

## MANAGEMENT RESPONSE

### Evaluation Title/Year:

WSSCC/UN WOMEN FINAL EVALUATION OF THE JOINT PROGRAMME ON GENDER, HYGIENE AND SANITATION – 2017-2018

### Body responsible for completing management response:

WSSCC/UN WOMEN JOINT PROGRAMME ON GENDER, HYGIENE AND SANITATION

### Date:

Overall Response to the Evaluation:

*The endline evaluation report concerning the WSSCC/UN Women Final Evaluation of the Joint Programme on Gender, Hygiene and Sanitation reflects a programme that was near completion at the time of the evaluation, it contains recommendations for the concluding 3 months of the programme, the larger portion of recommendations are for strategic plans to expand for policy efforts and improve programming within both organizations and beyond. The evaluation provides an independent view and suggestions to the possible next steps. WSSCC appreciates the recommendations and the high scoring of the programme. As a result of the Joint Programme and the evaluation, WSSCC has integrated a stronger focus on policy, women, human rights and WASH into the Results Framework of WSSCC and the Global Sanitation Fund. Recommendations from the independent evaluator are directed to both organizations, both organizations reported separately. UN Women's management response can be found [here](#).*

Planned Use of Evaluation:

*As WSSCC develops its new strategic plan it will seek to understand what from the lessons learned and recommendations from the Joint Programme can be adapted to future strategic plans.*

### Key recommendation

WSSCC should design similar catalytic programmes in other geographical areas and with other partners active in similar spheres.

Expand the Joint Programme to UNFPA and UNICEF and various other Ministries (e.g. MHS, Health, Education, Environment), social enterprises and NGOs to create synergies in the spirit of SDG target 6.2 and SDG 17 (Partnership for Achieving Goals).

Create a UN Women flagship programme on MHM that can complement current UN Women's programmes that can be high-impact and scalable.

Expand the programme's thematic area to cover early and forced marriage, female genital mutilation, family planning, and intergenerational dialogue on sexuality. (Section 4.2.9)

Develop a project document and fundraising strategy that will facilitate fundraising for an MHM programme. (Section 4.2.9)

Encourage women to apply for key UN Women management and programming positions. (Section 4.5.2)

Include team-building sessions at the end of each Steering Committee meeting (one day just for the entire team) and /or if necessary use a coach to assist WSSCC and UN Women staff to shift to a more horizontal and participatory partnership and improve coordination by clarifying roles to avoid duplication. (Section 4.1.2, 4.3.5.)

Train management staff and partners for results-based planning, such as through the consistent use of logical frameworks and metrics, such as by incorporating quantitative and qualitative indicators and targets. (Sections 4.2.2, 4.2.4, 4.2.7.)

**Management response: Agree/ Partially Agree/Disagree**
**Agree**

Key action(s)	Time frame (or deadline)	Responsible Entities or Person	Monitoring Update
WSSCC is exploring partnership opportunities with UNICEF and UNFPA (1, 2, 3)	Ongoing	WSSCC	WSSCC is a key member of the newly established multi-agency coalition on MHM, the Collective, aimed at leveraging expertise to scale-up evidence-based MHH programming.
WSSCC integrated MHM into the organization-wide Results Framework and the Global Sanitation Fund by creating a key performance indicator on MHM and WASH (1)	Completed	WSSCC	Subsequent to the evaluation, a KPI was created on MHM to better track and integrate into programming. The KPI continues to be tracked and reported on a midyear and yearly basis.
WSSCC continues working together towards gender parity through its hosting agency policy. (6)	Ongoing	WSSCC	UNOPS is implementing a gender recruitment policy.
WSSCC'S new results framework and scorecards were subsequently created in response to strengthening results-based planning and management (8)	Completed	WSSCC	Subsequent to the evaluation to strengthen monitoring WSSCC created a new results framework with quantitative and qualitative indicators and targets and is tracking the results.

**Evaluation recommendation on the concept of the Joint Programme**

Integrate MHM into national WASH programmes and school curriculum throughout all regions, urban, rural, and refugee camps.

Ensure that in-depth studies are carried out for the intervention sites to understand the socio-cultural specificities of the communities and the best intervention methods.

Deepen the relationship with women's associations and social enterprises to encourage women's empowerment in all areas of MHM (communication, design, social enterprises, etc.). (Section 4.2.9)

Include the needs of people with disabilities in MHM programme design. (Section 4.2.9, 4.4.1)

Emphasize the bottom-up approach in programme implementation and strengthen the capacity of municipalities in implementing community plans and mobilizing their own resources on MHM. (Section 4.2.9, 4.2.9)

Train health service staff in Cameroon refugee camps to raise awareness and inclusiveness among the population on MHM, namely the Far North and Adamaoua. (Section 4.2.3.2, 4.2.4.1; 4.2.6.1.)

Establish an intellectual property fund for local social enterprises creating sustainable MHM products, such as reusable towels. (Section 4.2.9)

Continue to promote training of trainers among practitioners and parliamentarians, integrating this training into the annual government training calendar through the core budget of all ministries, cross-country intercultural exchanges, and include girls in the training of trainers programme to raise awareness among girls and their peers. (Section 4.2.9)

Among the studies undertaken, ensure that in-depth studies are carried out in locations where the Joint Programme took place. (Section 4.2.3.2)  
 Create safe spaces for exchange of experiences (quarterly meetings) on good practice tools and methods for improved policies.  
 Identify synergies between the Government, the United Nations, and the private sector. (Section 4.4.3)  
 Continue to train parliamentary deputies as MHM ambassadors. (Section 4.2.9)

**Management response: Agree/ Partially Agree/Disagree**

**Partially Agree**

Key action(s)	Time frame (or deadline)	Responsible unit(s) Or Person	Monitoring Update
Capacity building on MHM (8,12)	Ongoing	WSSCC	Capacity building through MHM Training of Trainers continues to be done for government officials, including from parliament and ministries.

#### Evaluation recommendation on the implementation and management of the Joint Programme

Strengthen implementation and monitoring by conducting a baseline. (Section 3.4)  
 UN Women should have separate budget lines for salaries, monitoring costs, communication expenses, travel, and programming. (Section 4.3)  
 Institutionalize the interministerial platform to facilitate the preparation of joint work plans and the coordination with social enterprises and NGOs. This will create synergies and foster learning and exchanges in the capital and the region. (Section 4.4.1)  
 Set up a Monitoring and Evaluation Committee (or strengthen the role of the interministerial committee for this purpose) and provide for periodic coordination (biannual and annual). (Section 4.2.8)

**Management response: Agree/ Partially Agree/Disagree**

**Disagree**

WSSCC is not in the position to implement the recommendations, because the programme has closed.

Key action(s)	Time frame (or deadline)	Responsible unit(s) Or Person	Monitoring Update

#### Evaluation recommendation on media communication

Promote the use of social media by updating the UN Women website with information on MHM.  
 Promote the use of voice SMS in local languages to share key messages on MHM and enhance the visibility of MHM. (Section 4.2.9)  
 Refine the MHM tools and include the logos of both UN Women and WSSCC. (Section 4.2.2, 4.3.4, 4.3.5.)

Ensure greater dissemination of the programme within the United Nations system (Clusters, UNICEF, UNFPA, African Development Bank, African Union). (Section 4.2.9)  
 Promote community radio to broadcast MHM information in remote areas. (Section 4.2.2.)  
 Encourage the participation of the Association of African Communication Professionals and other media outlets.

**Management response: Agree/ Partially Agree/Disagree**

**Partially Agree**

Key action(s)	Time frame (or deadline)	Responsible unit(s) Or Person	Monitoring Update
Awareness raising and outreach activities on the Joint Programme	Completed	WSSCC UN Women	An end-of-programme dissemination activity took place: Regional Conference on Reducing Gender Inequalities in the WASH sector took place 18-19 June 2018 in Dakar, Senegal
Dissemination of the evaluation findings and results of the programme from the evaluation	31 September 2019	WSSCC UN Women	WSSCC: The video and the brief of the evaluation will be posted on WSSCC's website. It was previously posted on social media sites.  UN Women The evaluation was posted on the UN Women evaluation repository and in their newsletter, click <a href="#">here</a> .