

Assessing, monitoring and improving inclusion in practice: experiences from the **South Asia WASH Results Programme**



South Asia WASH Results Programme (SAWRP)

SAWRP I:

- Reaching 6.6 million people with improved hygiene, sanitation and water
- Running in Pakistan and Bangladesh
- Payment by results
- Output phase: April 2014 – December 2015
- Outcome phase: January 2016 – March 2018

SAWRP II:

- Reaching an additional 650,000 people with improved hygiene, sanitation and water
- Running in Bangladesh only
- Payment by results
- Output phase: June 2017 – June 2019
- Outcome phase: July 2019 – March 2021

- Contractual requirement to assess sustainability



Equity and inclusion within SAWRP I

- Qualitative Sustainability Assessment Frameworks (SAFs) conducted by consultants at the start and end of the outcome phase
- First SAF was a broad assessment, second SAF focussed on key issues raised in the first SAF
- Additional research on menstrual hygiene management conducted in December 2016



How do we define equity and inclusion in SAWRP?

*“The process of inclusion is not just about improving access to services, but also supporting people – including those who are discriminated against and marginalised – to **engage in wider processes** to ensure that their rights and needs are recognised.”*

*“Different people are more likely to be marginalised and excluded from access to WASH in different contexts. In almost all societies this includes **women, children, people with disabilities, older people**, people living with chronic illness including HIV/AIDS, people belonging to specific castes, minority ethnic groups, indigenous groups, tribes or religions, and people living in remote or peripheral areas. People who are lesbian, gay, bisexual or transgender, illegal settlers, displaced people, travellers, pastoralists, or people working in particular occupations are also likely to be excluded in many contexts.”*

Source: Equity and inclusion: a rights based approach, WaterAid

Equity and inclusion indicators within SAWRP I

Objective	Indicators
Targeted groups have participated in the project processes	To what extent have targeted groups participated in CLTS activities
	To what extent have targeted groups participated in decisions related to water or sanitation
	To what extent have actual activities (both hardware and software) aimed at improving social inclusion and equity of targeted groups
Gender and inclusion have been mainstreamed throughout the programme (where feasible)	Extent of trainings conducted for implementing partners and field staff (including volunteers)
	Extent to which gender and inclusion has been included in the MVE framework and the MVOC
	Gender ratios of staff and volunteers, plus equal opportunities approaches followed
Equity issues have been discussed with Government partners	To what extent have equity issues been discussed with Government partners

Equity and inclusion within SAWRP I: opportunities

Objective	Indicators
Targeted groups have participated in the project processes	<p>To what extent have targeted groups participated in CLTS activities</p> <p>To what extent have targeted groups participated in decisions related to water or sanitation</p> <p>To what extent have actual activities (both hardware and software) aimed at improving social inclusion and equity of targeted groups</p>
Gender and inclusion have been mainstreamed throughout the programme (where feasible)	<p>Extent of trainings conducted for implementing partners and field staff (including volunteers)</p> <p>Extent to which gender and inclusion has been included in the MVE framework and the MVOC</p> <p>Gender ratios of staff and volunteers, plus equal opportunities approaches followed</p>
Equity issues have been discussed with Government partners	<p>To what extent have equity issues been discussed with Government partners</p>

Equity and inclusion within SAWRP I: challenges

Objective	Indicators
Targeted groups have participated in the project processes	<p>To what extent have targeted groups participated in CLTS activities</p> <p>To what extent have targeted groups participated in decisions related to water or sanitation</p> <p>To what extent have actual activities (both hardware and software) aimed at improving social inclusion and equity of targeted groups</p>
Gender and inclusion have been mainstreamed throughout the programme (where feasible)	<p>Extent of trainings conducted for implementing partners and field staff (including volunteers)</p> <p>Extent to which gender and inclusion has been included in the MVE framework and the MVOC</p> <p>Gender ratios of staff and volunteers, plus equal opportunities approaches followed</p>
Equity issues have been discussed with Government partners	<p>To what extent have equity issues been discussed with Government partners</p>

Moving forward

- Clearer E&I goals from the start
- More research on vulnerable groups in the context
- Inclusion of E&I in job descriptions and partner agreements
- Improved E&I training
- Integrating sustainability data collection into existing systems
- Annual internal assessment/rating based on quantitative and qualitative indicators throughout programme lifetime
- Introduction of E&I specific monitoring tools, e.g. Gender and WASH Monitoring Tool



Questions?

- How to overcome recruitment challenges to increase diversity in programme teams?
- How to ensure participation of marginalised groups beyond the household or village level?

