c) Focus Group Discussion Guideline

I. Behavior related to water/solid waste and sanitation

- 1. What is the current situation of wastewater/solid waste treatment in your living place? Is there any sewerage system for wastewater collection and treatment in your place?
- 2. Is there any enterprise/manufactory in your place?
- 3. How is wastewater/solid waste treated? Is your daily life affected by this wastewater/solid waste treatment? (health, transport, daily activities, business etc)
- 4. How is the environmental situation in your living place?
- 5. How are sanitation services provided?
- 6. What is the operation cost of sanitation services?
- 7. How do you think of wastewater fee payment? (the necessity; rate of wastewater fee, collection procedure: who and time to collect wastewater fee)
- 8. How do you think of the current situation of public green trees and public lighting system?

II. Public communication

- 1. What are public communication activities related to wastewater/solid waste treatment and environmental sanitation carried out in your area?
- 2. What are methods/means of public communication used? Who takes responsibility for public communication?
- 3. What is the effect of this public information to wastewater/solid waste treatment and environmental sanitation?
- 4. What kind of communication is suitable for you family and your neighborhood conditions (in terms of information content and method of communication)?
- 5. What method of communication do you think that suitable for your and family and neighborhood conditions?
- 6. What is the role of communities in environmental sanitation communication? (focusing on how to encourage people not to discharge waste into canals and sewers)

III. Improvements

- 1. What is the most important issue to be improved?
 - Improvement and development of water supply system
 - Wastewater treatment area
 - Improvement and establishment of solid waste collection services
 - Other structures (if any).
- 2. Why do you think this is the most important issue?
- 3. How is your opinion of existing wastewater treatment and environmental sanitation?
- 4. What is your recommendation/proposal for situation improvement?
- 5. What are solutions of community contribution to wastewater treatment and environment sanitation improvement?

Thank you very much for your answering!