



Unclogging the Blockages

February 18-20th, 2014
The Kampala Serena Hotel, Kampala, Uganda



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Unclogging the Blockages in Sanitation East and Southern Africa Action Exchange

Introduction

Sanitation is a public, a provider and a private good; each of these actors has an interest in sanitation services. For household sanitation services to be effective, affordable and sustainable, links and partnerships are needed between the interests of households, communities, public sector agencies and service providers throughout the sanitation chain.

The Unclogging the Blockages workshop focuses on the “provider good” of sanitation services; on sanitation as a business. Specifically it will focus on how sanitation authorities, regulators, entrepreneurs, implementers and supporters can work together to enable sanitation services as viable, vibrant and socially responsible businesses that meet both public sector targets and household expectations.

Objective and Themes

The overall objective of the workshop is to identify strategies that unlock the constraints to sanitation service delivery, through the lens of sanitation as a business.

To achieve this objective, the workshop will explore strategies and initiatives in each of the following themes:

- **Public sector** – *what can authorities and regulators do to enable sanitation as a service and as a business?*
- **Business models** – *what business models are working, where and why?*
- **Finance** – *what financing solutions and mechanisms are unclogging the blockages?*
- **Technology** – *what technical solutions are unclogging blockages? What have we learned about what works, what does not work and why?*
- **Demand creation and behaviour change** – *what demand creations strategies and initiatives best link up with sanitation business supply chains?*
- **Monitoring** – *what are the best monitoring systems and indicators for sanitation as a business and a service*
- **Intersectoral links** — *how can we strengthen links with other sectors for better services and business development?*

Social Media

Please visit unclogit.blogspot.com for live updates throughout the workshop.

Throughout these next few days, we need your help to spread the word! The more frequently that you use social media to share your ideas and updates during the workshop, the more people listen.

Using Twitter, insert **#unclogit** somewhere in your post. Throughout the day you may hear people say, "don't forget to use the hashtag unclogit" -- this means you should always type #unclogit at the end of your tweets (for both text and photos). A hashtag, which is denoted by the symbol #, is Twitter's method to tag posts that are talking about the same thing; this makes it easy to find out what people are saying on a particular subject. Share interesting observations, questions you'd like answered, big ideas, small ideas, you name it. This goes for pictures as well! You can find all social media items from the workshop on the blog, at unclogit.blogspot.com, as well as the updated daily schedule of events. Just remember to #unclogit

Schedule Overview

*Below is the general outline of each day's activities, the timing of sessions is subject to change.
More details of each session are on the next page. Tea break times are estimates.*

Day 1: Tuesday, February 18th

8:00—Registration 8:30—
Welcome and Objectives
9:00—Overview of Sanitation and Hygiene in Uganda
9:10—Opening Remarks
9:20—Official Opening
9:50—World Café: Setting the Scene
10:45—Tea break
11:15—Panel Discussion: Donor perspectives
13:00—Lunch break
14:00—World Café: Financing and Business Models
15:15—Tea break
15:45—Panel Discussion: The role of the public sector
17:00—Closing Summary

Day 2: Wednesday, February 19th

8:30—Overview and Objectives
10:00—Tea break
11:00—Breakout Groups by Theme
13:00—Lunch break 14:00—
Presentations 14:45—Group
feedback 15:30—Tea break
16:00—Breakout groups 17:00—
Summary
17:30—Exhibition space and networking

Day 3: Thursday, February 20th

8:30—Objectives and Practical Actions
10:30—Tea break 11:00—
Presentations
12:00—Lunch break
13:00—Presentations
15:00—Prioritizing Actions
16:30—Closing remarks

Session Details, Day 1: Understanding the Blockages

Tuesday, February 18th

Time	Session Title	Speakers / Facilitators
8:00	Registration	
8:30	Welcome and Objectives	Jane Nabunnya, IRC Clara Rudholm, WSSCC Cate Nimanya, Water For People Katharine McHugh, PSI
9:00	Overview of Sanitation and Hygiene in Uganda	Juliana Kyomuhangi, Assistant Commissioner Environmental Health Division, Ministry of Health
9:10	Opening Remarks	Andy Narracott, WSUP
9:20	Official Opening	The Commissioner Community Health Invites the Minister to Speak: The Honorable Dr. Ruhakana Rugunda Government of Uganda Minister of Health
9:50	World Café: Setting the Scene Participants reflect on the key challenges in each of the theme areas	Susana Rosa Williams, Habitat for Humanity John Sauer, Water For People Steven Sugden, Water For People Yi Wei, iDE Michael Momanyi & Sam Mutono, WSP Mike Khoza, Plan International Francis Warui, AKVO
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Tea break		
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11:15	Panel Discussion: Donor Perspectives Trends in donor support, donor expectations, sector expectations and what donors need from the sector to best support services	William Lin, Johnson & Johnson Jesse Shapiro, USAID Fredrick Tumusiime, GIZ
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13:00	Lunch break	
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14:00	World Café: Financing and Business Models	Andy Narracott, WSUP Satya Choubey, PSI Winnie Odhiambo, Acumen Luis Jalakasi, TEECS George William Bakka, Angels Initiatives William Mugerwa, Business Tutor Elizabeth Were, Water.org Claire Achola, AMREF
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Tea break		
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15:45	Panel Discussion: The role of the public sector in sanitation as a business	Najib Bateganya, KCCA Eyura Martin, Environmental Health Soroti District, Uganda Dr. Emmanuel Shadreck Kanjunjunju, City Assembly of Blantyre, Malawi
17:00	Closing Summary	Katharine McHugh, PSI

Session Details, Day 2: Loosening the Blockages Wednesday, February 19th

<u>Time</u>	<u>Session Title</u>	<u>Speakers / Facilitators</u>
8:30	Overview and Scene Setting for Day Two	Katharine McHugh and Marielle Snel
9:00	Objectives and Desired Performance for Themes <u>Themes</u> Public sector: Business models: Finance: Technology: Demand creation and behaviour change: Monitoring: Intersectoral links:	Christophe Nothomb and Jane Nabunnya Mulumba Andy Narracott and Herbert Mwambu Winnie Odhiambo and William Mugwera Steve Sugden and Corinne Schuster-Wallace Jesse Shapiro and Cate Nimanya Francis Warui Susana Rojas-Williams
	Tea Break	
11:00	Breakout Groups by Theme: Innovation	
13:00	Lunch Break	
14:00	Group Presentations to the Plenary	Katharine McHugh and Marielle Snel
14:45	Feedback from the Plenary	
	Tea break	
16:00	Breakout Groups	
17:00	Summary	John Sauer, Water For People Steven Sugden, Water For People
17:30	Exhibition Space and Networking	

Session Details, Day 2: Loosening the Blockages Wednesday, February 19th

<u>Time</u>	<u>Session Title</u>	<u>Speakers / Facilitators</u>
8:30	Objectives for Day Three and Practical Actions for Each Theme What should social enterprises, financial organizations, NGOs, and governments etc. do going forward?	
<hr/> Tea Break <hr/>		
11:00	Presentations of Outputs to the Plenary Followed by Q&A, feedback from participants	
12:00	<hr/> Lunch Break <hr/>	
13:00	Presentations of Outputs to the Plenary cont'd Followed by Q&A, feedback from participants	Jane Nabunnya Mulumba Solomon Kyeyune, WaterAid
15:00	Plenary Prioritization Time for critical reflection by participants and to get buy in from the group to make plans binding with consensus for wider circulation	Jane Nabunnya Mulumba Solomon Kyeyune
16:30	Closing Remarks	Government of Uganda, Ministry of State for Water Honorable Betty Bigombe

Please contact Sherina Munyana of Water For People Uganda with any questions or comments at smunyana@waterforpeople.org or 0772 632 466

We would like to extend our special thanks to our partners and sponsors who helped to put together this workshop.

