#### 1)   What is your main area of interest in relation to sanitation?

( ) - I don't work or study in the field of sanitation

( ) - Fund development, communications, marketing, sales

( ) - Design, construction, operation, maintenance

( ) - Research, knowledge management

( ) - Training, community health promotion

( ) - Management (e.g. organizational strategy, administration)

( ) - Policy

( ) - Monitoring and evaluation

#### 2)   Where does most of your sanitation work occur? (Select only one)

( ) - Global (no specific region)

( ) - Middle East and North Africa

( ) - Sub-Saharan Africa

( ) - Asia

( ) - Latin America and Caribbean

( ) - North America/Europe/Australia

#### 3)   Where in Asia is most of your sanitation work?

[ ] South-East Asia

[ ] South Asia

[ ] Central Asia and Caucasus

[ ] East Asia

#### 4)   In which region(s) of Sub-Saharan Africa do you primarily work?

[ ] West Africa

[ ] East Africa

[ ] South/Central Africa

#### 5)   Which best describes your current work or sector? (Select only one)

( ) - Student

( ) - Independent consultant

( ) - Private entrepreneur

( ) - University or research institution

( ) - Utility

( ) - Other public sector (national level)

( ) - Other public sector (regional level)

( ) - Other public sector (local level)

( ) - International not-for-profit (INGO)

( ) - National not-for-profit

( ) - Community-based not-for-profit (CBO)

( ) - International profit based company

( ) - Other profit based company

( ) - Development bank

( ) - UN Agency

#### 6)   Which best describes what your organization does in the field of sanitation?

( ) - Design and construction of sanitation facilities

( ) - Operation and maintenance of sanitation facilities

( ) - Advocacy

( ) - Coordination

( ) - Creating awareness

( ) - Financing

( ) - Policy

( ) - Research

( ) - Training

( ) - Manufacturing

( ) - Healthcare

( ) - Other

#### 7)   Rank the methods for how you prefer to learn about sanitation.

Rank only the items that apply.

\_\_\_\_\_\_\_\_Attending workshops or conferences

\_\_\_\_\_\_\_\_On the job (e.g. project work)

\_\_\_\_\_\_\_\_Person to person (e.g. working in groups, mentoring)

\_\_\_\_\_\_\_\_Reading (e.g. textbooks, papers, websites)

\_\_\_\_\_\_\_\_Massive open online courses (MOOCs)

\_\_\_\_\_\_\_\_Webinars (online seminars)

\_\_\_\_\_\_\_\_Peer-to-peer online (e.g. discussion forum)

\_\_\_\_\_\_\_\_Formal learning (e.g. coursework)

#### 8)   If you are searching for information about sanitation topics, where do you tend to go?

Rank only the items that apply.

\_\_\_\_\_\_\_\_Books

\_\_\_\_\_\_\_\_Comprehensive project reports, evaluations

\_\_\_\_\_\_\_\_Policy papers

\_\_\_\_\_\_\_\_Toolkits

\_\_\_\_\_\_\_\_Webinars

\_\_\_\_\_\_\_\_Brief factsheets

\_\_\_\_\_\_\_\_Case studies

\_\_\_\_\_\_\_\_Images (e.g. diagrams, designs, graphs, pictures)

\_\_\_\_\_\_\_\_Online forums

\_\_\_\_\_\_\_\_In-person discussions and consultations

\_\_\_\_\_\_\_\_Short videos

\_\_\_\_\_\_\_\_Wikipedia

\_\_\_\_\_\_\_\_Websites of key sector organizations

\_\_\_\_\_\_\_\_Peer-reviewed journal papers

#### 9)

**How much do each of the following PREVENT you from finding sanitation information that you need?**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Not at all** | **To some extent** | **To a great extent** |
| I do not have enough time to look | ( ) | ( ) | ( ) |
| I don't know where to look | ( ) | ( ) | ( ) |
| Poor internet connection | ( ) | ( ) | ( ) |
| Information is not available in my language | ( ) | ( ) | ( ) |
| Cost of accessing materials | ( ) | ( ) | ( ) |
| There is too much information to sort through | ( ) | ( ) | ( ) |

### 10)   You indicated that language can be a problem for finding information. What is your preferred language?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 11)   On which topics have you had difficulties finding sanitation information? Please check all that apply.

[ ] Technical (e.g. design, operation, maintenance)

[ ] Community mobilisation and sensitisation, demand creation

[ ] Behaviour change

[ ] Policy or regulation

[ ] Specific to a particular context (e.g. rural, urban, school, emergency)

[ ] Links to other sectors (e.g. water, health, energy, climate change)

[ ] Financing

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 12)   What is important to you when you are looking for sanitation information on a website? Please rank the following.

Rank only the items that apply.

\_\_\_\_\_\_\_\_In my preferred language

\_\_\_\_\_\_\_\_Information covers all aspects of sanitation

\_\_\_\_\_\_\_\_Information has been reviewed, is accurate

\_\_\_\_\_\_\_\_Information is easy to understand

\_\_\_\_\_\_\_\_Website is easy to navigate, good search capability

\_\_\_\_\_\_\_\_Project information and case studies are available

\_\_\_\_\_\_\_\_Guidelines and toolkits are available

\_\_\_\_\_\_\_\_Information is relevant to my context

\_\_\_\_\_\_\_\_Information has been selected and organized

\_\_\_\_\_\_\_\_Website allows me to interact, ask questions

#### 13)   How do you keep up-to-date with current news and activities within the sanitation sector? Please rank the following.

Rank only the items that apply

\_\_\_\_\_\_\_\_Look up on websites that I follow

\_\_\_\_\_\_\_\_Receive e-mail newsletters

\_\_\_\_\_\_\_\_Update from social media (e.g. Twitter, Facebook)

\_\_\_\_\_\_\_\_Communicate with colleagues and friends

\_\_\_\_\_\_\_\_Attend conferences

\_\_\_\_\_\_\_\_Attend sector meetings

\_\_\_\_\_\_\_\_Attend webinars

\_\_\_\_\_\_\_\_Read blogs that I have subscribed to

\_\_\_\_\_\_\_\_Read discussion forum posts

#### 14)   Which of the following social media do you use to stay up-to-date with the sanitation sector? (check all that apply)

[ ] Facebook

[ ] Twitter

[ ] YouTube

[ ] Flickr

[ ] LinkedIn

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 15)   How do you prefer to connect or network with other sanitation professionals? Please rank the following.

Rank only the items that apply.

\_\_\_\_\_\_\_\_Conferences

\_\_\_\_\_\_\_\_Local or regional meetings

\_\_\_\_\_\_\_\_Webinars or online training

\_\_\_\_\_\_\_\_Online forums

\_\_\_\_\_\_\_\_Social media

\_\_\_\_\_\_\_\_Online working groups

\_\_\_\_\_\_\_\_Professional network

#### 16)   What is your FIRST CHOICE for sharing your own sanitation knowledge with others in the sector?

( ) In-person (e.g. presenting at conferences, meetings, workshops)

( ) Online (e.g. forums, social media, websites)

( ) Publish (e.g. papers and reports)

( ) I do not want to share knowledge outside of my workplace

( ) Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 17)   When sharing information online, what is your preferred format?

[ ] I don't want to share knowledge online

[ ] Post a video

[ ] Post in an online forum

[ ] Post in a blog

[ ] Upload to online libraries or websites

[ ] Present in a webinar

[ ] Write a post or share a link on social media

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 18)   What types of information would you be willing to share online?

[ ] Links to interesting articles (e.g. blog posts, news articles, research)

[ ] Project information (location, brief description, photos, etc.)

[ ] Case studies (including lessons learned)

[ ] Personal knowledge and experiences

[ ] Research documents

[ ] Materials (e.g. presentations, videos, lesson plans, posters, etc.)

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 19)   You indicated that you do not want to share your knowledge online. What are your main reasons for not sharing on online platforms?

[ ] I don't have anything to contribute

[ ] I am concerned about privacy/security

[ ] My work and results are confidential

[ ] I don't have time

[ ] I don't know of an appropriate online platform

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 20)   How important to you are the following factors when you are engaging online, such as in a discussion forum? Please rank the following.

Rank only the items that apply.

\_\_\_\_\_\_\_\_Knowledgeable participants

\_\_\_\_\_\_\_\_Quick response time

\_\_\_\_\_\_\_\_Easy participation

\_\_\_\_\_\_\_\_Frequent new topics

\_\_\_\_\_\_\_\_Many participants

\_\_\_\_\_\_\_\_Controlled contributions (active moderator)

\_\_\_\_\_\_\_\_In my preferred language

\_\_\_\_\_\_\_\_Relevant topics to my work or interests

#### 21)   Which networks/platforms do you use to find information, share knowledge, learn, or connect to the sector? Please check all that apply.

[ ] SuSanA (Sustainable Sanitation Alliance)

[ ] RWSN (Rural Water Supply Network)

[ ] SSWM Toolbox (Sustainable Sanitation and Water Management)

[ ] CAWST (Centre for Affordable Water and Sanitation Technology)

[ ] IWA (International Water Association)

[ ] WSSCC (Water Supply and Sanitation Collaborative Council)

[ ] IRC

[ ] KnowledgePoint

[ ] WEDC

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 22)   Have you engaged in any of the following activities through SuSanA?

Please check all that apply.

[ ] Visited www.susana.org

[ ] Participated in a webinar

[ ] Read the discussion forum

[ ] Attended an in-person meeting or event

[ ] Posted in the discussion forum

[ ] Added project to project database

[ ] Participated in a Thematic Discussion Series

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## SuSanA

#### 23)   How useful have you found the following SuSanA services?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Have never used it** | **Not very useful** | **Moderately useful** | **Very useful** |
| Forum | ( ) | ( ) | ( ) | ( ) |
| Library | ( ) | ( ) | ( ) | ( ) |
| Events calendar | ( ) | ( ) | ( ) | ( ) |
| Job listings | ( ) | ( ) | ( ) | ( ) |
| Working groups | ( ) | ( ) | ( ) | ( ) |
| Regional chapters | ( ) | ( ) | ( ) | ( ) |
| Akvo sanitation portal | ( ) | ( ) | ( ) | ( ) |
| Thematic discussion series | ( ) | ( ) | ( ) | ( ) |
| Project database | ( ) | ( ) | ( ) | ( ) |
| Webinars | ( ) | ( ) | ( ) | ( ) |
| SuSanA in-person meetings | ( ) | ( ) | ( ) | ( ) |
| Partner profiles | ( ) | ( ) | ( ) | ( ) |
| Working group Wiki | ( ) | ( ) | ( ) | ( ) |
| Case studies | ( ) | ( ) | ( ) | ( ) |

#### 24)   Have you ever enhanced resources from SuSanA? For example, translated a manual, or adapted a tool for a local context.

( ) Yes

( ) No

### 25)   How many projects have you started in the last 12 months jointly with other SuSanA members outside of your organization?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 26)   To what extent has SuSanA...

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Not at all** | **Little** | **Somewhat** | **Much** | **A great deal** |
| ... helped you consider sustainability in your sanitation projects? | ( ) | ( ) | ( ) | ( ) | ( ) |
| ... helped facilitate your collaboration with other professionals? | ( ) | ( ) | ( ) | ( ) | ( ) |
| ... helped you create demand for sanitation? | ( ) | ( ) | ( ) | ( ) | ( ) |
| ... improved how you train others on sanitation topics? | ( ) | ( ) | ( ) | ( ) | ( ) |
| ... improved how you plan your sanitation projects? | ( ) | ( ) | ( ) | ( ) | ( ) |
| ... helped you solve technical problems that arose in your projects? | ( ) | ( ) | ( ) | ( ) | ( ) |
| ... helped you gain access to more funding for sanitation projects? | ( ) | ( ) | ( ) | ( ) | ( ) |
| ... helped you reach more people with adequate and equitable sanitation? | ( ) | ( ) | ( ) | ( ) | ( ) |

#### 27)   Do you think that a regional SuSanA chapter would be helpful for the work in your region?

( ) Yes

( ) No

#### 28)   What services would you want a regional chapter to offer?

[ ] Provide documents in regional languages

[ ] Facilitate events at national or regional level

[ ] Provide information on events in the region

[ ] Develop region-specific knowledge products

[ ] Raise awareness for sustainable sanitation

[ ] Sustainable sanitation advocacy at the country level

[ ] Other - add here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### 29)   What do you like about SuSanA?

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### 30)   How do you think SuSanA could be improved?

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### 31)   Please write in any thoughts or ideas you have about how to improve the way that sanitation knowledge is shared.

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### 32)   Country you are based in

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### 33)   Organization

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 34)   Age

( ) 25 or less

( ) 26-35

( ) 36-45

( ) 46-55

( ) 56-65

( ) 65+