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Exchange and learning webinar

Building Civil Society WASH advocacy for strengthening SWA's Mutual Accountability Mechanism and reaching those left behind

Agenda

- Welcome, background, webinar objectives, introductions - *Sareen Malik, ANEW*
- Opening remarks - *Ceridwen Johnson, WSSCC*
- Moderation Dr. Elizabeth Wamera, *Senior WASH specialist at WSSCC*

Presentations

- *Willies Glory Chanozga Mwandira, WESNET*
- *Deus D. Masige, Tanzania Association of Environmental Engineers (TAEEs), TAWASANET member, Tanzania*
- *Attah Benson, NEWSAN, Nigeria*
- *Malesi Shivaji, Kenya Water and Sanitation Civil Society Network (KEWASNET), Kenya*
- Q/A

Panel discussion and exchange

- Q/A

Summing up, looking forward and next steps, and close





Malawi mutual accountability mechanism processes

WILLIES GLORY CHANOZGA MWANDIRA - WESNET

IMPACT OF THE MAM PROJECT ON MALAWI WASH SECTOR – (WHAT IS NEW)

- ▶ STRENGTHENED INSTITUTIONAL ARRANGEMENT THROUGH EFFECTIVE ENGAGEMENTS AMONG THE KEY ACTORS OF THE SECTOR – Having a: vibrant NSHCU, stronger Sector Working Group, and in the process of creating a forum for sector Ministers.
- ▶ SECTOR NATIONAL POLICIES (WATER & SANITATION) ARE IN THE PROCESS OF BEING STRENGTHENED THROUGH A REVIEW PROCESS WHICH IS UNDERWAY. THE POLICIES WILL BE MORE INCLUSIVE ANSWERING TO THE DEMANDS AND ASPIRATIONS OF THE SDG 6. – Inclusion of Water and Sanitation as RIGHTS and towards LNOB/EQNO, inclusion of and active participation of vulnerable people and their supporting institutions in dialogue while reviewing the two sector policies.

IMPACT OF THE MAM PROJECT ON MALAWI WASH SECTOR – (WHAT IS NEW) Cont....

- ▶ THERE HAS BEEN MORE EFFECT APPROACH IN TRACKING OF THE SECTOR PROGRESS, WITH THOROUGH JOINT SECTOR REVIEW (JSR) PROCESS – FROM DISTRICT TO SUB-NATIONAL THEN TO NATIONAL LEVEL.
- ▶ AN IMPROVED MORE INCLUSIVE DATA COLLECTION TOOL FOR THE CIVIL SOCIETY ORGANIZATIONS (CSOs) THAT CONTRIBUTES TO MORE EFFECTIVE AND INCLUSIVE REPORTING FRAMEWORK
- ▶ CHAMPIONING THE INCLUSION OF REPRESENTATIVES OF GROUPS AND ACTORS PRIMARILY FROM GROUPS REPRESENTING SPECIFIC LNOB/EQND INTERESTS AND PROVIDE A SPACE FOR INTERACTION THROUGH WES NETWORK MEMBER ORGANIZATIONS

What has been KEY ACTIVITIES UNDER THE MAM PROJECT

- ▶ Strengthened The National Sanitation And Hygiene Coordination Unit (NSHTCU)- A Technical Arm Of Wash In Malawi
- ▶ Spearheaded The First Ever District JSR Processes With The This Grant- The Results Are Overwhelming, As It Has Provided A Platform For Various District Players To Critically Look At The Sector At The District Level- The Processes Outcome Will Both Feed Into The Sub National And National Level JSR Processes
- ▶ Facilitated the Inclusion of Leaving no one behind concepts(SDG) in the Country Strategies and Policies under review and development- Sanitation Policy and Water Policy
- ▶ Facilitated the Institutionalization of the Leaving no one Behind-LNOB and Equity and Non Discrimination-EQND approaches in the JSR processes through involvement of the Vulnerable constituencies like MACOHA, FEDOMA, Malawi Prisons, St John of God Hospitaller Services who specializes in Mental Health and the differently abled
- ▶ Through the SWA taskforce strengthened the Coordination platform and awareness creation on different aspects of the SWA framework including sector building blocks, collaborative behaviors, mutual accountability mechanism and guiding principles

Key lessons

- ▶ The Districts With An Active DCT Have Platforms For Sharing Information For Real Time Learning
- ▶ Greater Involvement Of WES Network As The DCTs Are Being Strengthened Across The Nation Has great Positive Impact in the Performance of the District Structure.
- ▶ District JSRs Are A Great Platform For Tracking The Undertakings And Following Up With National Level Duty Bearers On The Gaps.
- ▶ The Non Wash Players Have Innovative Ways of Contributing to the Achievement of LNOB/EQND, If Applied Can Accelerated The Mindset Change In Programming- I.e. St John Of God And CAHESH

Challenges and mitigating factors

- ▶ The Project Is Being Implemented In The Covid 19 Pandemic Hence Interface Meetings Were Restricted- Online Meetings Were Done Though The Connectivity At Times Was So Bad. The Executing Team Resorted To Frequent Mail Updates To The Sector And At Times Through The Social Media
- ▶ Some ministries were not forthcoming when its inter ministries meetings. There has been a lot of talk about reaching out first to the least served hence there has been a mindset shift. There is a Plan to continue Effective Engagement among the Key Sector Players,

Sustainability approaches employed

- ▶ Enforcement Of The LNOB And End Approaches In Programming Both At Government Level And Csos Level
- ▶ Working on the reporting lines of the District Coordinating Team to the National Sanitation and Hygiene Coordinating Unit so as to keep the track and don't lose the gains that have been realized so far
- ▶ The formation of the Leaving no one behind TWG will sustain the initiative with Government leadership and will on the same

Way forward

- ▶ Government Will Play A Leading Role In The Mutual Accountability Mechanisms Processes.
- ▶ The Momentum that has been created through this years Engagement Processes will be Sustained and Improved Upon.
- ▶ During Jsr, The Undertakings Will Also Reflect The Mutual Accountability Mechanism Processes

**Mutual accountability, sector
coordination, and tracking progress**



***Eng. Deus D Masige
CSO FP, Tanzania***

Achievements

- Government realized TN work during pandemic and is willing to extend support to PWD
- Benefited institutions has opened doors TN members on further engagement
- Advocacy letter drafted and to be shared to government – MoF after cabinet is set
- CSO commitment review was done in Mwanza and outcome shared with Government
- 6 WASH studies done and recommendations to be shared to Government –Dec 2020 and March 2021

Best practice & Replication

- Supporting PWDs with liquid soap and sanitizer has been of paramount importance especially during the pandemic period
- Established working relationship between TN members and center with PWDs
- PWD are eager and ready to receive WASH training at any time
- During COVID-19 pandemic, TN members trained the communities in market places on how to wash their hands and how to protect themselves and others from spreading corona virus.



LNOB advocacy



Advocacy on WASH & COVID-19 education. to children living in challenging Environment

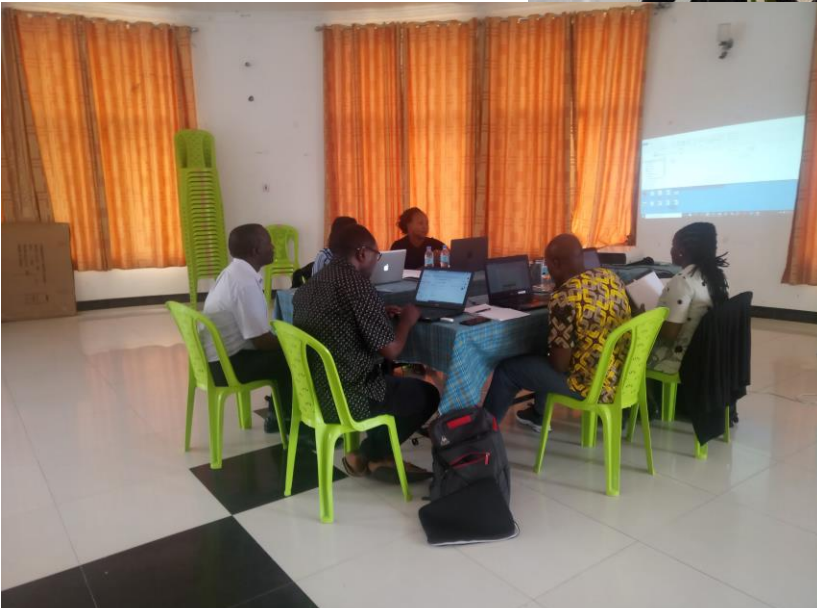
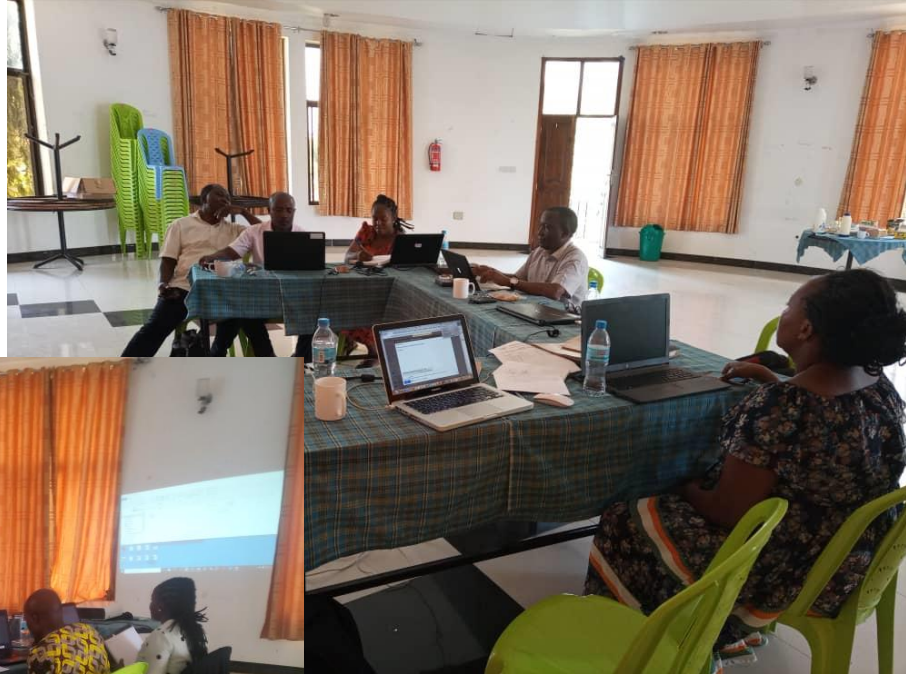
Advocacy to Girls - MAM



*Advocacy on
WASH &
COVID-19
education to
girls living in
challenging
Environment*

CSO commitment review committee

Close working session on
SWA CSO commitment
review and shared with
government



Working team in Mwanza

- Elders in the care homes have less attention especially on WASH and COVID-19 pandemic awareness – *more to be done*
- WASH education with practical support meant a lot to PWDs and elderly, *this need to be replicated*
- Training PWD and supporting with liquid soap and sanitizers is **“WALKING THE TALKING”** - *smiles on their faces could be seen*
- In those centers, there are blinds children who mostly are forgotten to share relevant materials to them
- More awareness need to be availed to PWDs countrywide as many haven't been reached yet – *means more resources needed*
- Establishment of NWF has greatly contributed as an alternative sources to support WASH in the country – *CSO commitments improved*
- Access to WASH portal has enabled more data to come-out and access to information is now open and easy
- Every \$1 count has value and impact to changing lives

Elders & EWD



- Pupils with mental disabilities need frequent trainings to understand and adopt hand-washing practices – **more is to be done**
- Visually impaired people are being forgotten in the overall COVID-19 response, with few accessible IEC materials available.” - **more is to be done**
- WASH & COVID-19 awareness coverage is still low, only 17 districts out of 182 and 9 regions out of 27 were attended
- Access to children in retention homes is still a challenge but we have to access them

Students with Disability



Students with Albinism were part of the marginalized group served with WASH & COVID-19 awareness campaign

WASH Financing

Budget reduction in the middle of increased WASH demand is not health for the sector.

Thus

- We recommend increased budget allocation for the future WASH budget Plans.
- The MoHCDGEC and PORALG to work out **BUDGET LINE** for WASH and address the requirement of the National Guidelines for WASH in HCFs that recommend a budget allocation of at least 15% of the facility's annual budget

Sector coordination

- There are efforts that are done by non-state actors and donors regarding WASH in schools and in health facilities but it is difficult to trace their allocated budget and expenditures.

Thus, we recommend

- A more coordinated approach where all the WASH projects in schools and health facilities be assigned with specific budget lines, and recognized and presented through the Water Sector's budget.

Plans ahead

- Participate in upcoming sanitation conference and share issues, challenges and recommendations from various studies conducted
- Share advocacy message on WASH financing gaps to MoF and government thru sanitation conference
- Share and amplify **CSO commitments status** to Government during sanitation conference & Maji week 2021
- Share **study results, impacts** and **recommendations** in the coming annual Maji week, March 2021
- Promote media engagement through WASH awards on best performances (print media, radio and TV)

Plans ahead

- TAWASANET plans to engage more working with PWDs - “We’d like to increase capacity of different actors,” including SWA, SHF
- We plan to engage parliamentarians, in particular the WASH Champions, to ensure that policy and financial discussions around WASH requirements consider the needs of PWD.”
- Pupils with mental disabilities need frequent trainings to understand and adopt hand-washing practices, *hence, more resources needed*
- Visually impaired people are being forgotten in the overall COVID-19 response, with few accessible IEC materials available.”
- More WASH and COVID-19 awareness to be done to cover whole country

- Set side meetings (physical & virtual) with government officials as part of the lobbying strategies
- Sharing findings and recommendations through summarizing findings to each line ministries for undertakings



SOCIETY FOR WATER AND SANITATION

ACHIEVEMENTS OF NEWSAN CAPACITY BUILDING EFFORTS

Attah Benson, NEWSAN

Improved know-how in Advocacy, Budget Tracking and Mutual Accountability Mechanism (MAM). NEWSAN members and People with disabilities.



- **Enhanced the capacity of NEWSAN State Chapters to conduct Rapid WASH policy assessment using the outcomes for advocacy in the 7 project states**
- **Increased the awareness of persons living with disabilities on WASH and effective inclusion of Joint Network Of Persons Living With Disability - JONAPWD in the NTGS.**
- **Realized the importance of self representation by People with Disability now better informed on WASH and WASH as Human Right.**
- **Government Partners accepted NEWSAN's effort and called for more advocacy for their course which was also a new learning point for government partners.**

- **Provided opportunity, the willingness and readiness of government institutions to open up on issues affecting them with the right partners (CSOs).**
- **Budgetary issues cut across most of the sector stakeholders .**
- **Assessed WASH policy documents showed gaps in seven states used to develop advocacy messages.**
- **Improvement in evidence-based WASH advocacy and decision making in Seven (7) states of Benue, Cross River, Ebonyi, Kaduna, FCT-Abuja, Ekiti and Gombe state of Nigeria**
- **Improved the use of mutual accountability mechanisms including budget tracking in Nigeria**

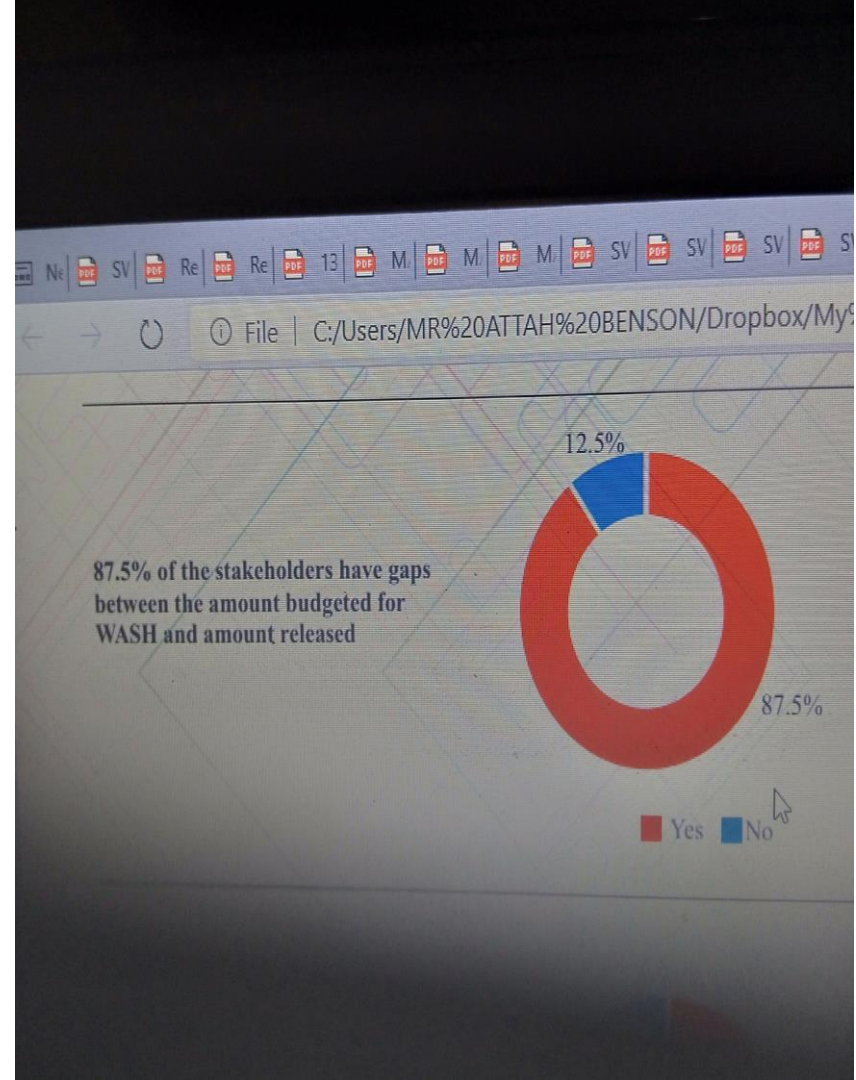
- **Contributed to the functioning of a State Task Group (STGS) in seven states, by the integration of vulnerable groups on WASH issues and practices.**
- **States now recognised the need for WASH Financial Investment Plans and private sector collaboration**
- **States now recognised the need to establish MHHM Technical Working Group (TWG) in five states and give consideration for inclusiveness of vulnerable groups in MHHM (TWGs).**
- **Clean Nigeria Campaign recognised, trained and assigns roles to NEWSAN members to support ODF Campaign at State Level**



- **NEWSAN capability recognised in the 7 states led to Ebonyi state NEWSAN Chapter Currently supporting the Ebonyi state to develop ODF road map to towards the realization of ODF.**
- **Holding the sector actors accountable to their commitment to WASH and prospective increased in funding for WASH in the 7 states. (Ekiti state has pledged and budgeted (200,000,000) for 2021 WASH budget which we have following up on to ensure total release and utilization.**

WASH CSO situation room created as a knowledge HUB for feedback on WASH activities at states level using digital tools, is currently being used to ensure all NEWSAN Chapters report on this platform for monitoring and sustainability.

- **The assessment provided evidence base for future programming around the strategic objectives of SHF in the seven implementing states. Also, the strengthening of MHHM TWG's/ STGS and inclusive advocacy teams has ensure tracking and sustainability of advocacy efforts beyond project timeframe.**
- **NEWSAN is promoting the use of the SWA framework to contribute to holding the WASH public and private sector accountable, support engagement in sanitation and hygiene sector and dialogue to benefit the broader community, especially the poor, vulnerable and marginalized groups.**



KEY LEARNING

- **Planning events that include Persons With Disability require involving those concerned.**
- **Budget Tracking by NEWSAN can actually help in curbing unprofessional practices in WASH sector service delivery.**
- **Evidence based advocacy using reliable data is very effective in holding stakeholders accountable.**
- **With multi-stakeholders collaboration a lot can be achieved in WASH sector.**
- **People with disability now included in the NTGS**

- **The importance of SWA framework in addressing WASH/MHHM issues.**
- **CSOs roles is important in achieving WASH goals.**
- **The need for all states to develop WASH financial Investment plan and ODF road map**
- **NEWSAN effort in Ebonyi State led to the involvement and engagement of NEWSAN in drawing up the state Roadmap**
- **Shows issues concerning cross-cutting mandates (WSSCC/SWA) could be addressed through a single effort.**

Mutual Accountability, Sector Coordination, and Tracking Progress

Tobias Omufwoko (WASH Alliance Kenya)

and

Malesi Shivaji (KEWASNET)

Sanitation and Water for All (SWA) in Kenya

- SWA provides a platform for multi-stakeholder dialogue, accountability and engagement between different actors at the national and County levels
- Through SWA engagement, partnership has been strengthened and individual partners motivated to reach goals that they would not achieve alone
- In Kenya, MAM has empowered partners to hold each other accountable for progress towards the SDG and reinforced national multi-stakeholder planning and review processes

MAM & Coordination at a Glance

- Sanitation in Kenya is a shared function between Ministry of Health and Ministry of Water, Sanitation and Irrigation
- The fragmented nature of sanitation has made it challenging to coordinate Sanitation and Hygiene actors in Kenya
- Ministry of Water, Sanitation and Irrigation has come up with National Sanitation Steering Committee that will be co-chaired by Ministry of Health.
- Members are drawn from Ministries of Education, Environment, State agencies, CSOs and the private sector

Context

- There already exists the Kenya Sanitation and Hygiene Policy that was developed by Ministry of Health
- Ministry of Water, Sanitation and Irrigation is developing a National Sanitation Management Policy and the national Sanitation Steering Committee is overseeing this process
- On 1st October 2020, Sanitation Stakeholders met to discuss the SWA MAM Commitments and government revised their commitments.
- CSOs have made their commitments and it is anticipated that by the first week of December, private sector, research and the donor group will have made their commitments before they are finally sent to the SWA secretariat

Next Steps

- Finalise and share the commitments with the SWA Secretariat
- Define roles and responsibilities of each stakeholder
- Establish SWA-MAM process at the County level akin to that at the national since implementation is done at the County level
- Quarterly stakeholder meetings to assess progress in meeting the commitments made by each stakeholder
- Reporting against the achievement of the commitments each quarter

Kenya SWA MAM Consultations



Taking the mutual accountability to communities -Training of youth on social accountability



Community dialogues





Q&A



Panel discussion and exchange

- Emile Atigaku, Executive Director, CCEABT, Togo
- Arsene Raveloson, Coordinator, OSCEAH, Madagascar
- Josoa Radafiniantsoa, Executive Director, Plateforme des Fédérations des Personnes Handicapées de Madagascar (PFPH)
- Yunia Musaazi, Executive Director, UWASNET, Uganda
- Martin E. Wanzala, Executive Director, African Youth Development Link (AYDL), Uganda

Closing observations:

- Ngaba Chata, WSSCC National Coordinator Malawi



Q&A



Closing remarks

- Erma Uytewaal, IRC
- Nompumelelo NTSHALINTSHALI-MOTSA, SWA Africa Regional Coordinator and Heloise Chicou, SWA CSO advisor
- Sareen Malik, Executive Secretary, ANEW



**Thank you for
listening....lets
continue the
conversation**

<https://www.susana.org/en/>

