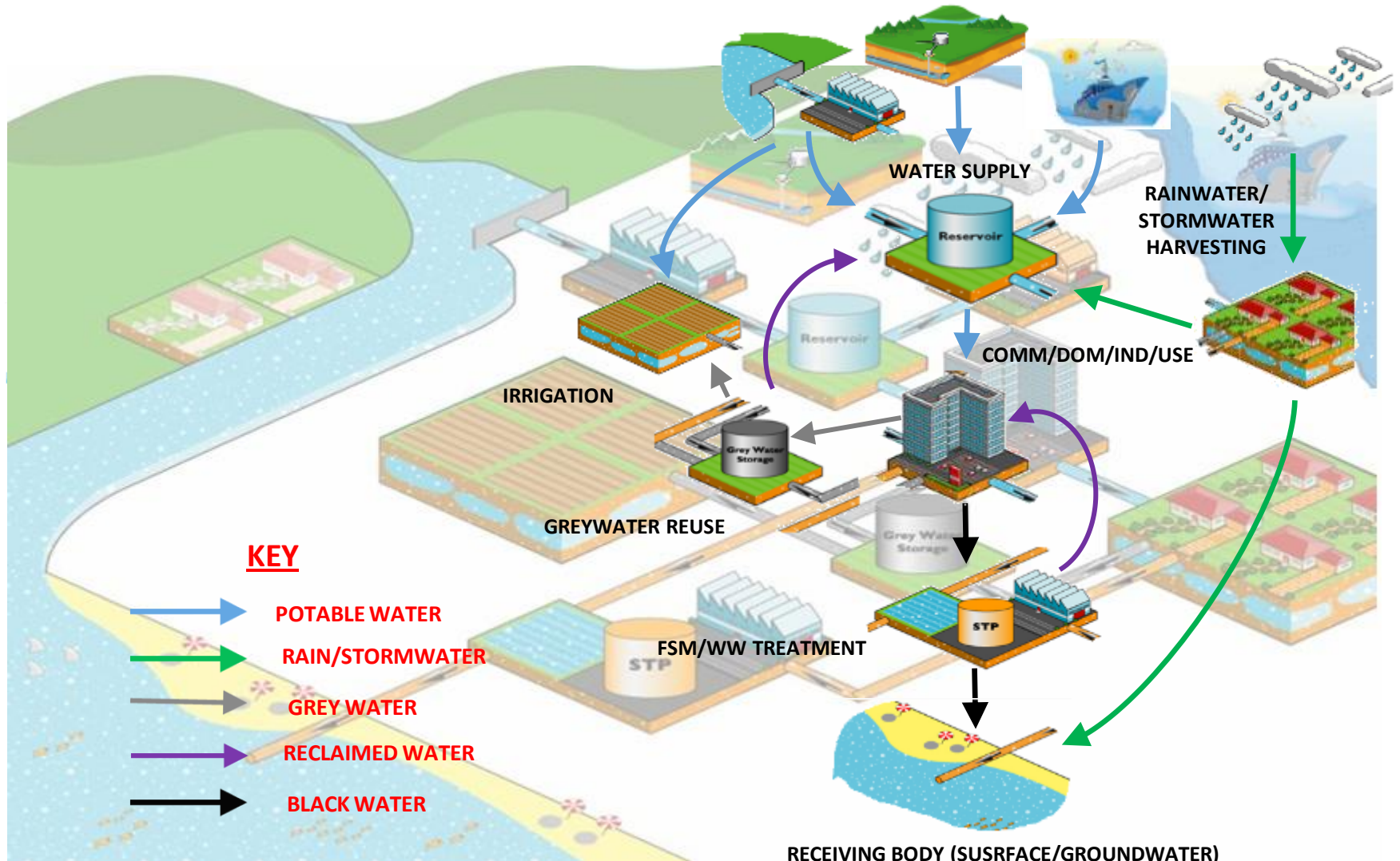
**productive use of water**

# We need to have a systems perspective of the water cycle



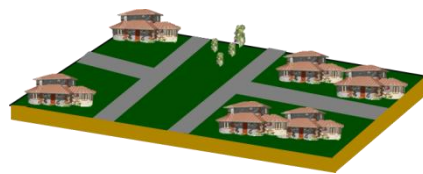
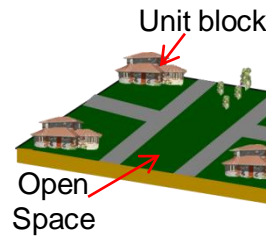
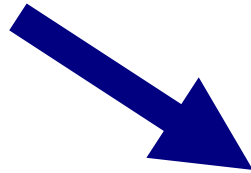
# Modelling allows us to connect all flows with productive uses

SURFACE WATER/GROUNDWATER/DESALINATION)

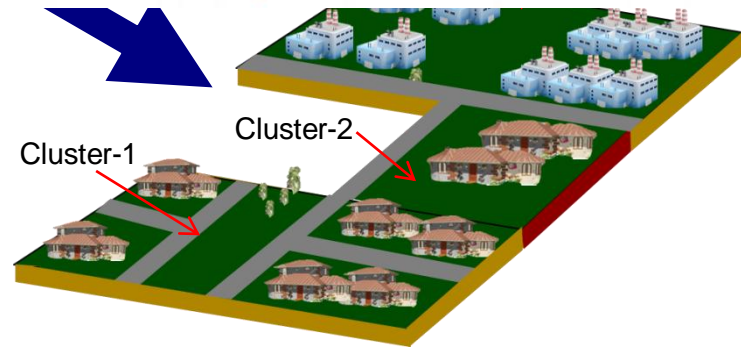
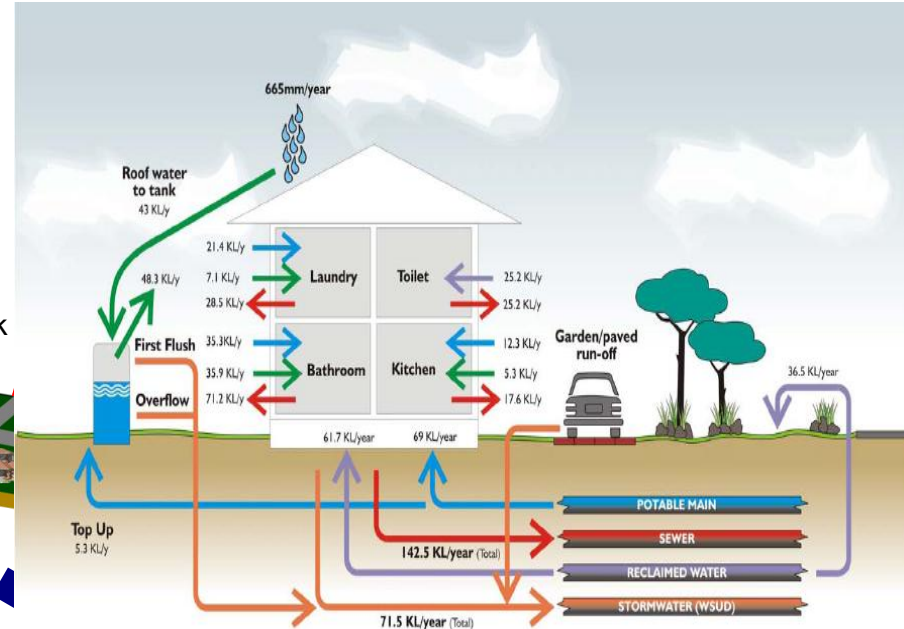


# Analysis is performed using a nested systems approach

## Unit Block



## Community



## Cluster

# Exploring alternative urban water solutions to rapid population growth



**Water demand will at least double until 2035**

**I.C.L.E.I**  
Local Governments for Sustainability

Patel College of  
**Global Sustainability**



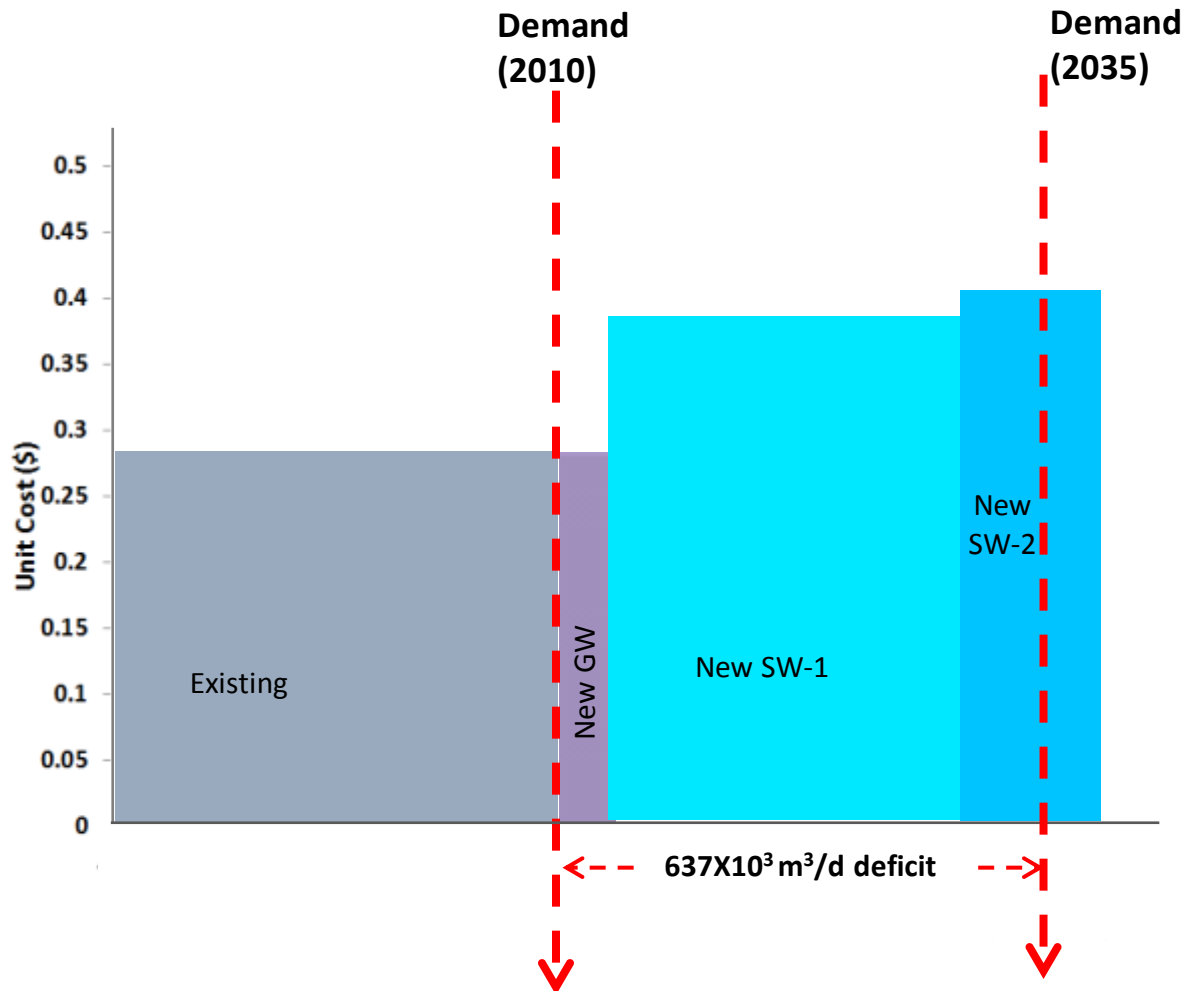
**MAKERERE UNIVERSITY**

**Panafcon**



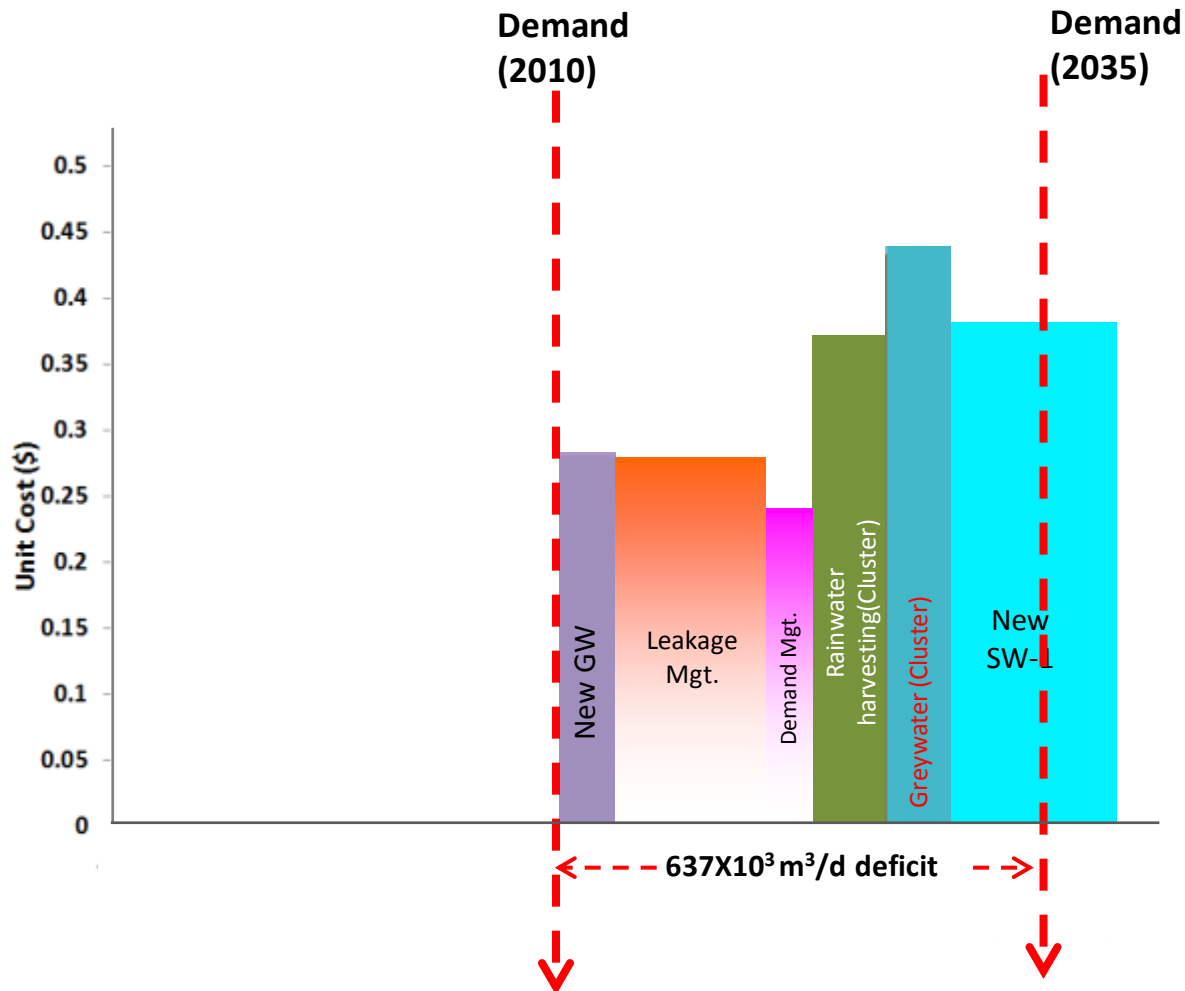
# Typical solutions - import more water to meet growing needs

- Unit costs of **US\$ 0.36/m<sup>3</sup>**



# Need to consider non-conventional resources – a portfolio of options

- Unit costs of **US\$ 0.31/m<sup>3</sup>** (cf. to 0.36)





# Need to consider non-conventional resources – a portfolio of options

- Unit costs of **US\$ 0.4**

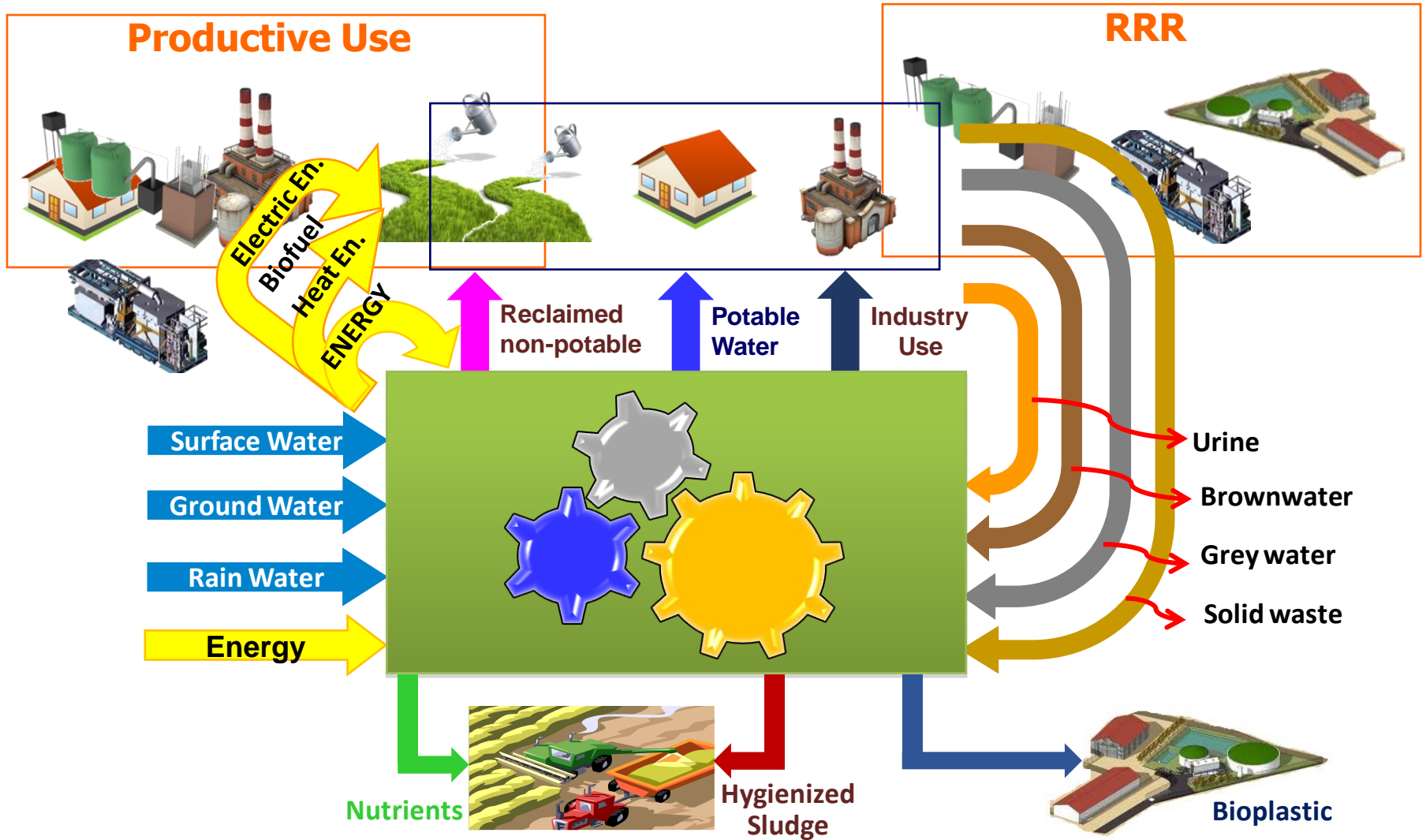




**major change** in perspective

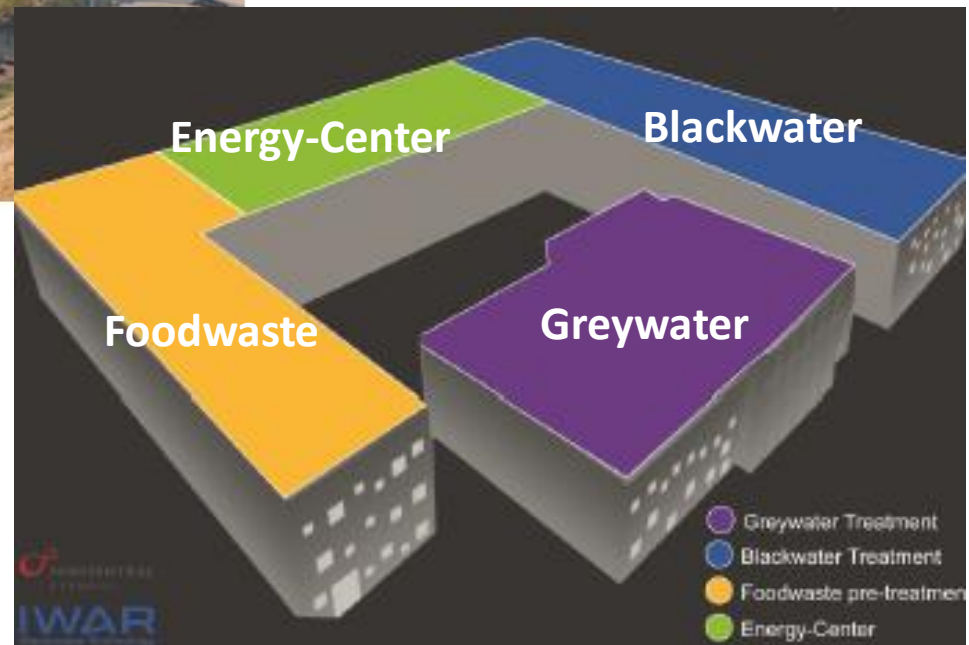
**waste as a resource**

# Changing our perspective creates opportunity to do things differently



# April 2014: Semizentralized Resource Recovery Center Qingdao Shiyuan

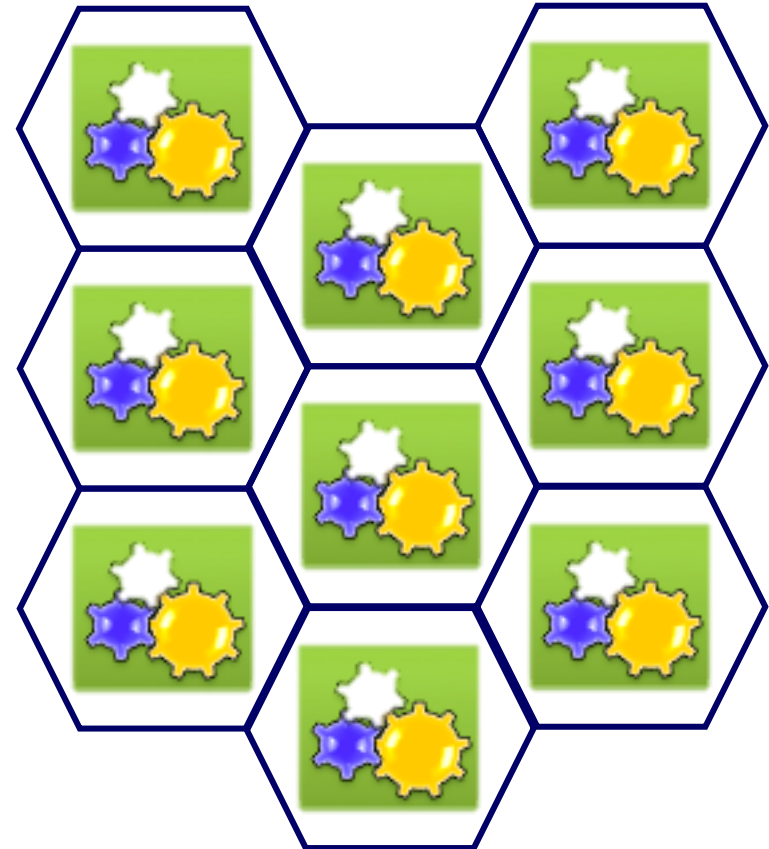
© Cosalux u. Susanna Neunast



# Clusters allow maximum efficiency while giving adaptive capacity

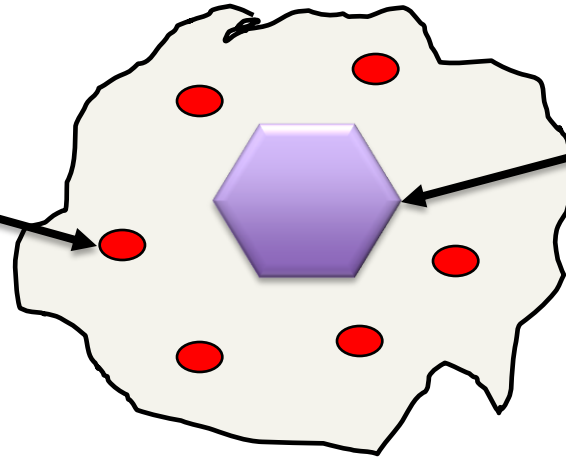
## A machine for each district

- Semi central supply and treatment unit as part of clustered city structure
- Use scalability of treatment technology (membranes)
- Customized supply and treatment for each cluster
- Utilizing synergy effects and re-use potentials



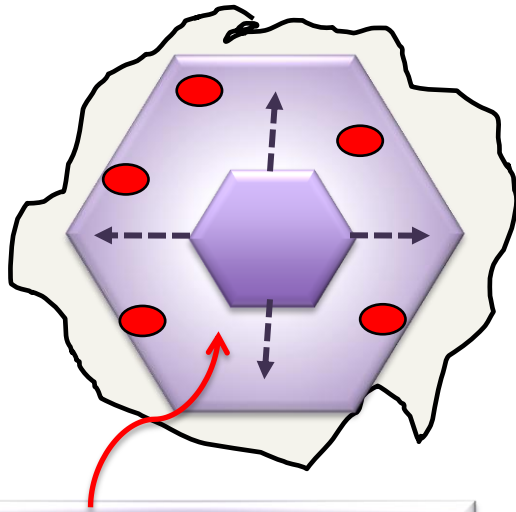
# Look for opportunities to create new paradigms (not extend old ones)

**Outskirts**  
Demand met by  
informal systems

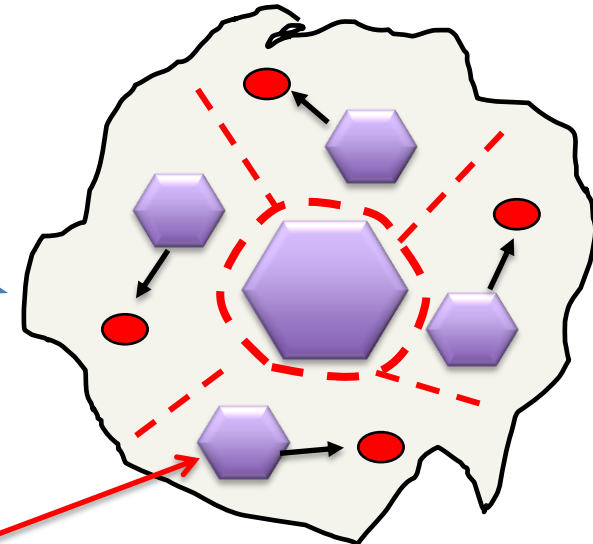


**City Core**  
Formalised water &  
waste system

**Growth**



**Expansion of existing  
system to growing areas**



**Distributed &  
Decentralized**

# Exploring opportunities to do things differently in emerging cities

Quick growing emerging towns



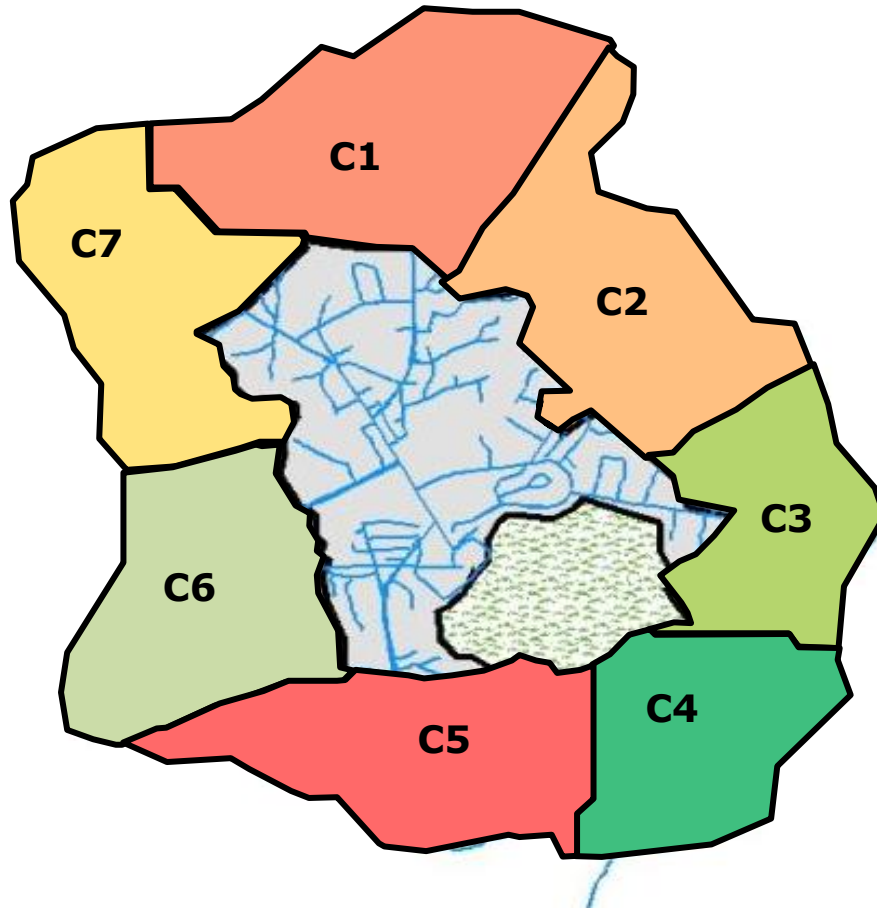
UGANDA



**MAKERERE UNIVERSITY**

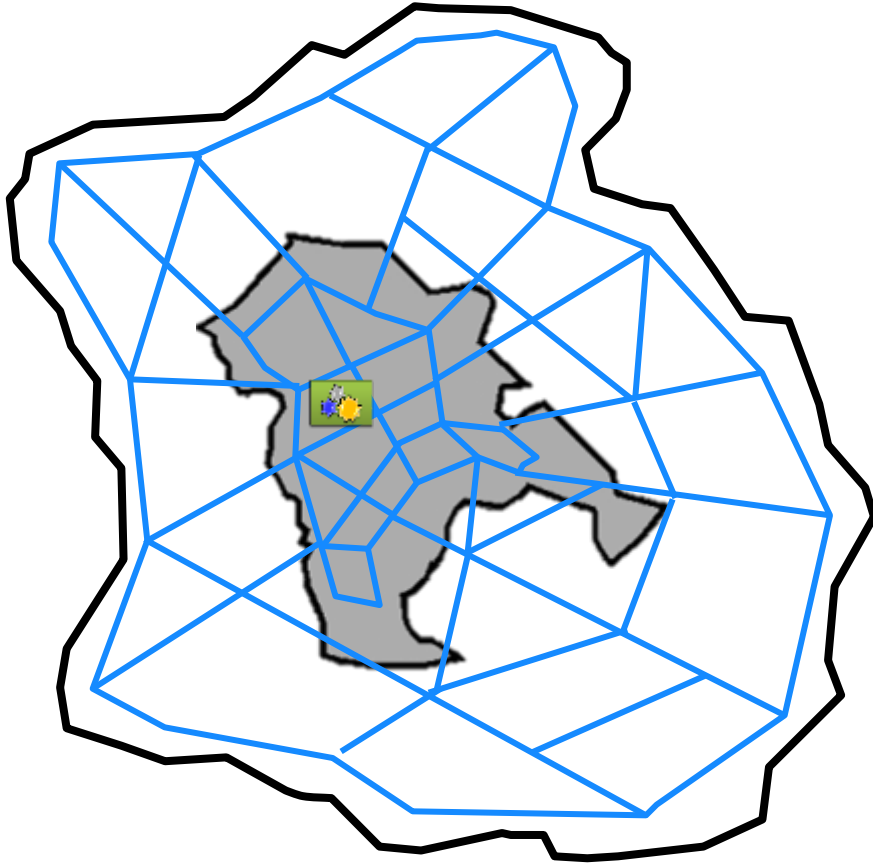


# Look for opportunities to create new paradigms (not extend old ones)

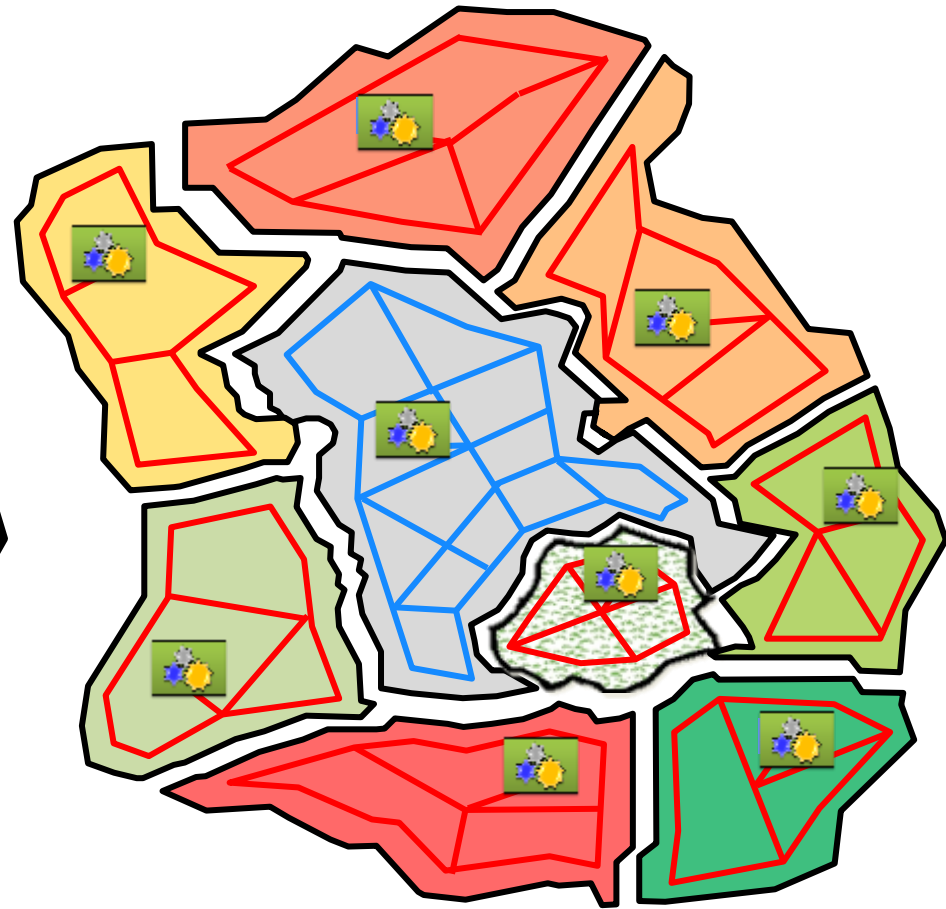




# Semi-centralized is cheaper?

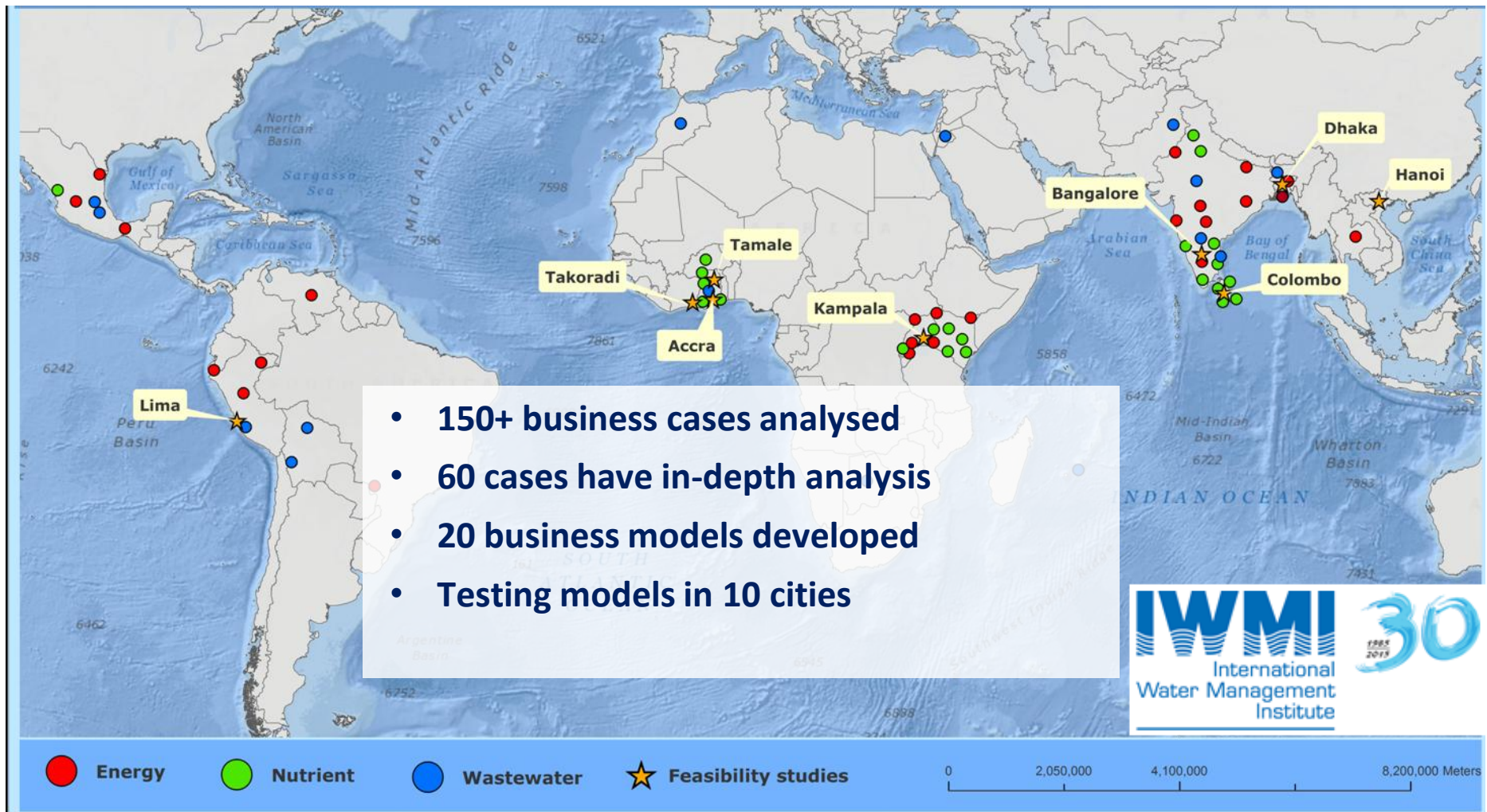


**Average Annual Costs**  
**5,148,000 US\$**

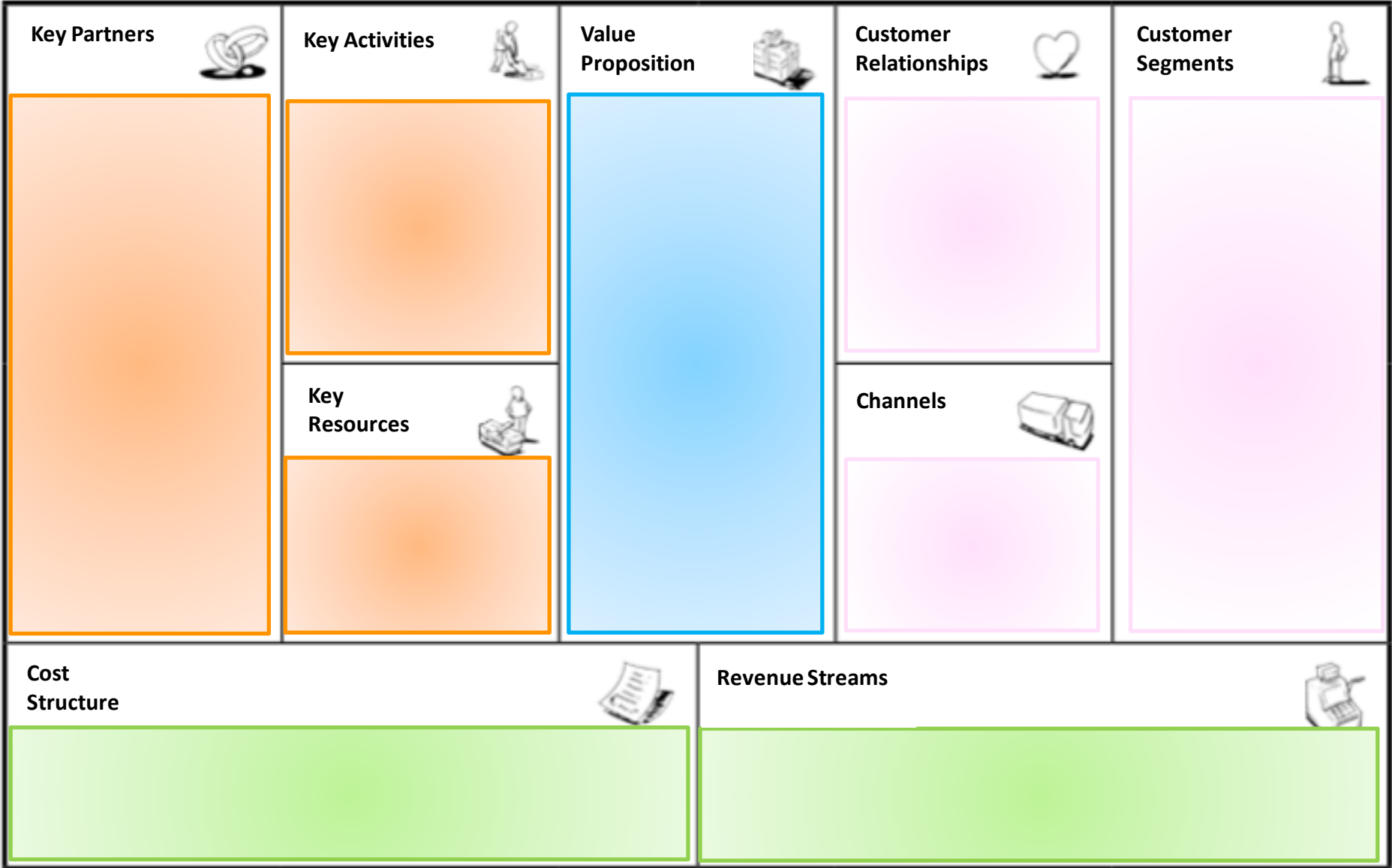


**Average Annual Costs**  
**3,787,000 US\$**

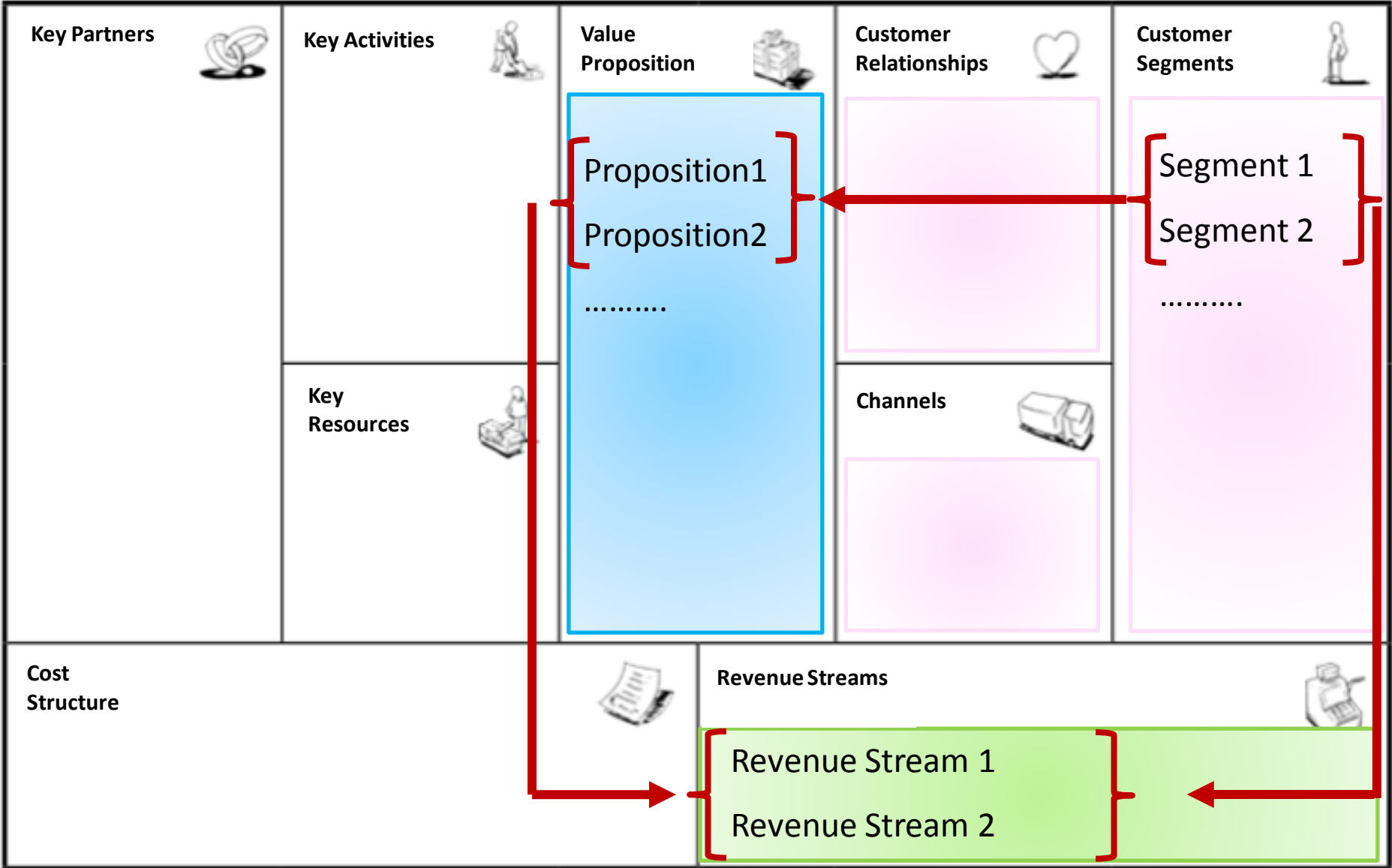
# IWMI developing comprehensive catalogue of RRR business cases



# The Business Model Canvas



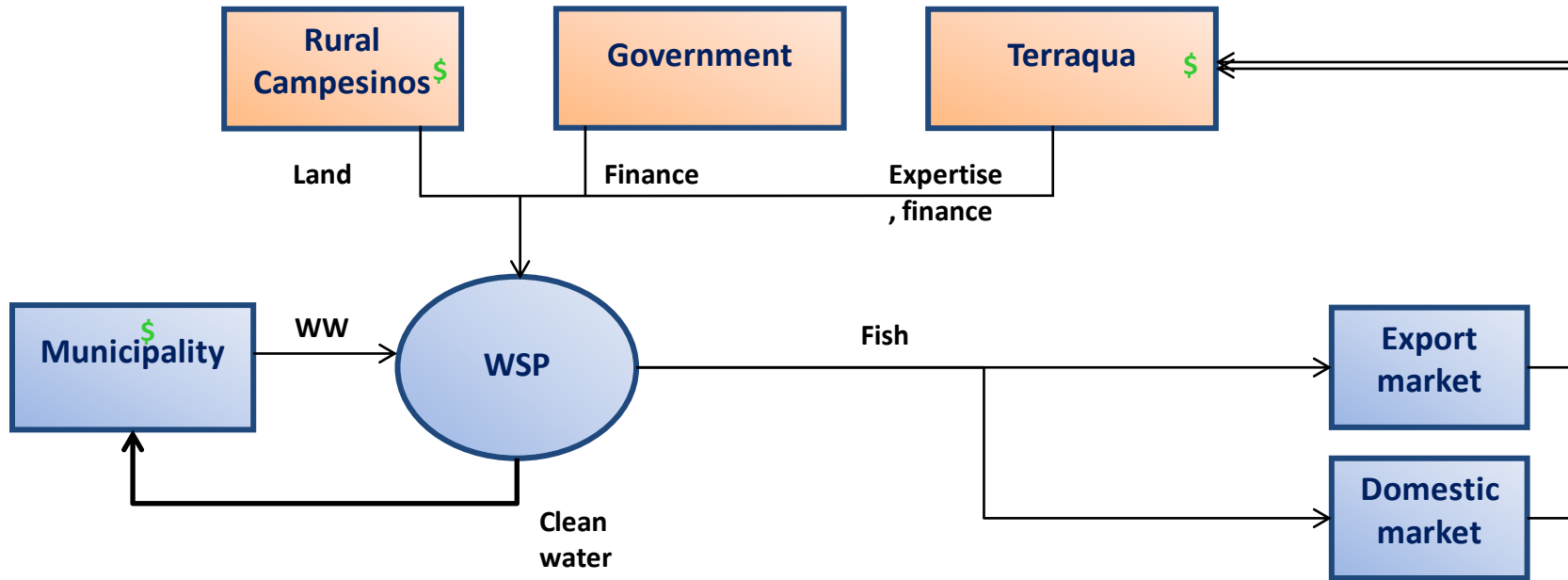
# The Business Model Canvas



# Phyto-remediative wastewater treatment & fish production



- PPP's
- Domestic/industrial wastewater (pref. dom.)
- Alternative source of fish, advanced tertiary state treated wastewater
- Averts pollution of water bodies
- Scale: Small to medium/large
- Location: South Asia, Latin America, Africa



- Scale: 70.000 m<sup>3</sup>/day
- Cost of investment: \$22 M
- Organizational type: PPP
- Business model: value-driven & cost-driven end-sales
- Form of financing: I-A Dev. Bank through Government, equity
- Driving factors: Water scarcity, abundant ww polluting water bodies, land availability and conducive ownership structures

<p><b>Key Partners</b></p> <ul style="list-style-type: none"> <li>• Wastewater producers</li> <li>• Expertise / R&amp;D provider</li> <li>• Central government</li> <li>• Farmers</li> <li>• External financier(s)</li> </ul>	<p><b>Key Activities</b></p> <ul style="list-style-type: none"> <li>• Treat wastewater</li> <li>• Grow duckweed, co-crops &amp; fish</li> <li>• Quality control</li> <li>• Fish processing &amp; packaging</li> <li>• Marketing &amp; sales of fish and co-crops</li> </ul>	<p><b>Value Propositions</b></p> <ul style="list-style-type: none"> <li>• Provide quality processed &amp; packaged fish for domestic &amp; export markets.</li> <li>• Provide cost effective wastewater treatment</li> <li>• Provide highest standard treated water</li> </ul>	<p><b>Customer Relationship</b></p>	<p><b>Customer Segments</b></p> <ul style="list-style-type: none"> <li>• Municipality (wastewater producer)</li> <li>• Municipality (water consumer)</li> <li>• Domestic whole sellers &amp; retail for processed &amp; packaged fish</li> <li>• Export processed &amp; packaged fish markets</li> </ul>
<p><b>Key Resources</b></p> <ul style="list-style-type: none"> <li>• Tanks and ponds</li> <li>• Expertise duckweed</li> <li>• Capital</li> <li>• Partnerships with lagoon - &amp; wastewater provider</li> <li>• Marketing &amp; sales force</li> <li>• Packaging &amp; storage</li> <li>• Quality control mechanism</li> </ul>			<p><b>Channels</b></p> <ul style="list-style-type: none"> <li>• Marketing channels, local and export</li> </ul>	
<p><b>Cost Structure</b></p> <ul style="list-style-type: none"> <li>• Capital investment</li> <li>• O&amp;M, including fingerlings</li> <li>• Debt repay &amp; equity value</li> <li>• Marketing &amp; sales with retailers and whole sellers</li> <li>• Packaging &amp; storage</li> </ul>			<p><b>Revenue Streams</b></p> <ul style="list-style-type: none"> <li>• Sale of processed &amp; packaged fish to domestic whole sellers and retail</li> <li>• Whole sale of processed &amp; packaged fish to export markets</li> <li>• Potable water sales (potential)</li> <li>• <i>Wastewater handling fee</i></li> </ul>	

## Value Propositions

- Provide quality processed & packaged fish for domestic & export markets.
- Provide cost effective wastewater treatment
- Provide highest standard treated water

## Customer Segments

- Municipality (wastewater producer)
- Municipality (water consumer)
- Domestic whole sellers & retail for processed & packaged fish
- Export processed & packaged fish markets

## Revenue Streams

- Sale of processed & packaged fish to domestic whole sellers and retail
- Whole sale of processed & packaged fish to export markets
- Potable water sales (potential)
- *Wastewater handling fee*





# Resource recovery from waste

## Business Models for Energy, Nutrient and Water Reuse

Edited by Miriam Otoo and Pay Drechsel, International Water Management Institute

With forewords by:  
Guy Hutton, Senior Economist, Water and Sanitation Program, World Bank  
Professor Jaideep Prabhu, Judge Business School, University of Cambridge, UK

### About this Book

Humans generate millions of tons of waste every day, rich in water, nutrients and energy. Yet this is not being managed in a way that permits us to derive value from its reuse. Meanwhile millions of farmers struggle with depleted soils and lack of water. This book shows how resource recovery and reuse (RRR) could enhance food security, support green economies and contribute to cost recovery in the sanitation chain.

Many RRR projects depend on subsidies and hardly survive their pilot phase. However, viable approaches to RRR are emerging around the globe, especially in low income countries. These enterprises are shifting the focus from waste disposal to treatment of waste as a valuable resource for safe reuse.

Now, for the first time, a compendium of these success stories has been assembled. Based on over 70 cases from around the world, each is systematically described and evaluated. The focus is on municipal, agro-industrial and food waste and business models with growth potential. For each model, safety concerns and risk mitigation measures are highlighted.



September 2016. Approx 640pp

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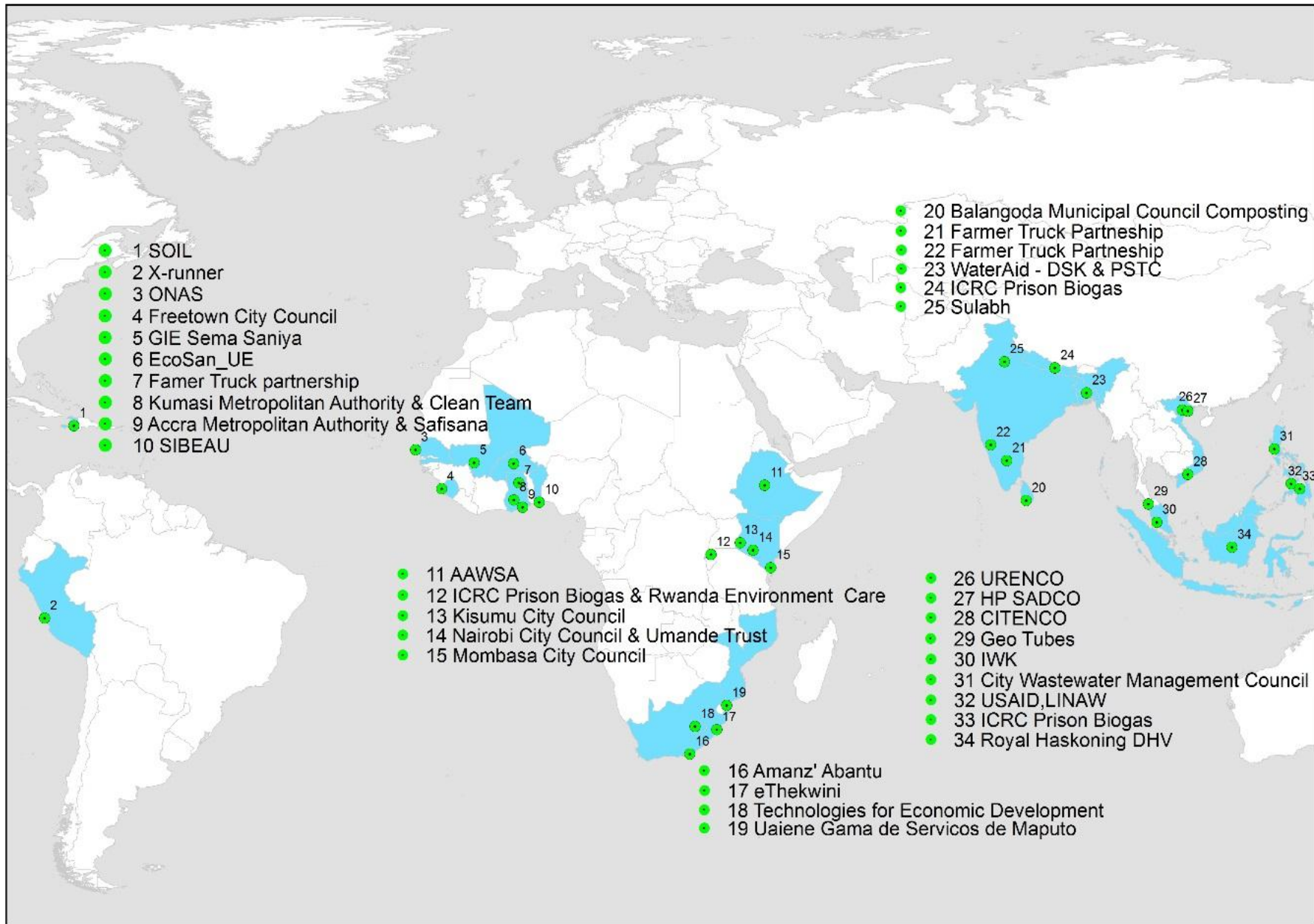


Available Dec 2016

# Fecal Sludge Management



## Business Models



- 1 SOIL
- 2 X-runner
- 3 ONAS
- 4 Freetown City Council
- 5 GIE Sema Saniya
- 6 EcoSan\_UE
- 7 Famer Truck partnership
- 8 Kumasi Metropolitan Authority & Clean Team
- 9 Accra Metropolitan Authority & Safisana
- 10 SIBEAU

- 11 AAWSA
- 12 ICRC Prison Biogas & Rwanda Environment Care
- 13 Kisumu City Council
- 14 Nairobi City Council & Umande Trust
- 15 Mombasa City Council

- 16 Amanz' Abantu
- 17 eThekwini
- 18 Technologies for Economic Development
- 19 Uaiene Gama de Servicos de Maputo

- 20 Balangoda Municipal Council Composting
- 21 Farmer Truck Partnership
- 22 Farmer Truck Partnership
- 23 WaterAid - DSK & PSTC
- 24 ICRC Prison Biogas
- 25 Sulabh

- 26 URENCO
- 27 HP SADCO
- 28 CITENCO
- 29 Geo Tubes
- 30 IWK
- 31 City Wastewater Management Council
- 32 USAID,LINAW
- 33 ICRC Prison Biogas
- 34 Royal Haskoning DHV



**Economic Viability**



SANITATION SERVICE CHAIN



ACCESS TO TOILET



EMPTYING & TRANSPORT



TREATMENT



DISPOSAL OR REUSE

**A. BUSINESS MODELS FOR ACCESS TO TOILET AND REUSE**

A1. Public toilet with energy recovery

**A. BUSINESS MODELS FOR ACCESS TO TOILET AND REUSE (CONT.)**

A2. Resident-institution biogas

**B. BUSINESS MODELS FOR EMPTYING AND TRANSPORT**

- B1. Commonly occurring emptying and transport
- B2. Franchise
- B3. Nonprofit
- B4. Licensing
- B5. Call center
- B6. Transfer station

**C. BUSINESS MODELS FOR EMPTYING TO TREATMENT FOR DISPOSAL**

- C1. Commonly occurring public FSM
- C2. Schedule desludging sanitation tax
- C3. License and sanitation tax
- C4. Incentivize disposal
- C5. Full private

**D. BUSINESS MODELS FOR EMPTYING TO TREATMENT FOR REUSE**

- D1. Farmer truck operator partnership
- D2. Co-composting
- D2a. Push-pull
- D2b. Cluster

**E. BUSINESS MODELS FOR SANITATION SERVICE DELIVERY: FROM TOILET TO DISPOSAL OR REUSE**

- E1. Fixed UDDTs
- E2. Mobile Toilets

# FSM Business Models



ACCESS TO TOILET



EMPTYING & TRANSPORT

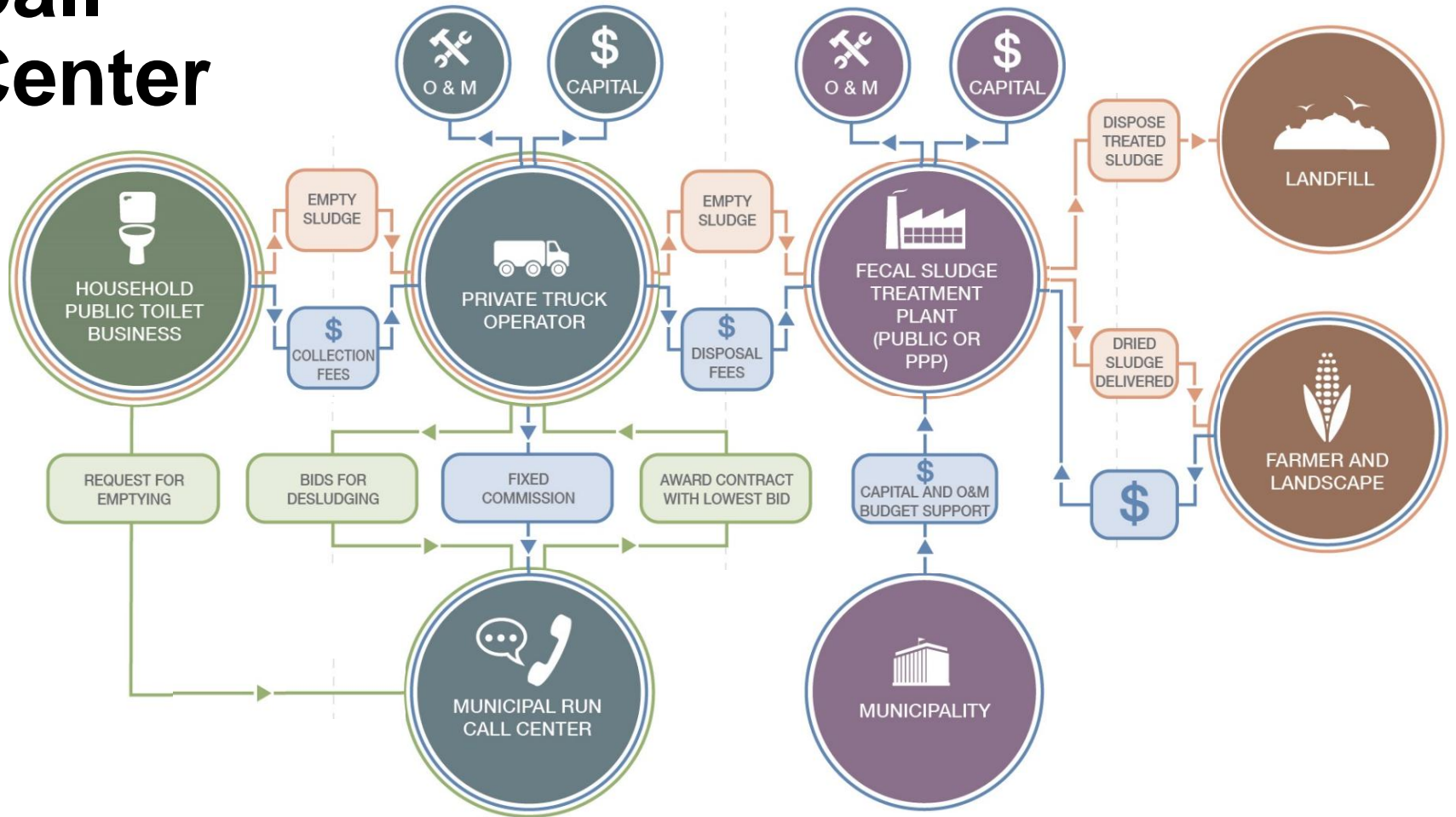


TREATMENT



DISPOSAL OR REUSE

# Call-Center



SERVICE FLOWS —

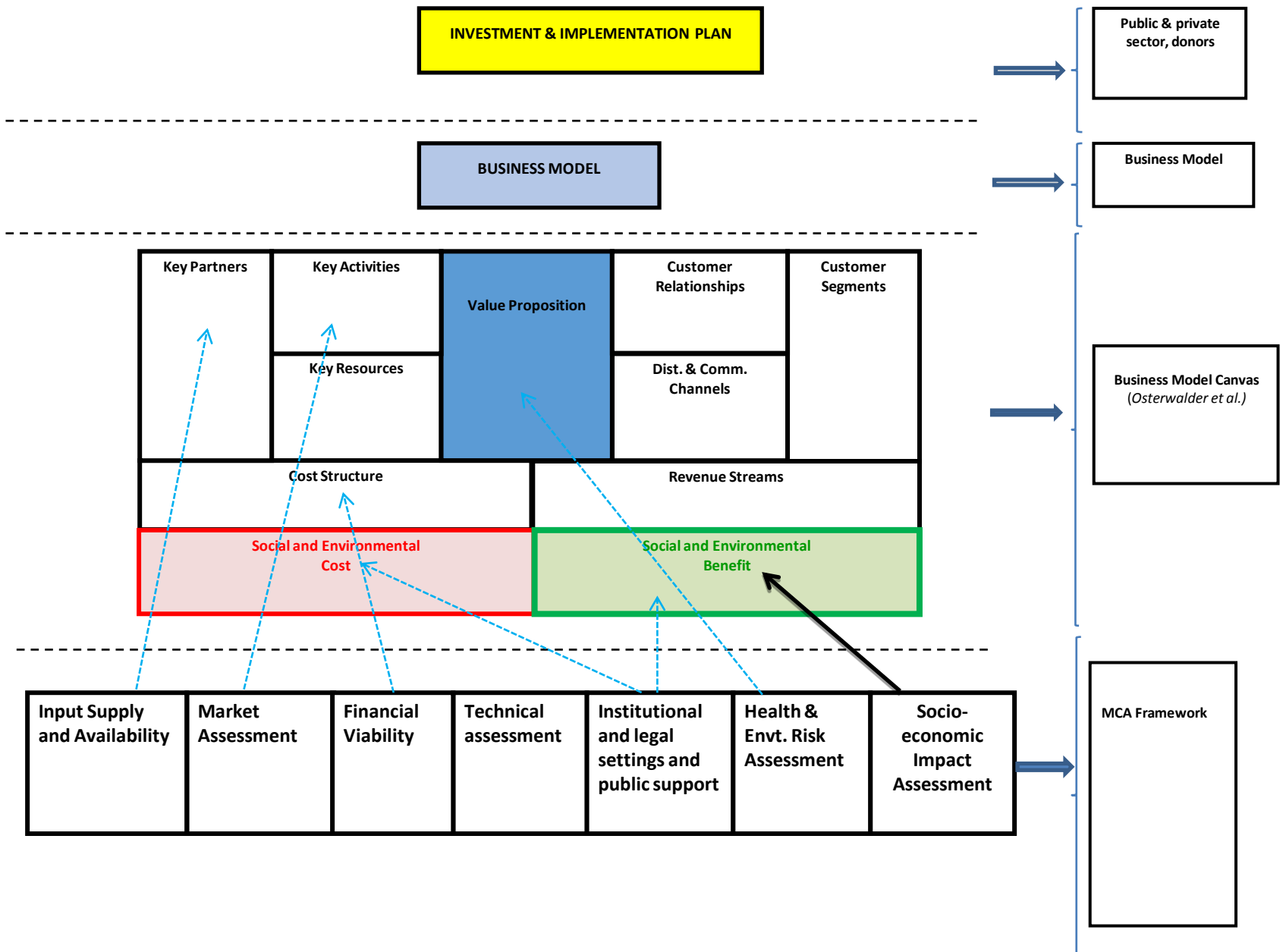
FINANCIAL FLOWS —

INSTITUTIONAL RELATIONSHIPS —

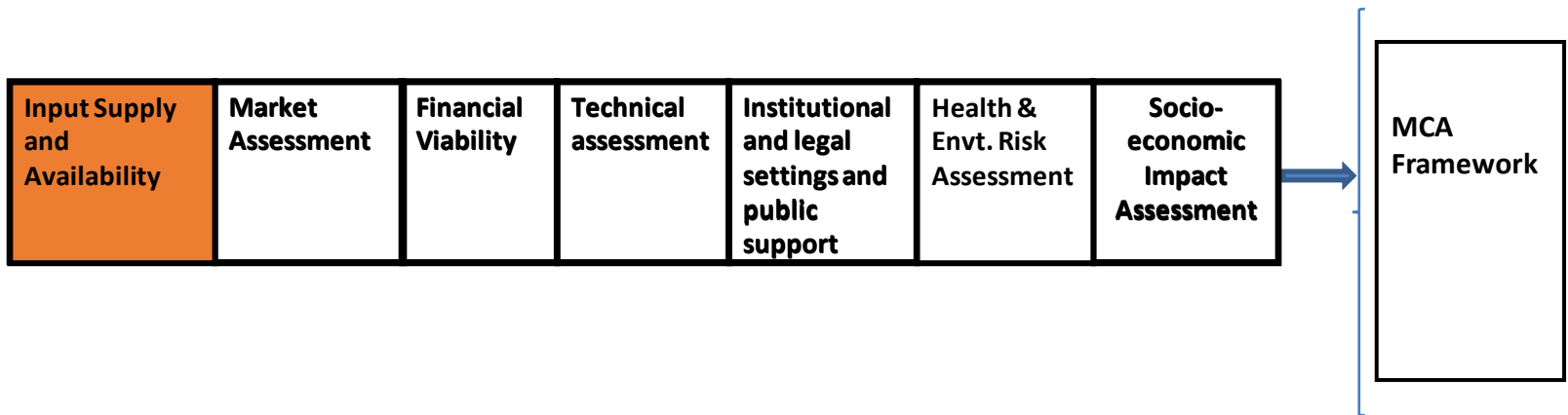
# Fecal Sludge Management



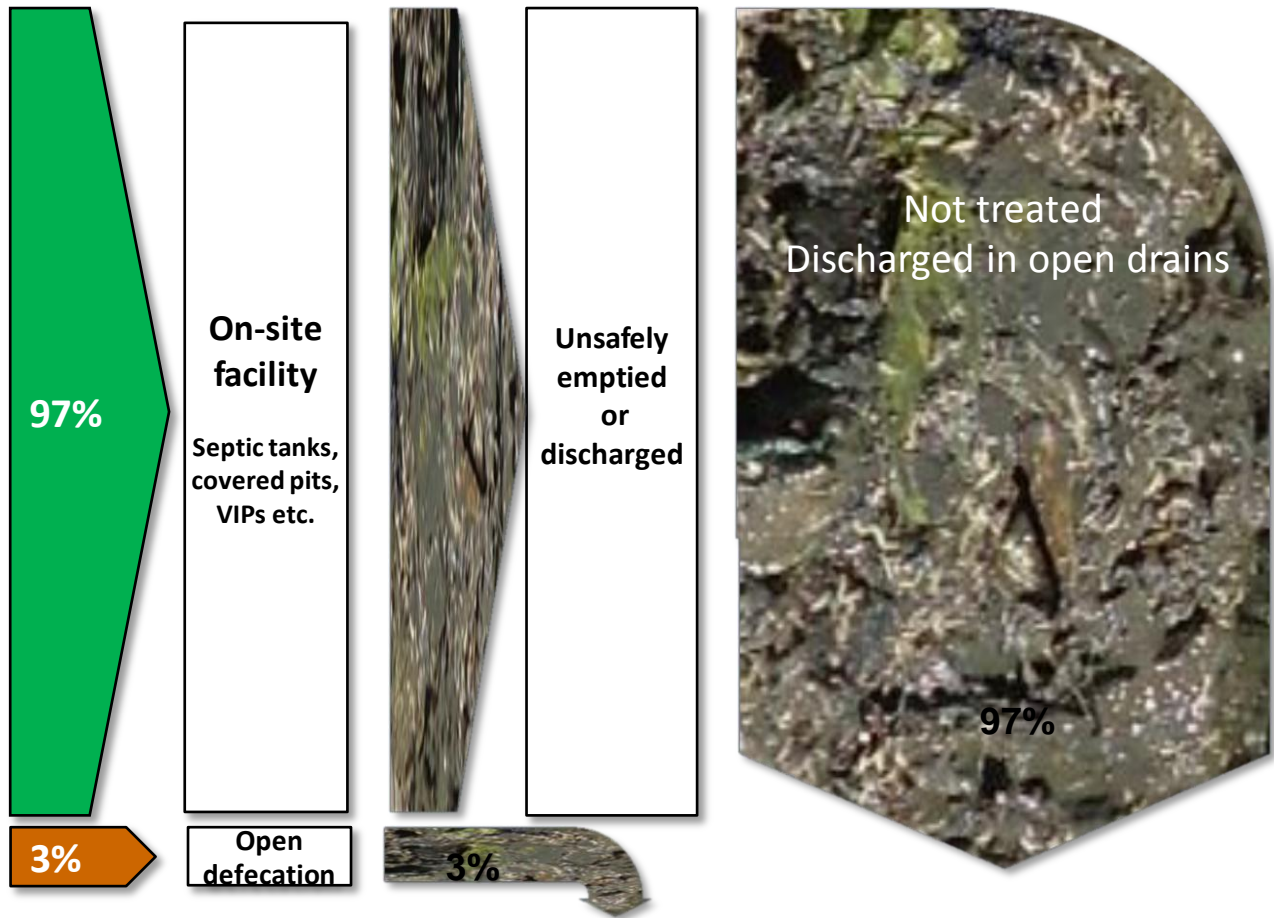
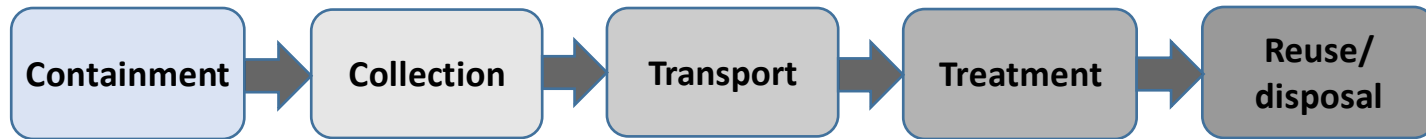
**Feasibility study results from  
India, Ghana, and Sri Lanka**







# Gangaghat (based on Survey)



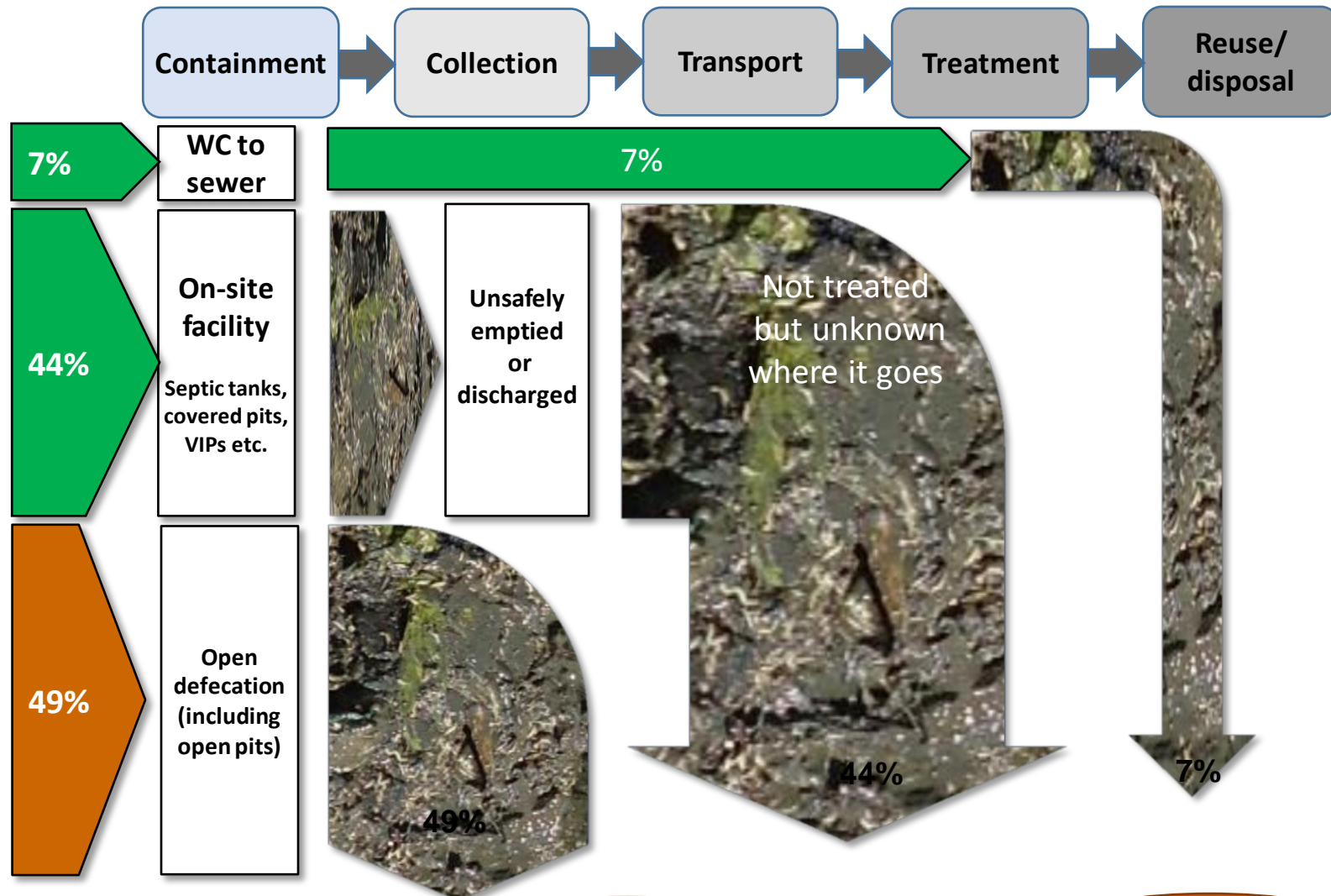
Source:  
Sample  
HH Survey

**100%**

Land, and indirectly to  
ground and surface waters  
via percolation or run-off

Directly to surface  
waters, via drains  
and/or sewers

# Mughalsarai (Survey data)



Source:  
Sample  
HH Survey

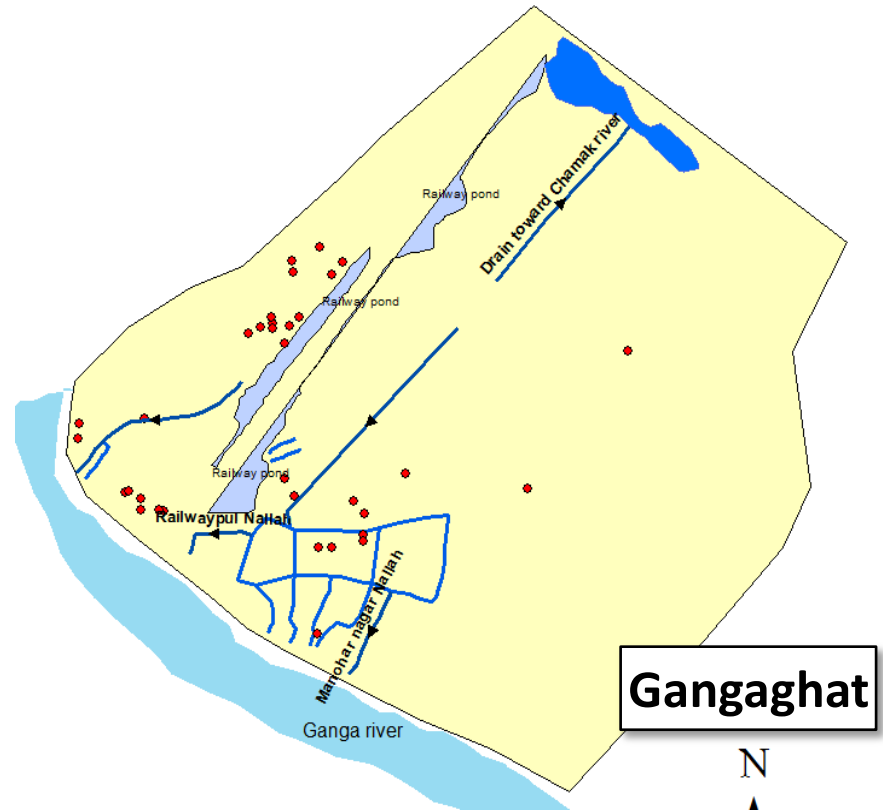
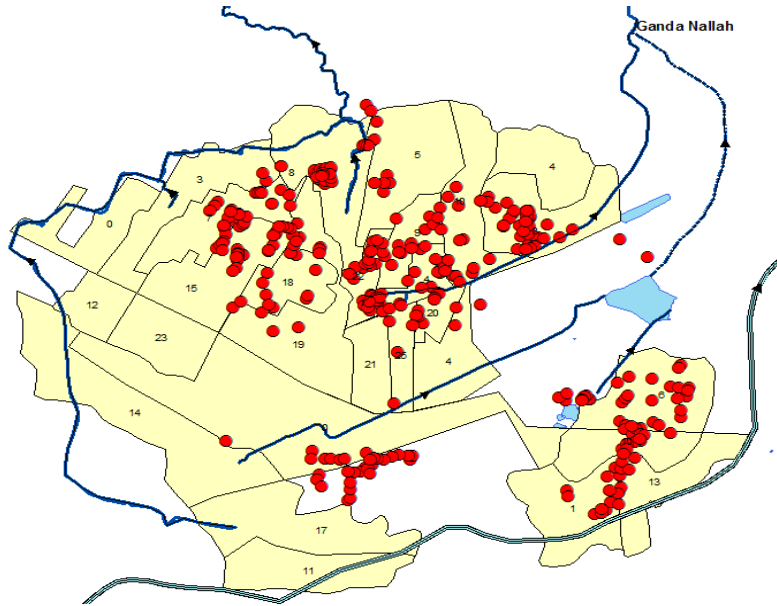
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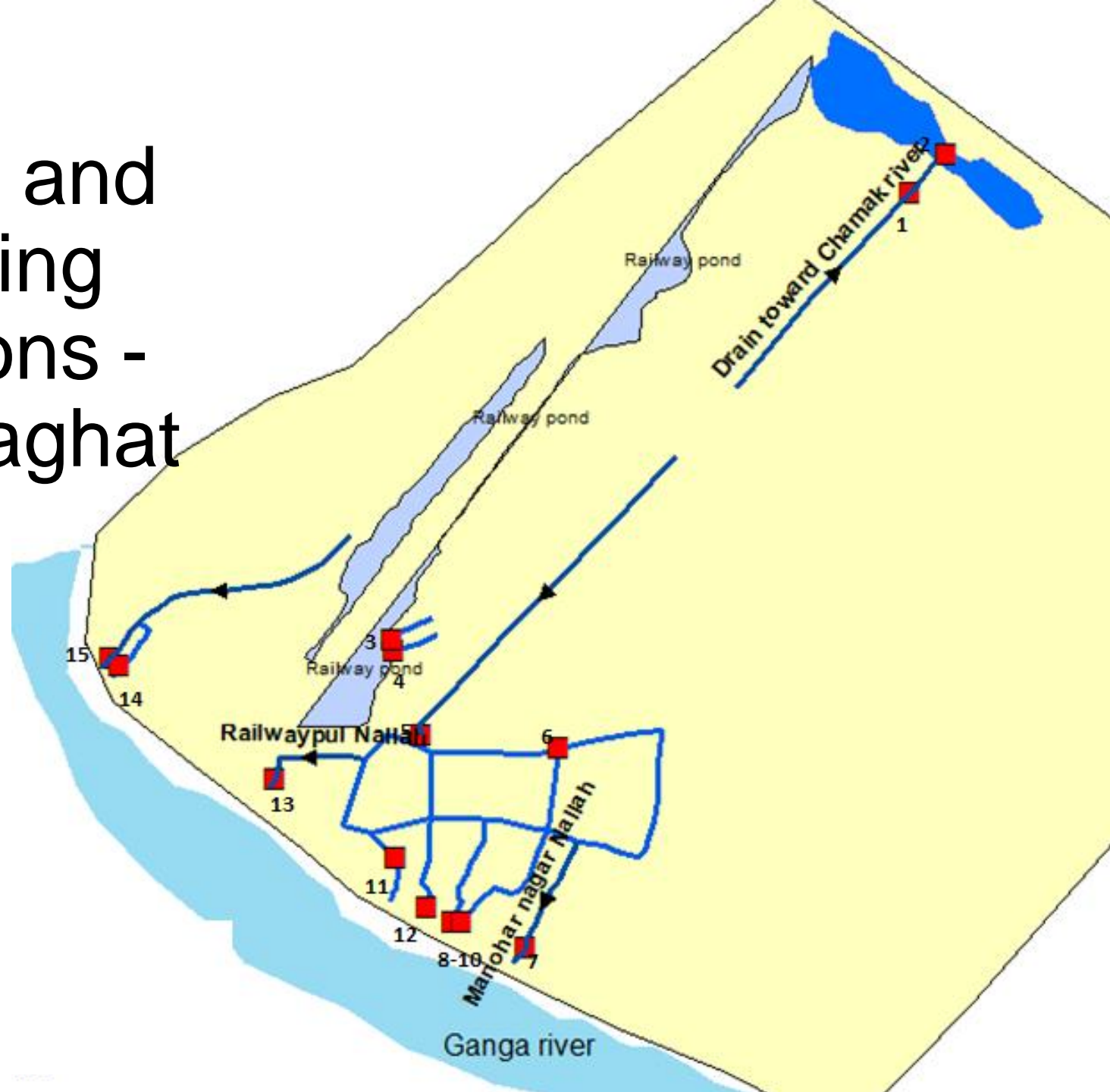
Directly to surface  
waters, via drains  
and/or sewers

# Households Practicing Open Defecation

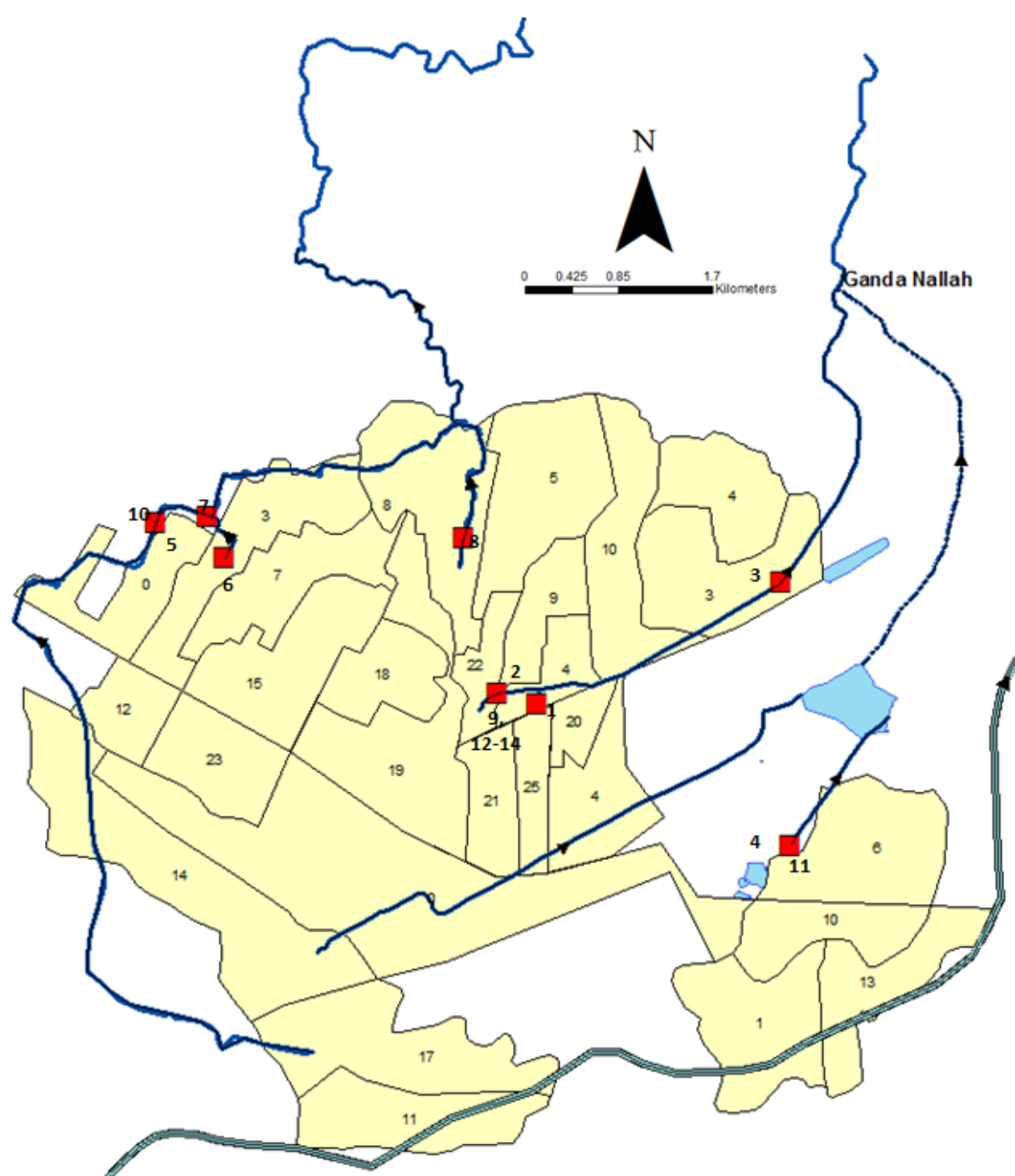
Mughalsarai



# Open drains and sampling locations - Gangaghat

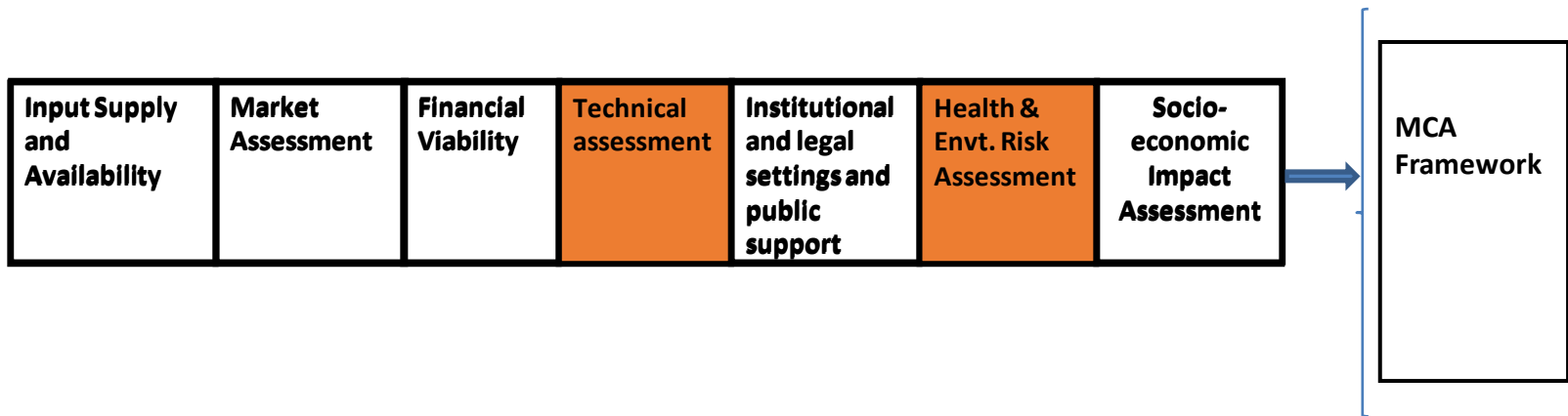


# Open drains and sampling locations - Mughalsara



# Pollution loads from open drains (kg/d)

City	Dry weather							
	WW (MLD)	BOD Load	COD	TN	TP	NO <sub>3</sub>	TS	VS
Unnao	39	2,639	8,796	7,919	210	519	43,678	6,657
Gangag hat	35	4,498	14,996	7,114	368	691	53,438	9,642
Mughals arai	122	4,699	15,728	10,541	127	2,282	170,620	39,059
City	Wet weather							
	WW (MLD)	BOD Load	COD	TN	TP	NO <sub>3</sub>	TS	VS
Unnao	58	3,383	11,340	2,679	399	406	54,869	10,240
Gangag hat	42	3,833	12,783	5,462	468	451	64,192	12,052
Mughals arai	374	18,254	60,852	37,058	1,771	7,897	496,395	137,539





# FS TREATMENT ALTERNATIVES

## TREATMENT

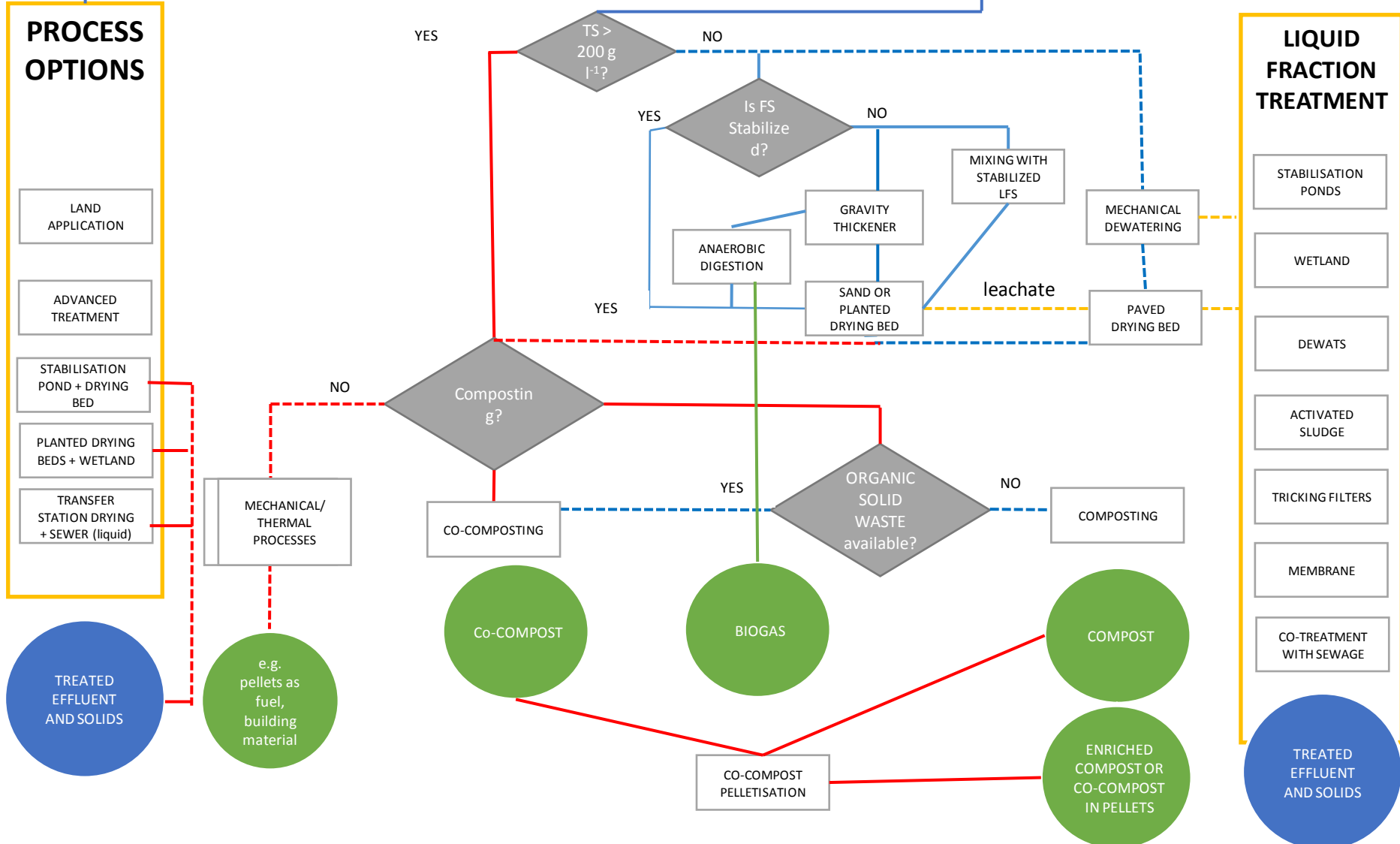
## TREATMENT FOR REUSE

### PROCESS OPTIONS

- LAND APPLICATION
- ADVANCED TREATMENT
- STABILISATION POND + DRYING BED
- PLANTED DRYING BEDS + WETLAND
- TRANSFER STATION DRYING + SEWER (liquid)

### LIQUID FRACTION TREATMENT

- STABILISATION PONDS
- WETLAND
- DEWATS
- ACTIVATED SLUDGE
- TRICKING FILTERS
- MEMBRANE
- CO-TREATMENT WITH SEWAGE



# FS TREATMENT ALTERNATIVES

Small  
<100k people

## TREATMENT

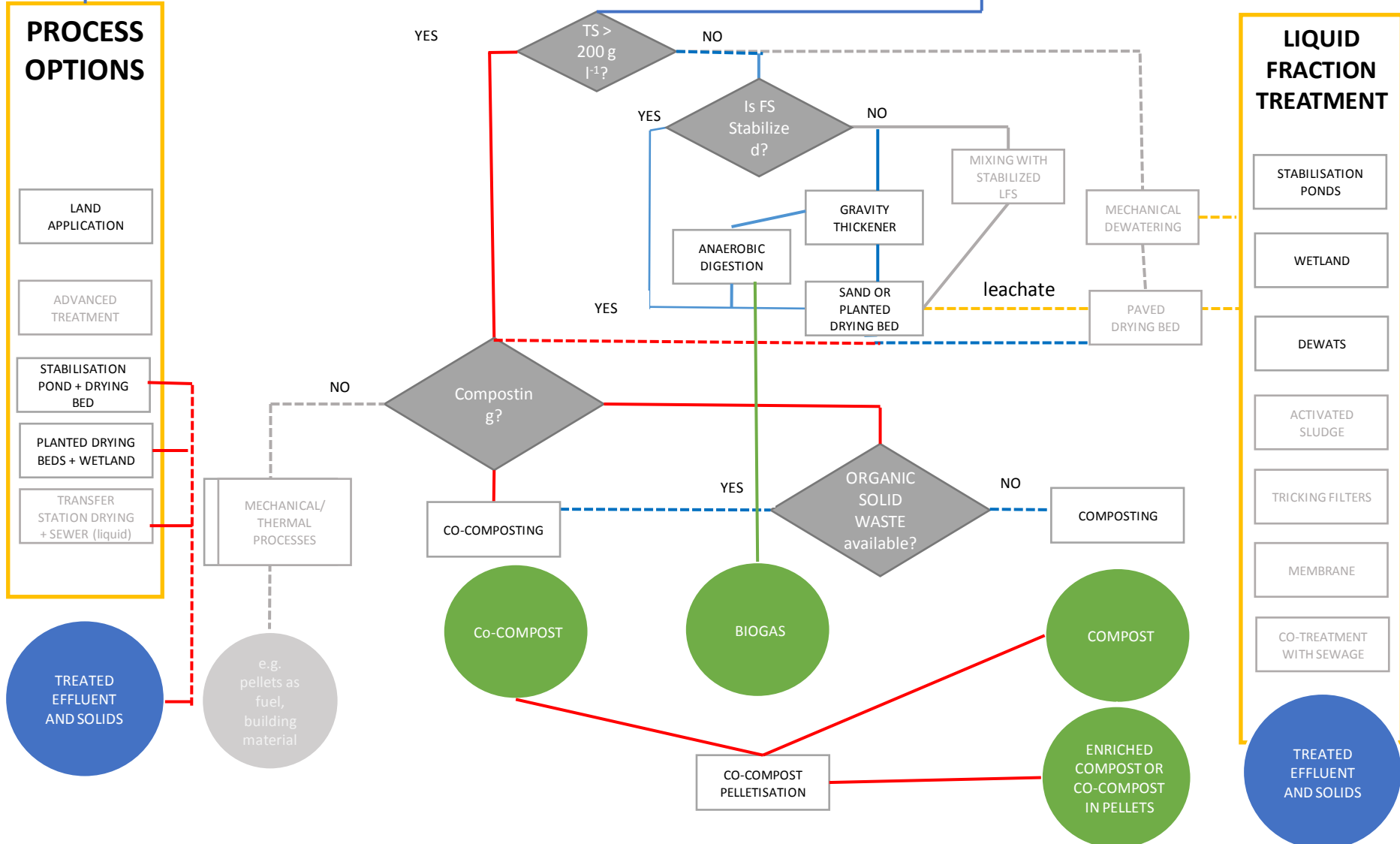
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- STABILISATION PONDS
- WETLAND
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- MEMBRANE
- CO-TREATMENT WITH SEWAGE



TREATED EFFLUENT AND SOLIDS

e.g. pellets as fuel, building material

Co-COMPOST

BIOGAS

COMPOST

CO-COMPOST PELLETTISATION

ENRICHED COMPOST OR CO-COMPOST IN PELLETS

TREATED EFFLUENT AND SOLIDS

# FS TREATMENT ALTERNATIVES

Large  
>500k people

## TREATMENT

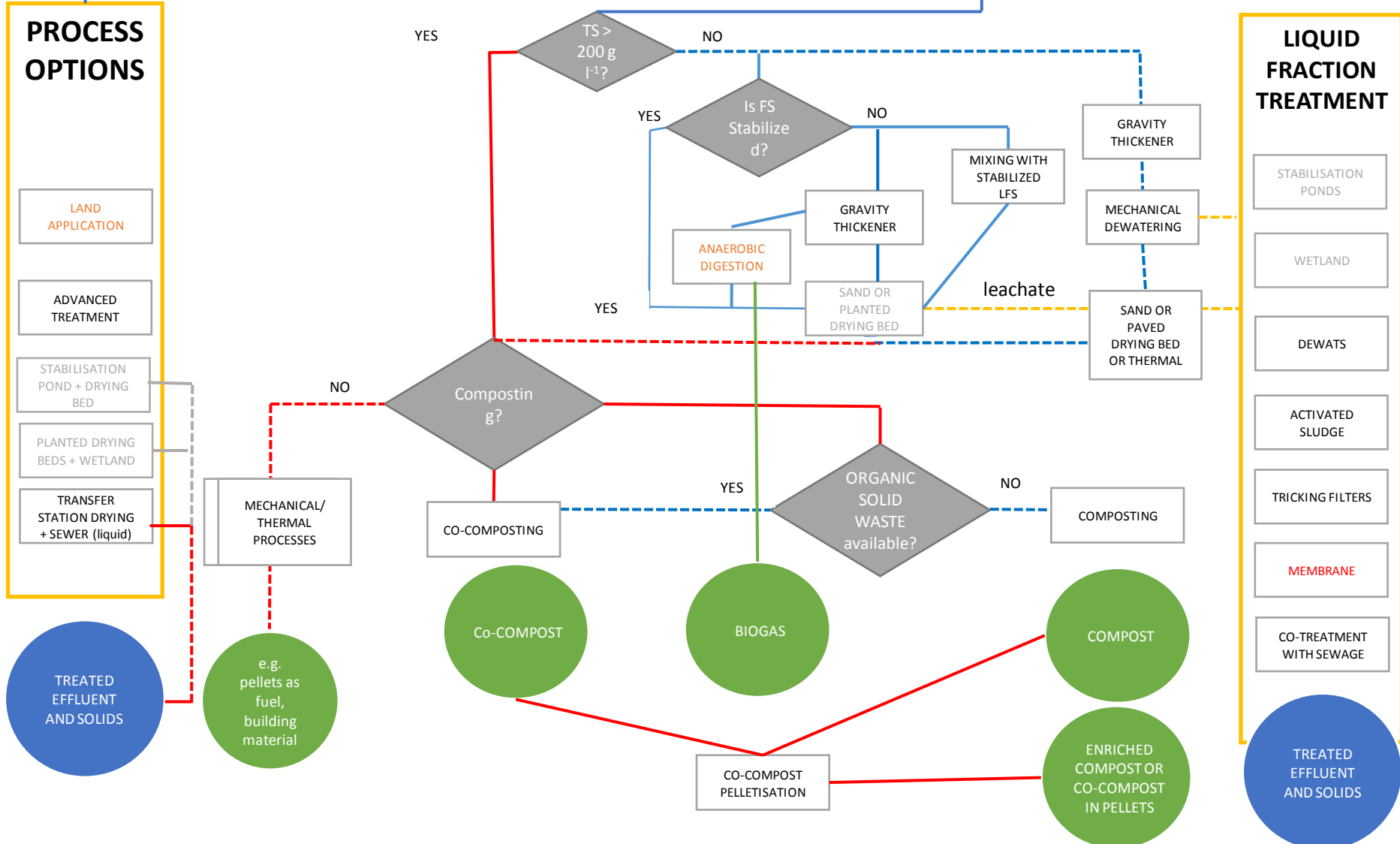
## TREATMENT FOR REUSE

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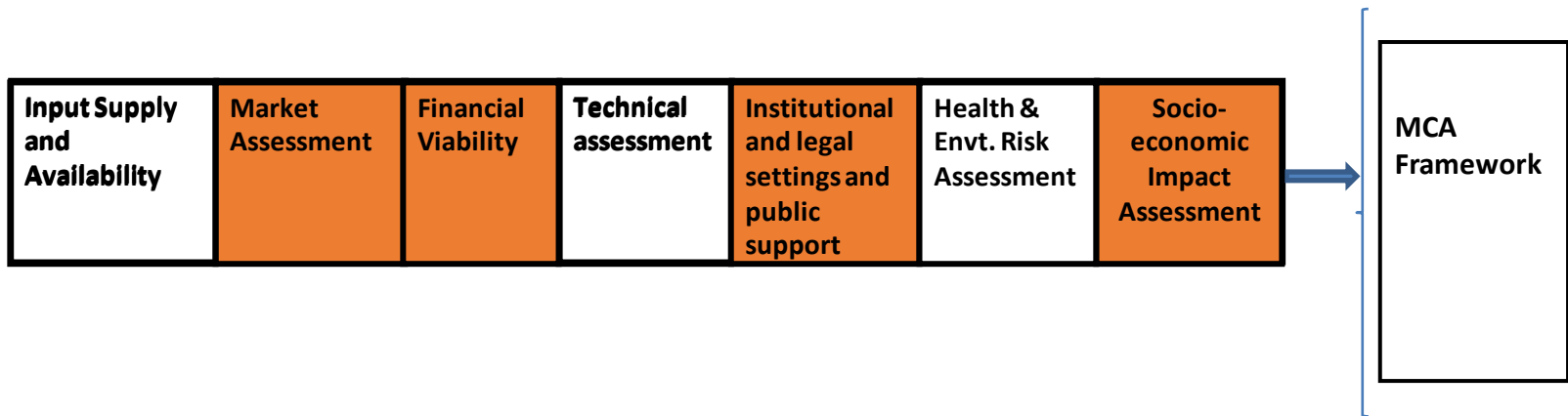
### LIQUID FRACTION TREATMENT

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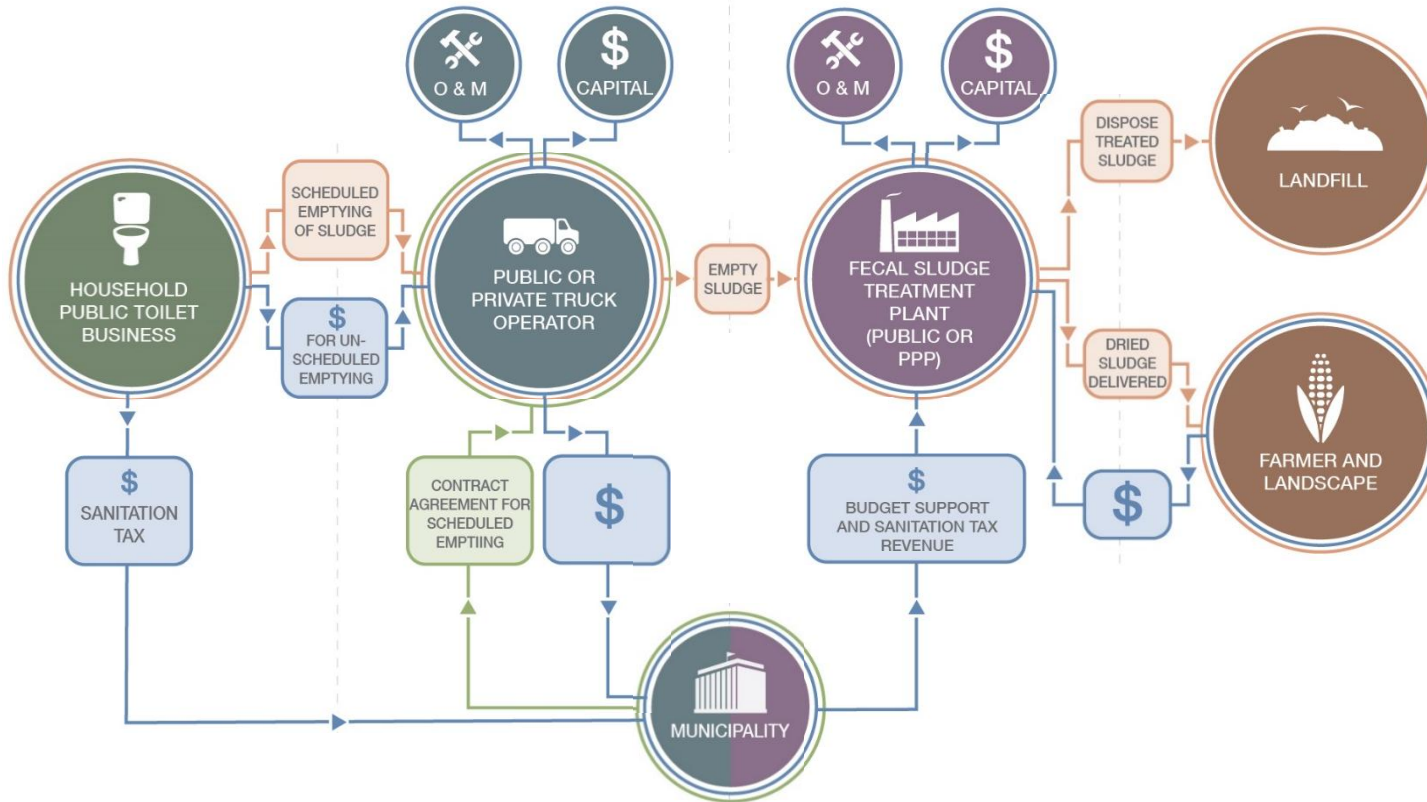


# Tool - Septage Treatment Technology Comparison

Technology	Capital (USD)	O&M (USD/yr)	Area (m2)	Energy (kWh/d)	Application Area (ha/yr)
<i>RRR1 - Gravity Thickner + (a)Sand or (b)Planted Drying Beds + (a)Ponds or (b)Wetland + Composting + Enrichment + Pellitisation</i>					
TOTAL aa (Sand+Pond)	\$ 459,264.25	\$ 89,076.02	9347	42	214
<b>Sand Drying Bed + Wetland for Composting</b>					
TOTAL ba (Planted +Pond)	\$ 600,499.90	\$ 90,457.80	12997	42	214
TOTAL bb (Planted + Wetland)	\$ 580,376.62	\$ 95,131.64	11729	42	214
<i>RRR2 - Gravity Thickner + (a)Sand or (b)Planted Drying Beds + (a)Ponds or (b)Wetlands + Co-composting + Enrichment + Pellitisation</i>					
TOTAL aa (Sand+Pond)	\$ 1,397,779.76	\$ 453,749.25	28448	42	891
<b>Sand Drying Bed + Wetland for Co-Composting</b>					
TOTAL ba (Planted +Pond)	\$ 1,545,015.48	\$ 461,111.04	32098	42	891
TOTAL bb (Planted + Wetland)	\$ 1,518,892.14	\$ 459,804.87	30830	42	891
<i>T1 - Stabilisation Pond + Drying Bed</i>					
TOTAL	\$ 104,506.06	\$ 13,621.72	8538	0	Low
<b>Stabilisation Pond + Drying Bed for Treatment only</b>					
T2 TOTAL	\$ 321,710.88	\$ 22,519.76	7725	0	Low
<i>RRR3 - Land Application</i>					
TOTAL	0	0		0	45.0



# Scheduled Desludging with Sanitation Tax



SERVICE FLOWS —

FINANCIAL FLOWS —

INSTITUTIONAL RELATIONSHIPS —

Cases: Philippines, Vietnam and Indonesia

## Dumaguete

- Population: 0.12 million - about 75% septic tank coverage)
- Service by Municipality
- Tariff: 2 pesos (USD 5 cents) per m<sup>3</sup> of water consumed
- Covers O&M and capital costs in 8 years

## San Fernando

- Population: 115,000
- Service by Private sector
- Fees through property tax

## Hai Phong

- Population: 1.8 million
- Service by state run utility company
- Wastewater fee – 15% surcharge added to the water bill
- Water tariff of USD 0.29/m<sup>3</sup> and daily consumption of 0.54m<sup>3</sup>
- Recover O&M costs

# Co-Composting

- Implementing PPP FSTP in Accra
- Guiding municipalities on FSTP in Sri Lanka and Nepal
- Agronomic Trials
  - Compost quality
  - Enrichment
  - Pelletization
- High applicability in smaller towns to treat both solid and liquid waste



SERVICE FLOWS —

FINANCIAL FLOWS —

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# Co-Composting Cases

## Balangoda, Sri Lanka

**Owner/Operator:** Public

**Waste:** 12 ton MSW/day and 10 m<sup>3</sup> FS/day

**Capital:** INR 2.1 crores

**O&M:** INR 85K/month

### **Revenue:**

- FS collection: INR 1,800 to 2,000 per trip
- Compost: INR 4 per kg (2 tons/day)
- Recyclable & MSW fees

## Accra, Ghana

**Owner/Operator:** PPP

**Waste:** 50-60 m<sup>3</sup> FS/day and 3 tons/day organic waste

**Capital:** INR 3.3 crores

**O&M:** INR 6.5 to 8 lakhs

### **Revenue:**

- Tipping fees: INR 130 per truck
- Compost: INR 18 to 20 per kg (2 to 4 tons/day)

Operational cost breakeven in 3 to 5 years

## Madhya Pradesh, India

**Waste:** 40m<sup>3</sup> FS/day and 12.8 tons MSW/day

**Capital:** INR 4.4 crores

**O&M:** INR 4 lakhs/month

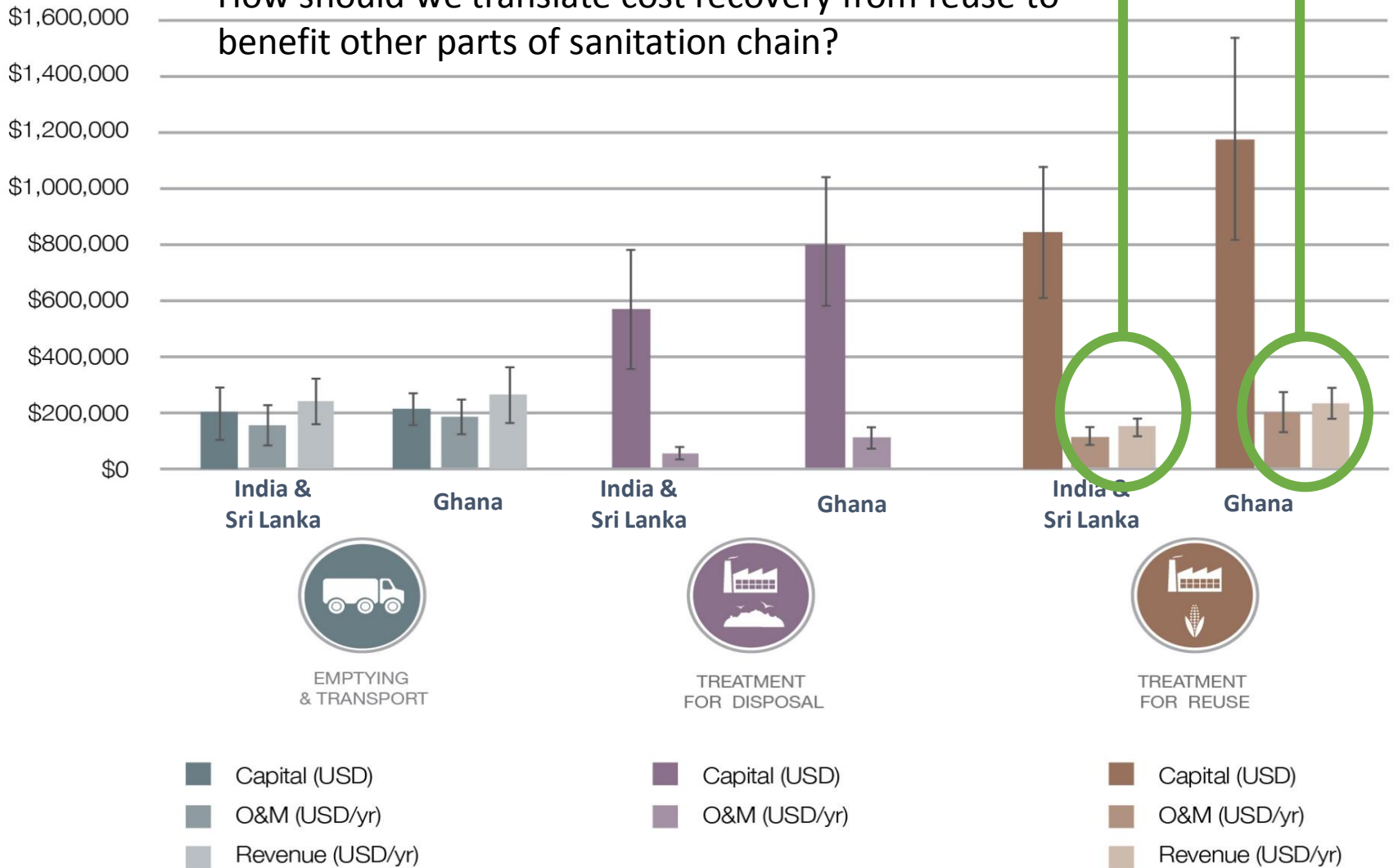
### **Revenue:**

- FS collection: INR 1,000 to 1,900 per trip
- Compost: INR 1.4 to 4 per kg – 4.4 tons/day



# CAPEX and OPEX for 100,000 population

How should we translate cost recovery from reuse to benefit other parts of sanitation chain?

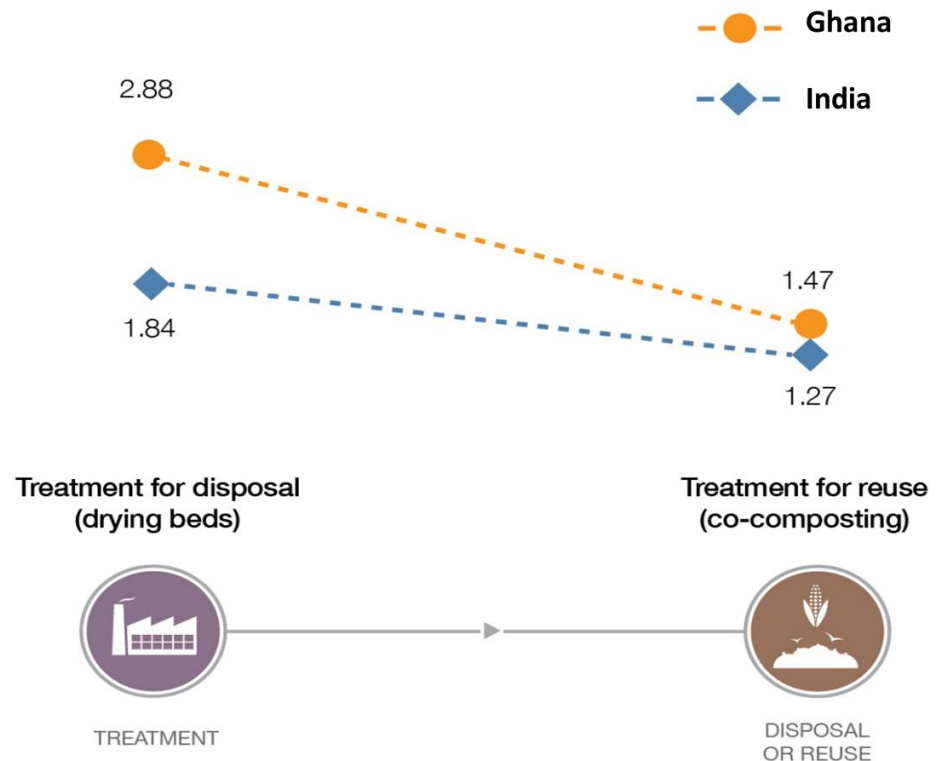


# Cost Recovery from Reuse – User Charges

## Case Example

Three neighboring towns in Madhya Pradesh (population of 7,784 households)

- Fecal Sludge: about 40 m<sup>3</sup>
- MSW: 12.8 tons of MSW per day
- Compost: 4.4 tons per day
- Sale price of compost in India: INR 1,400 to INR 4,000 per ton



## Cost Recovery

- User charges: INR 84 to 122 per household per month
- Reduction in user charges from sale of compost: INR 20 to INR 57 per month (depending on the sale price)



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## Resource Recovery from Waste

### Business Models for Energy, Nutrients and Water Reuse

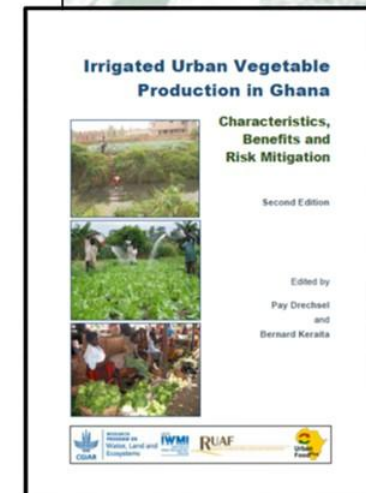
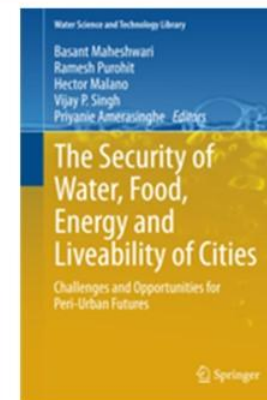
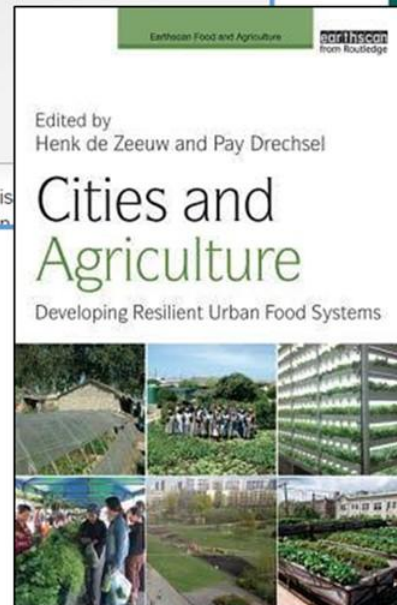
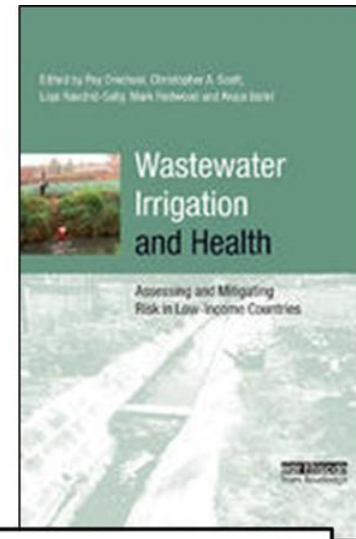
Edited by **Miriam Otoo, Pay Drechsel**

Routledge – 2015 – 640 pages

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Description Contents Author Bio Subjects

Humans generate millions of tons of waste every day. This waste is rich in energy and organic compounds. Yet waste is not being managed in



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# Thank You



# Pollution from Septic Tanks

**Insufficient treatment provided to overflow from the septic tank**

City	Not connected to Soak-pit (Percent)	Connected to soakpit (Percent)
Mughalsarai	42	58
Shuklaganj	96	4
Unnao	96	4
Total	90	10



**Improper management of septic tank sludge**

City	HH	HHs with ST (%)	Avg vol of STs (m <sup>3</sup> )	STs emptied (%)	Septage Generation (m <sup>3</sup> /day)
Mughalsarai	16,796	28	14	6	3
Unnao	33,273	68	13	35	68
Gangaghat	17,210	95	20	55	120



# Pollution loads from open drains (kg/d)

City	Dry weather							
	WW (MLD)	BOD Load	COD	TN	TP	NO <sub>3</sub>	TS	VS
Unnao	39	2,639	8,796	7,919	210	519	43,678	6,657
Gangag hat	35	4,498	14,996	7,114	368	691	53,438	9,642
Mughals arai	122	4,699	15,728	10,541	127	2,282	170,620	39,059
City	Wet weather							
	WW (MLD)	BOD Load	COD	TN	TP	NO <sub>3</sub>	TS	VS
Unnao	58	3,383	11,340	2,679	399	406	54,869	10,240
Gangag hat	42	3,833	12,783	5,462	468	451	64,192	12,052
Mughals arai	374	18,254	60,852	37,058	1,771	7,897	496,395	137,539

# Key Findings

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## Gangaghat:

The city of Gangaghat contributes a significant quantity of flow and pollution load despite being the smallest city. This is likely due to the direct physical connection between the city and the River. The flows generated within the city are directly routed into the river.

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## Mughalsarai:

The open drains flowing through the city of Mughalsarai contribute a large quantum of flow, far in excess of the expected flow from a similar sized city, and significantly greater than the flows generated from the other cities. This is likely a result of agricultural runoffs and flows from surrounding village panchayats flowing through the “Hiloni Pulia” drain, which flows on the boundary of the city. While this drain receives some flow from the city’s households, a major share of the flow may be arising from activities outside the city’s municipal limits.

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