



# Shit Flow Diagrams Helping You Understand Where the Problem is in your Sanitation Value Chain

Status of SFD Development in SA

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Management



# Content

1. SA Brief Background
2. SA Approach & Learnings
3. Way Forward: SFD



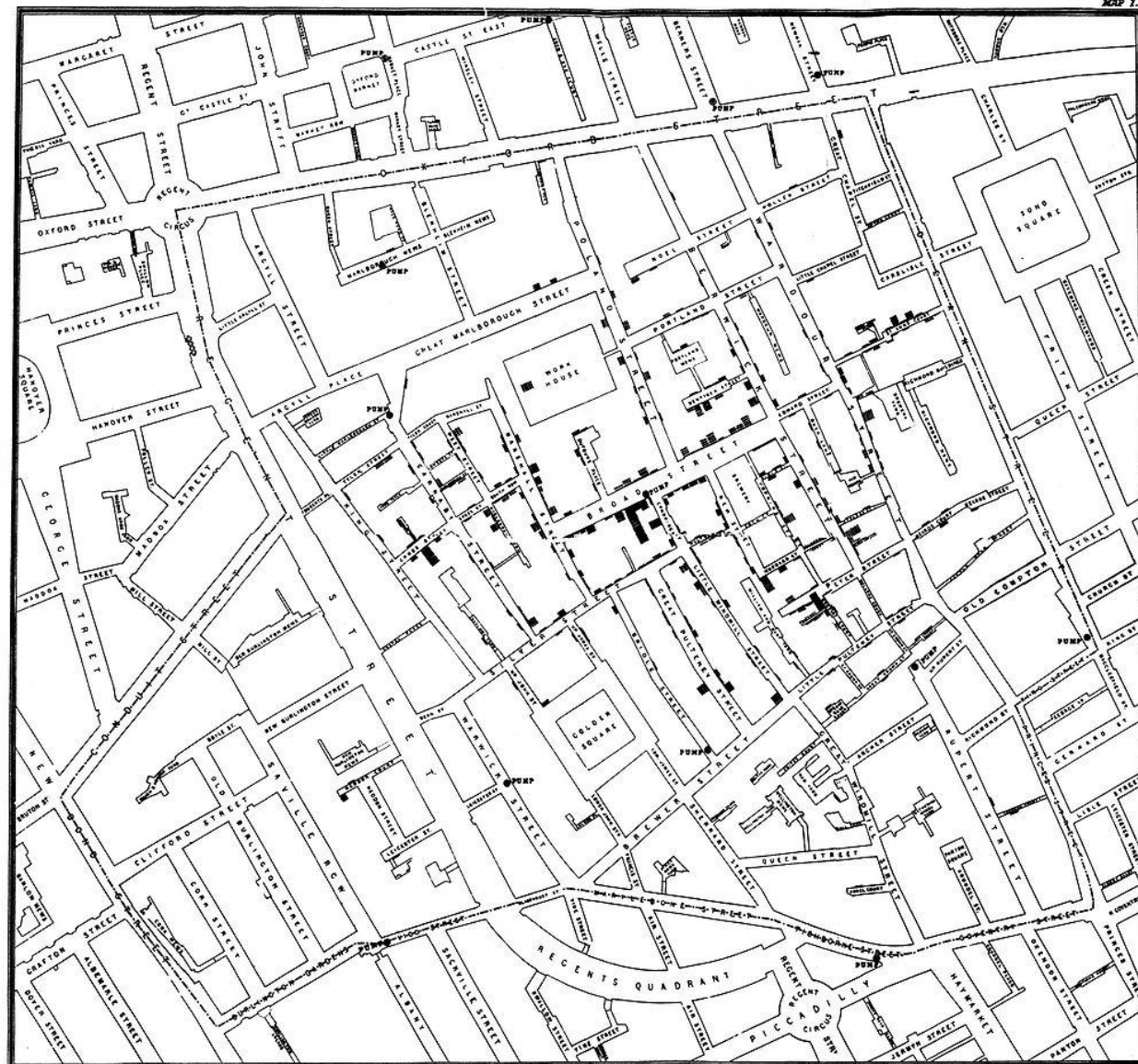
# Sanitation: Key Barrier to Disease

WEDC, 2004

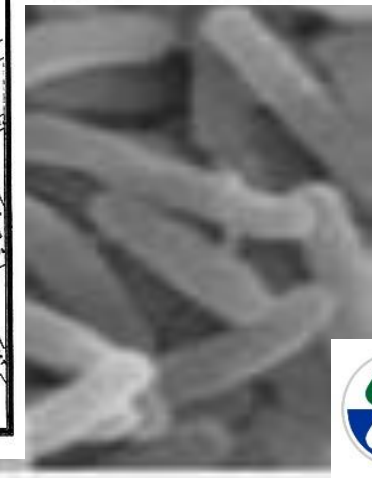


Faeces

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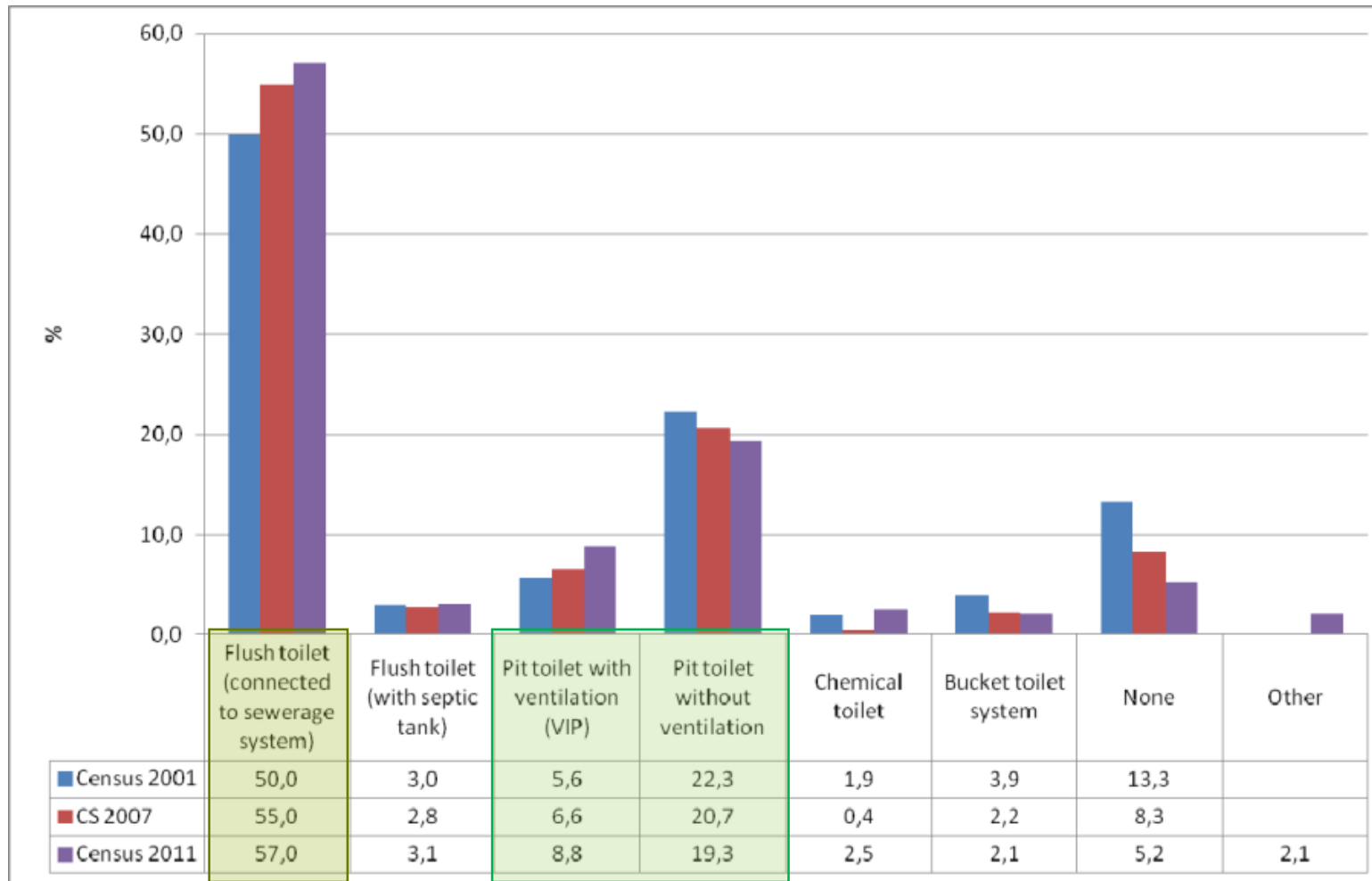
Sanitation in the Middle Ages.  
from an old wood cut



# Sanitation – Historically Cinderella of Municipal Services



# SA Sanitation: Binary Paradigm

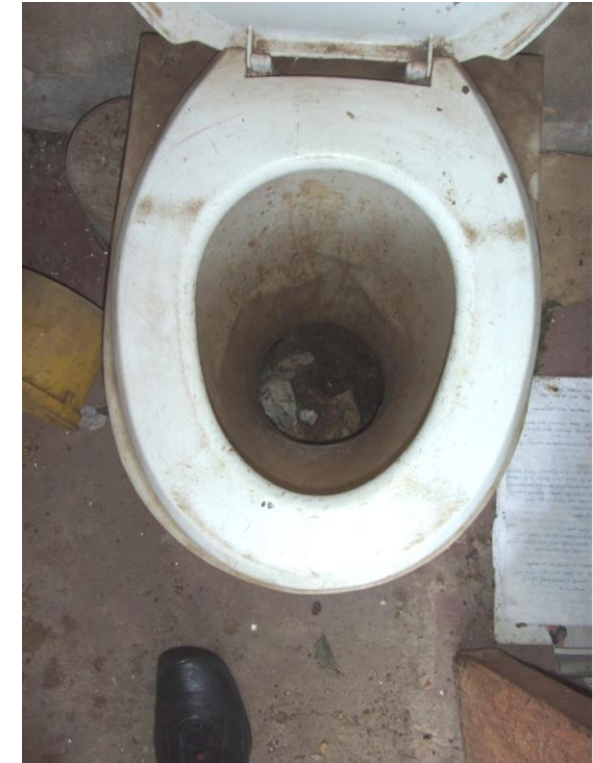


Statistics South Africa (2011)

# Municipal Challenges / SFD Opportunities



- Regulatory Blue Drop, Green Drop and No Drop
  - No Sanitation “Brown Drop” : *YET*
- Of 824 odd WWTW’s; more than 50% of municipal works in a poor/critical condition
- Large roll out of household VIP latrines in South Africa
  - Most municipalities have inadequate planning, policies & procedures for management, O&M budget
  - 60% facilities conducting reactive maintenance; 40% inadequate maintenance capacity
- 14.1 million people do not have access to safe sanitation.

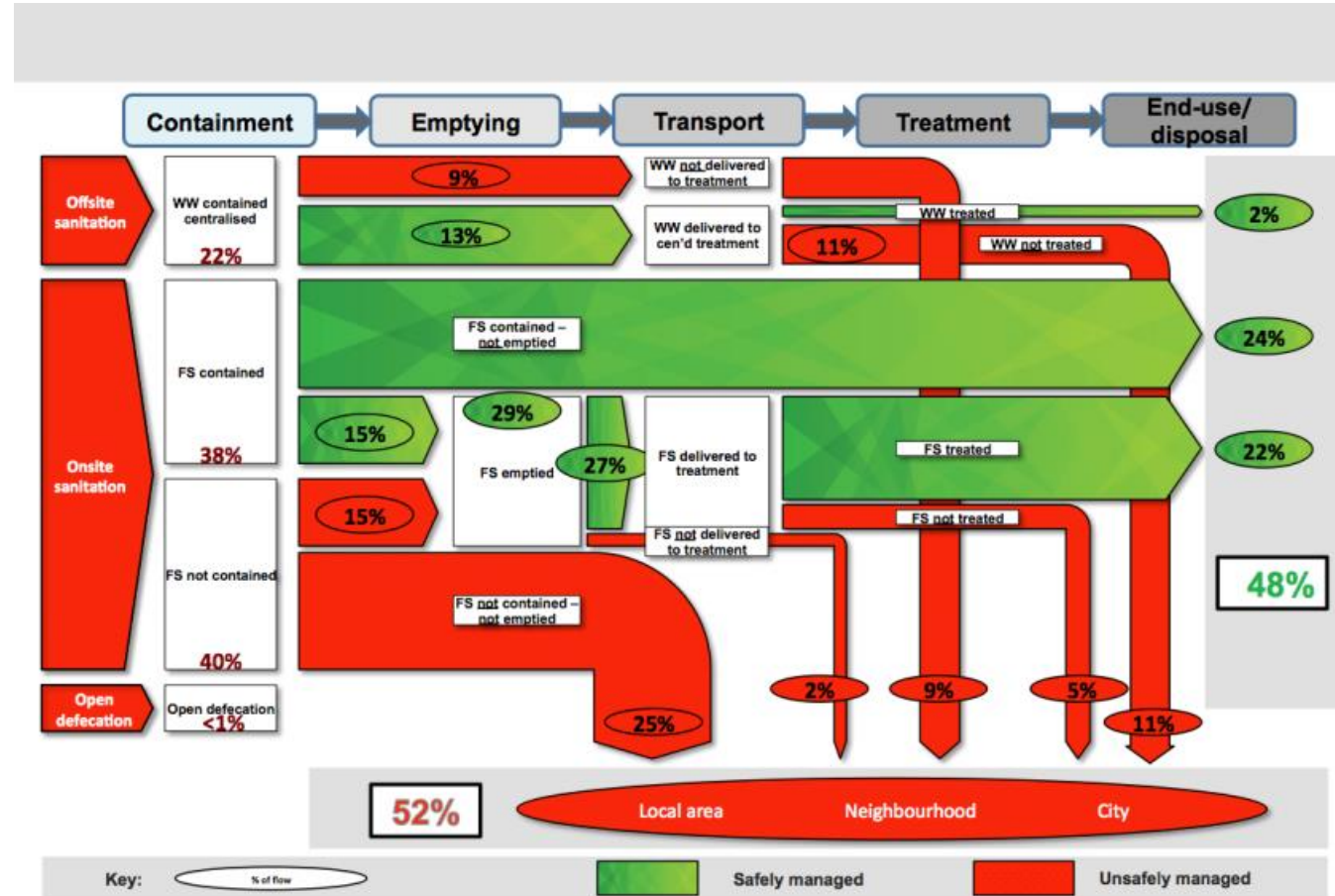


# The Starting Point of the SFD:

## Municipal Planning: What is my Baseline?

### How do I easily communicate ?

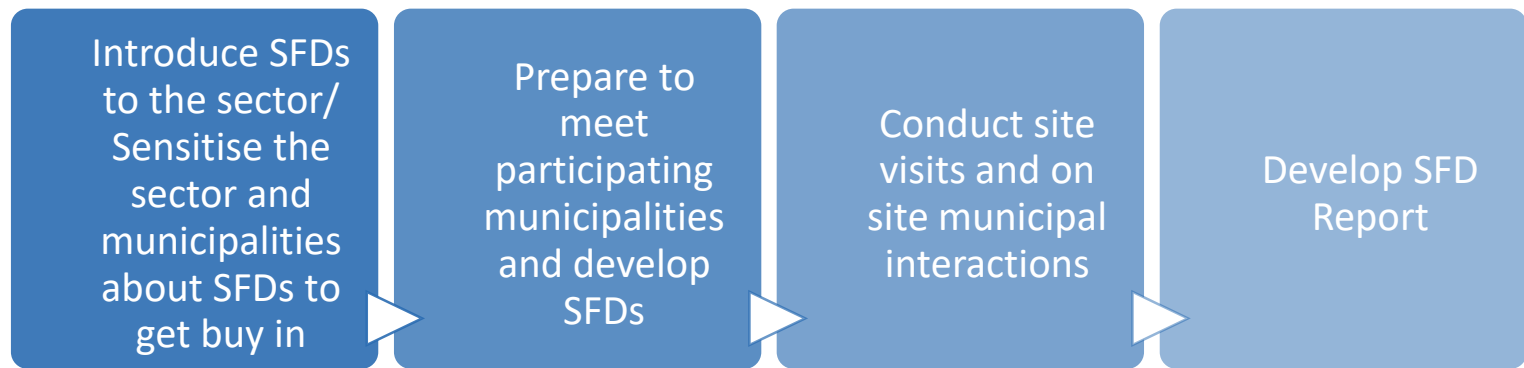
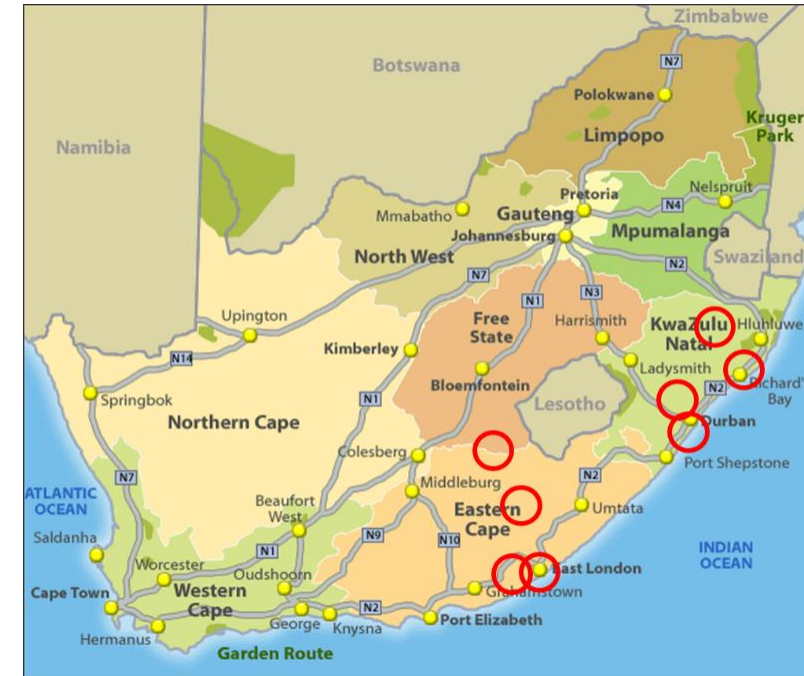
- Clear picture of WW and FSM services delivery
- How much and what is / is not treated
- Supports technical decision-making, planning and programming
- Also for non-technical stakeholders
- Easy to follow advocacy tool



# WRC SFD “Catalyst Initiative”



- Develop SFDs for “starter municipalities”
- Working with, and drawing on the lessons of:
  - eThekweni Water and Sanitation (EWS)
  - SuSANA (SFD tool)
  - CSE (partner of WRC)
  - Build on national Municipal Benchmarking
  - Build on WSPs / W2RAP / Sanitation Safety Plans
- 10 RSA SFDs developed to-date: Fast-track Lessons





# 1. Focus on “Volunteer Municipalities”

- Targeting National Priority Municipalities
  - Launched via SALGA/WRC Municipal Benchmarking Master Class workshops (Eastern Cape, Kwa-Zulu Natal)
  - Two-day programme
    - Sector stakeholders (e.g. DWS, COGTA, SALGA, WRC, consultants, municipalities)
    - Technical aspects of SFD, hands-on/role-playing exercises
- Municipal Commitment to participate
- Municipal Commitment to share SFD



## 2. Harness a “Co-Create Approach” to SFD

### Data Harvesting

- Harvest existing data (e.g. WSDP, IDP, STATSA, DWS, NT, etc.)
- Check (i) if data collected online is correct/appropriate, (ii) data gaps/availability
  - Preliminary municipal engagements, including logistical arrangements

### Site Visit & Assessment

- Introductory Municipal presentation - *setting the SFD scene*
- Municipal status review/discussion, including presentation of "current view"
- Site selection and on-site assessment with municipal team
- Crafting the SFD graphic (1st order) and discussion
- SFD training and skills transfer to municipal team
- Actionables for joint completion of SFD

### Co-Finalise Reports

- Iterative interactions with municipality to close data/information gaps
- Development of draft report
- Submit draft report for review, amendments/additions by municipal team
- Finalise report on feedback received



2017-2022

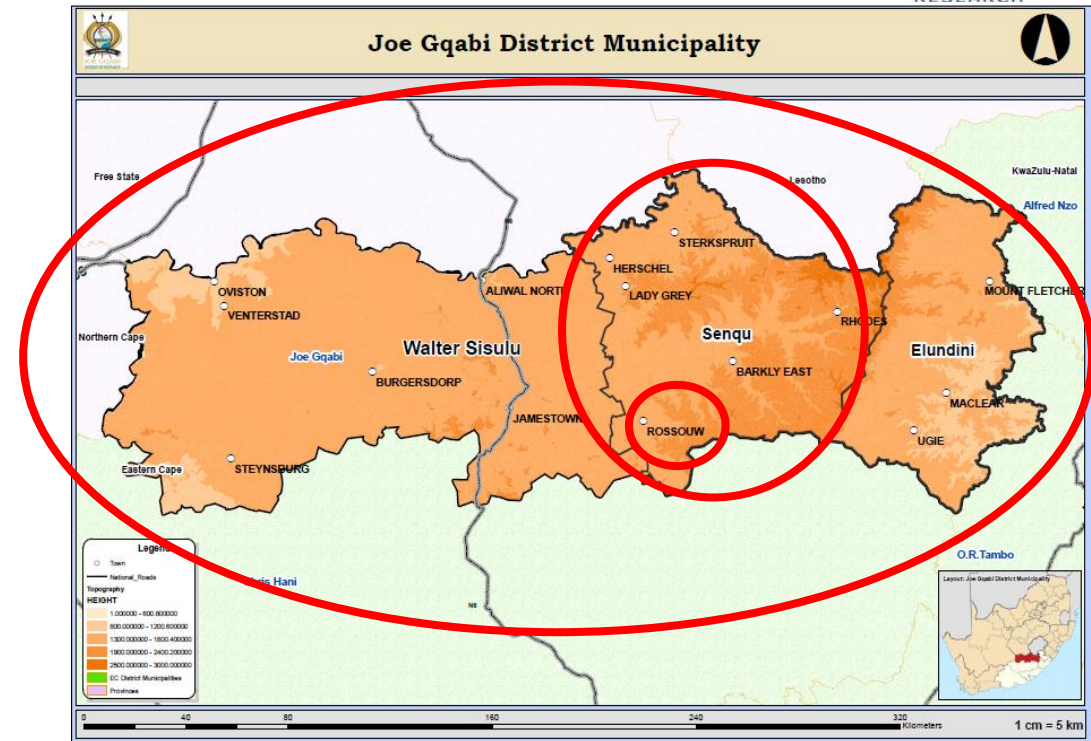
INTEGRATED DEVELOPMENT PLAN



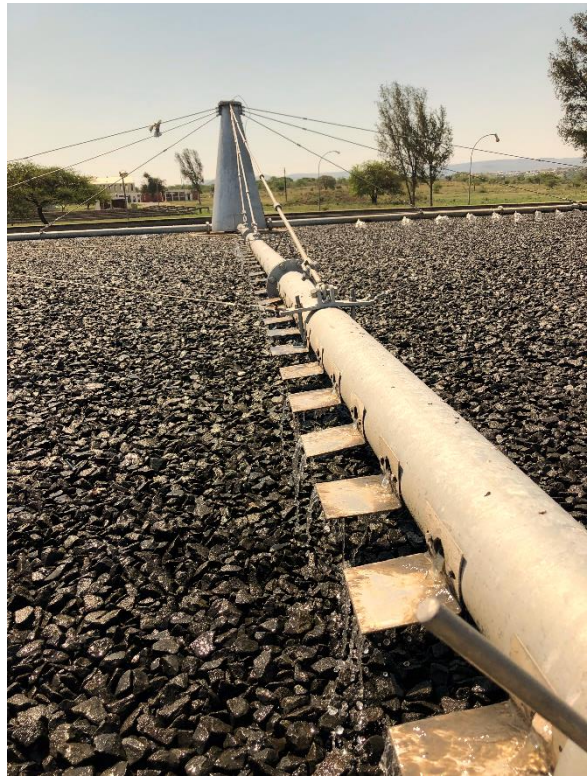
# 3. Engage with “Municipal Realities”



- Allow flexibility within area selection
  - Data availability
  - Areas with challenges
- Site visits crucial
  - Confirm terminology alignment/system understanding
- Data collection gaps commonplace
  - If you don't get data there and then, its difficult afterwards
  - Access to all stakeholders a challenge



# 4. Check .... does the SFD Report meet YOUR municipal requirements?



Largely YES,  
HOWEVER..

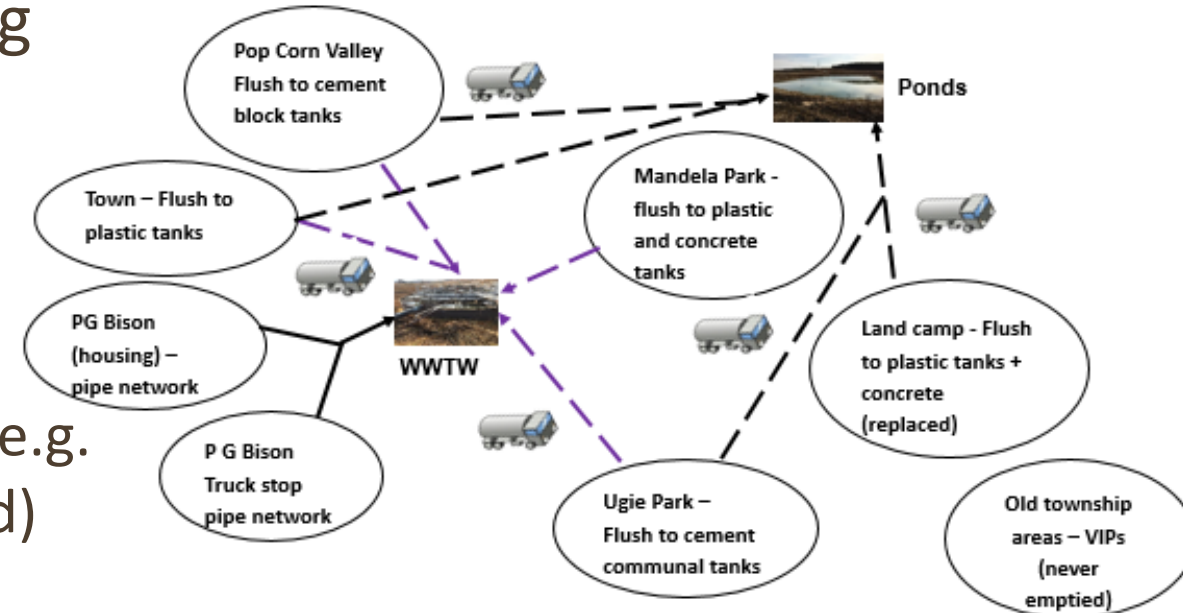
municipalities tabled the need for a Report and Process that Addresses the *“So What”* i.e. highlights scenarios, sets out remedial actions, assists in presenting to Municipal Decision Makers & tracks progress



# Ensure we Support the **SO WHAT**

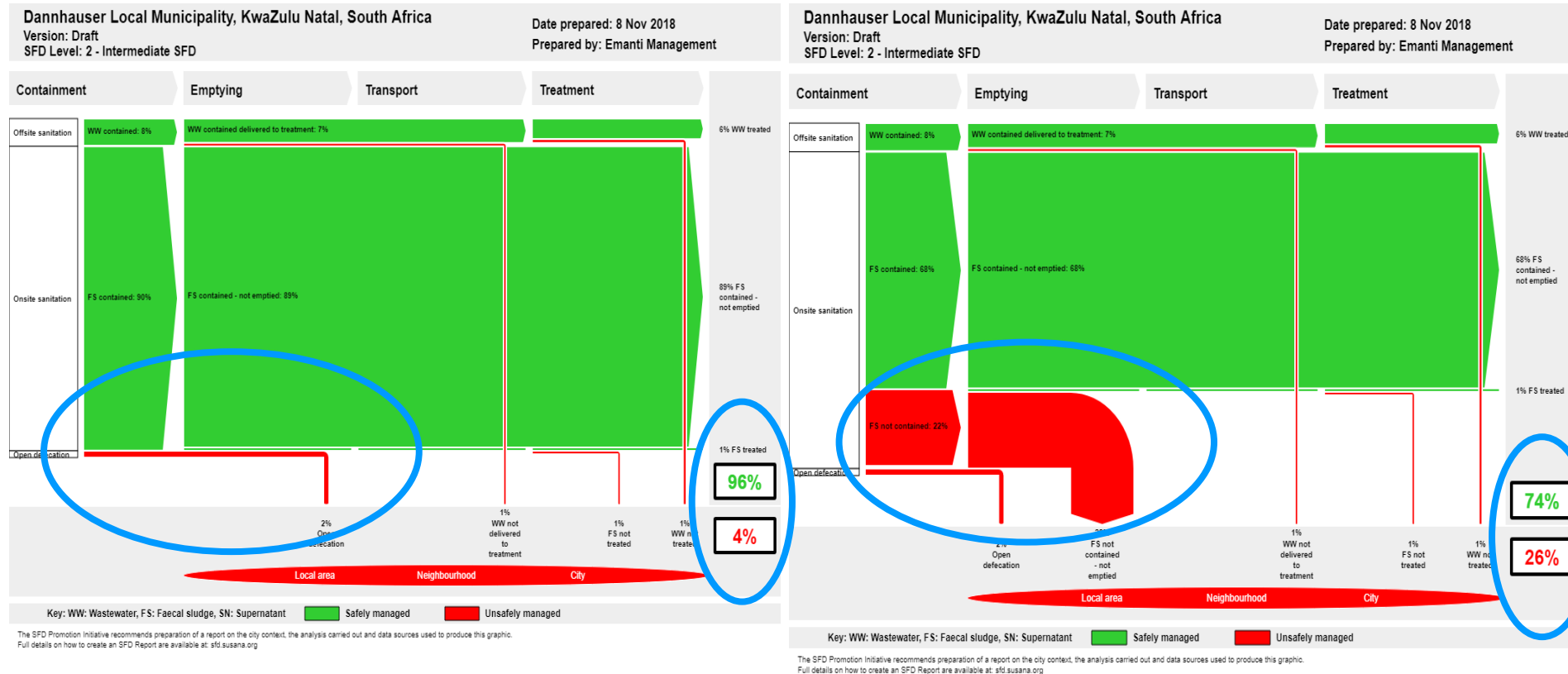


- Demo “Scenario / Planning Options”
- Initiate and guide remedial actions within the municipality and its decision making structures
- Hence, included for municipal benefit:
  - Flow diagram
  - Wastewater sludge status and compliance
  - Current SFD and possible future scenario (e.g. without VIP emptying programme initiated)
  - HR, Water Conservation aspects
  - Remedial Action Plan
- Promote within Municipal Decision Makers
- Support SFDs updates to track status
  - Otherwise, how do we know if we are making a difference



# Municipal SFD Report: Adaptations

- Project a Future scenario – e.g. no VIP emptying strategy/plan

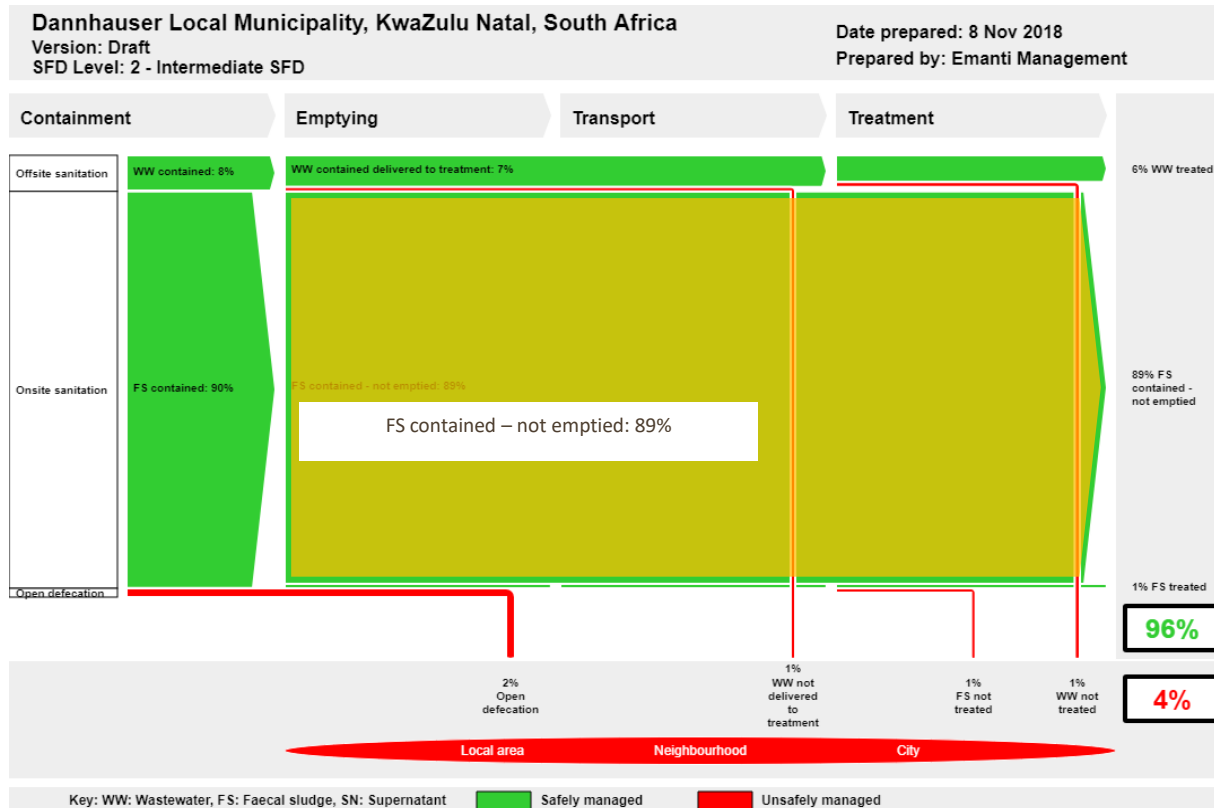


- Wastewater sludge status/compliance – include “off-site sanitation treated effluent compliance” calculation

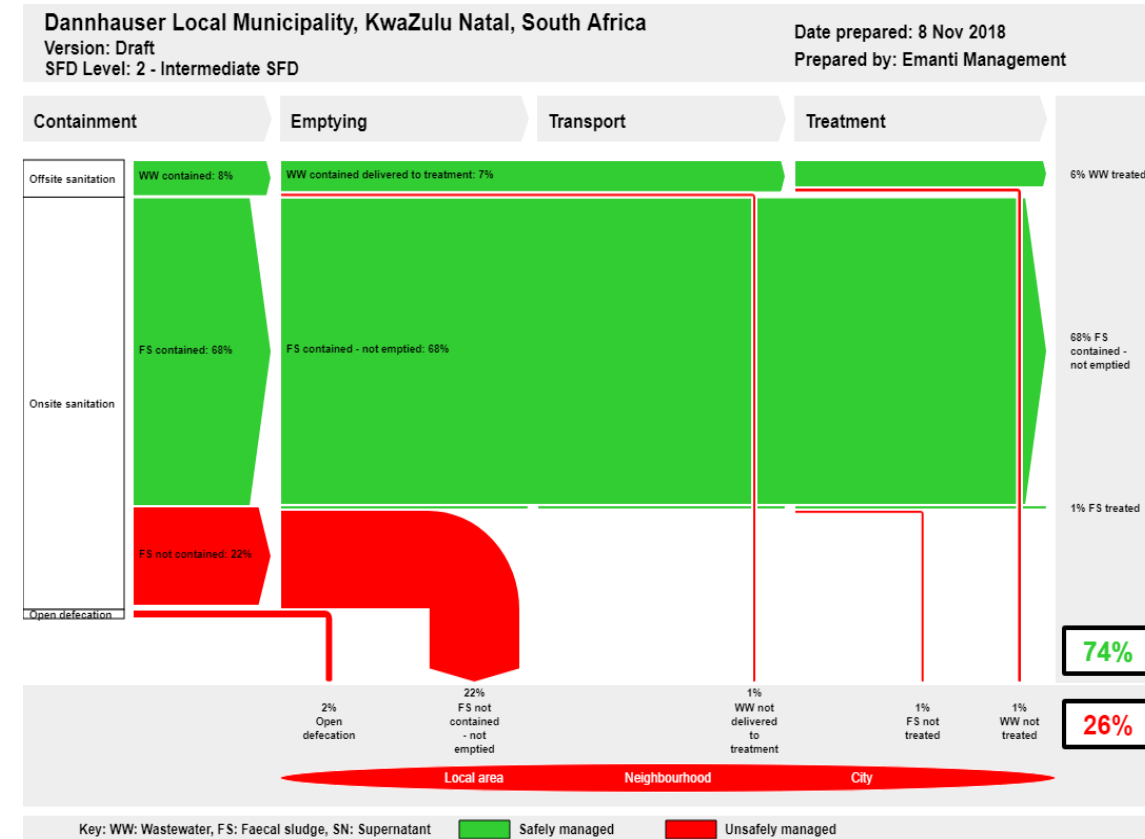
# Municipal SFD Report: Adaptations



- Highlight Risk (via an Amber) and Project a Future



The SFD Promotion Initiative recommends preparation of a report on the city context, the analysis carried out and data sources used to produce this graphic. Full details on how to create an SFD Report are available at: [sfd.susana.org](http://sfd.susana.org)



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# Support a First Order Remedial Action Plan



- Need to plan and motivate
- Keep simple
  - Why?
  - What?
  - Who?
  - When?
  - How much?
- Link to, for example,
  - REVAMP Tool and FSM Toolbox
  - “first order cost benefit analysis” of alternate interventions

Shit/Excreta Flow Diagram Action Plan						
<i>Name of System/ Municipality</i>						
<i>Date:</i>						
<b>1. Containment</b>	Status	Comments and Current Interventions	Agreed Action	Responsible Person (Who)	Completion Date (When)	Proposed Budget
<b>2. Emptying</b>	Status	Comments and Current Interventions	Agreed Action	Responsible Person (Who)	Completion (When)	Proposed Budget
<b>3. Transport</b>	Status	Comments and Current Interventions	Agreed Action	Responsible Person (Who)	Completion (When)	Proposed Budget
<b>4. Treatment</b>	Status	Comments and Current Interventions	Agreed Action	Responsible Person (Who)	Completion (When)	Proposed Budget
<b>5. Reuse</b>	Status	Comments and Current Interventions	Agreed Action	Responsible Person (Who)	Completion (When)	Proposed Budget



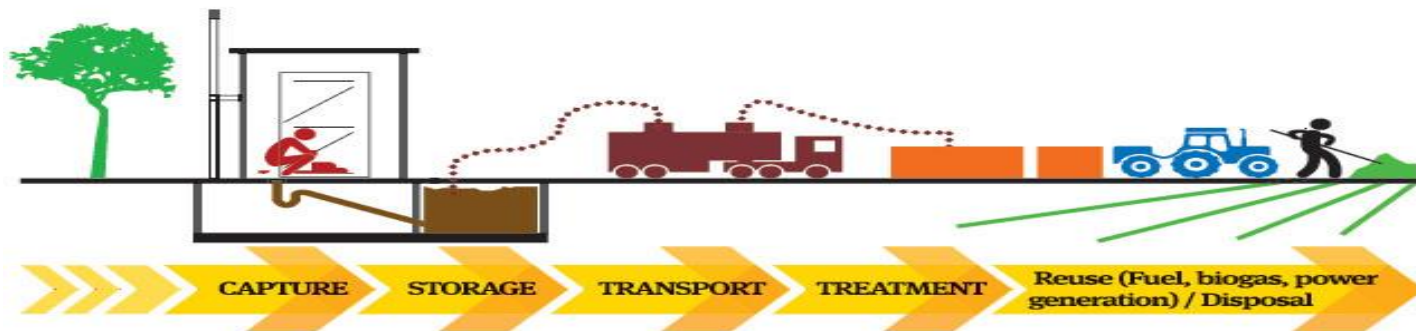


# Supporting Key Stakeholder Communications



- Support participating municipalities in getting the most out of SFDs = drive awareness of Decision Makers

- Muni Technical Team: technical director & team
- Top Management Team – CM, CFO, Mayor,
- Elected Officials and Councillors
- Public / ward awareness & Campaigns



Adapted from Global Health Hub, 2012 .



# Coming Soon ...



- Completion and Profiling of current SFDs
- Peer Engagements / Learnings amongst SFD Muni's
- Flipper Swim major National Initiatives: more SFDs
  - Presidential Economic Recovery and Growth Plan's "Priority 55"
  - Seed SFDs into upcoming "*Operation Phakisa*": Call to Action of National Water & Sanitation Master Plan
  - Water Resource Protection: Strategic Water Factories
- Harness Financial Leverage of National Treasury:
  - SFD proxy PIs to drive municipal awareness and budgets
  - Use a national SFD PI View for sector awareness and budgets
- Empowering Other Champions: Train the Trainer:
  - Department of Local Government & Support Agencies
  - Catchment Management Agencies
- Support SAFE via "SFD view" for rural schools and rural clinics

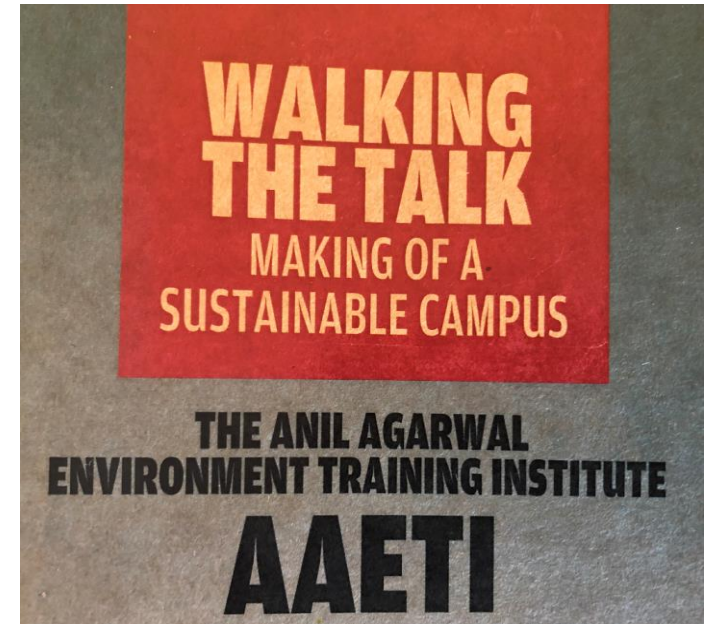
**Workstream 1:  
Municipal Water  
and Sanitation  
Services**

- 1.1 Reduce Demand and Increase Supply
- 1.2. Redistribution for Transformation
- 1.3 Managing effective water services and sanitation





“ It always seems impossible until it’s done. ”





# Muni SFD developments (inc. skills transfer)



# Muni SFD developments (inc. skills transfer)



