

## Monitoring parameters

Monitoring parameter would broadly include the following aspects and the same would be developed in detailed at latter point of time by TMC in consultation with the TMC Representative.

Sl No	Parameters
1.	Water supply
2.	
3.	Sewerage connection
4.	User Fees as per the agreement
5.	Advertisement - adherence to standards
6.	Complex Interior; Odour free
7.	Flooring; Dry & Clean
8.	Consumables: Adherence to quality recommended
9.	Consumables: Stock as per standards
10.	Availability of cleaning equipment
11.	Book keeping - Suggestion Box & complaint register
12.	Water Closets; Dry & Clean
13.	Walls; Dry & Clean
14.	Washbasin Dry & Clean
15.	Litterbins; Clean
16.	Windows; Clean
17.	Door; Clean
18.	Glass (Windows & ventilators); Clean
19.	Mirror; Clean
20.	External building Surface Clean
21.	Surroundings Clean

Together with service standards, they form the basis for the indicator formulation.