

# A learning and decision methodology for drainage and sanitation improvement in unplanned areas in developing cities

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Sanitation Challenge

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WAGENINGEN UNIVERSITY  
ENVIRONMENTAL TECHNOLOGY

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- DRAINAGE AND SANITATION DEVELOPMENT
- PARTICIPATORY LEARNING & DECISION METHOD
  - STAKEHOLDER ROLES
  - DECISION SUPPORT
- WORKSHOP EXPERIENCE
- CONCLUSIONS

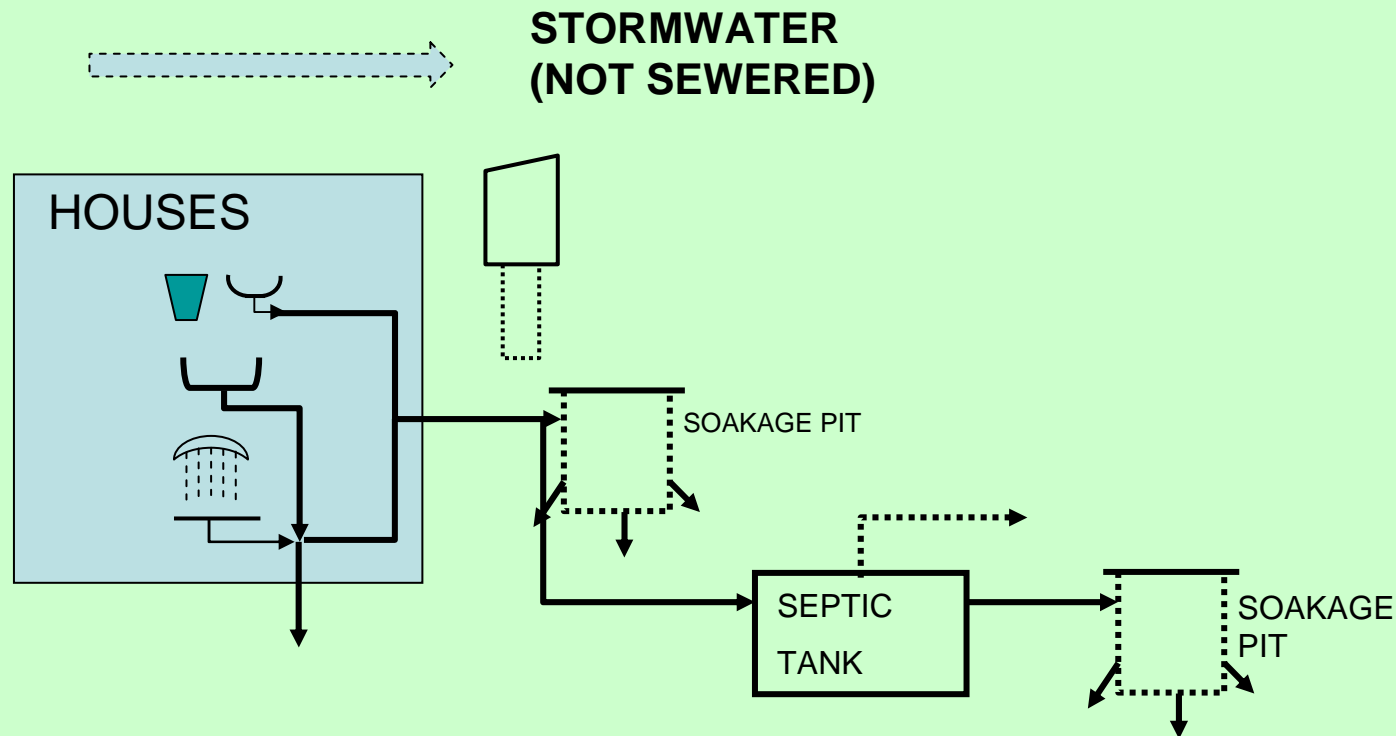


# OUTLINE OF DRAINAGE AND SANITATION DEVELOPMENT DURING URBANIZATION

A NEIGHBORHOOD IS BUILT.....



# INCREMENTAL DEVELOPMENT OF ON-SITE SANITATION

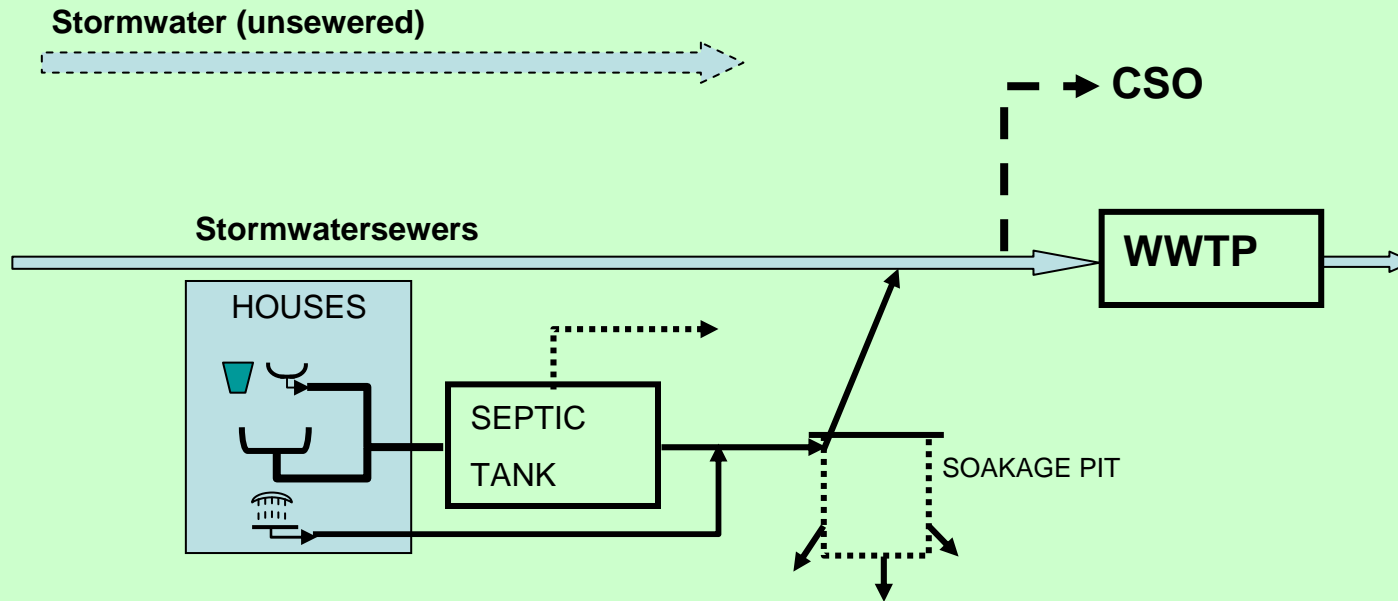


- PIT LATRINE, GREYWATER TO SOIL
- POUR-FLUSH LATRINE, GREYWATER TO SP
- PF LATRINE, GREYWATER TO SEPTIC TANK AND sp



# INCREMENTAL DEVELOPMENT

## FROM ON-SITE SANITATION TO SETTLED COMBINED SEWER SYSTEM



- On-site treatment
- Off-site disposal of sewage
- Off-site combined WWT



# Mixed solutions

- In a developing city we find several systems now...often they are not adequate
- Stakeholders wonder what options there are to improve concrete situations
- Future infrastructure: unified/centralised or mixed?
- Intervention preparation and decisions:
  - Business-as usual: providers and their experts
  - Participatory approach: all stakeholders play a role in design and system selection



# DESIGN STAGE OF INFRASTRUCTURE

## STAKEHOLDERS NEED:

- TO BE INFORMED ABOUT A WIDE RANGE OF ALTERNATIVE DRAINAGE AND SANITATION OPTIONS
- METHOD TO SELECT THE BEST OPTION  
= MULTICRITERIA DECISION ANALYSIS =  
PROACT (HAMMOND, RAIFFA, KEENEY, 1999)



# The PROACT METHOD consists of 5 STEPS

**Problem Clarification**

**Objectives**

**Alternatives/ options**

**Consequences**

**Tradeoffs**

**PROACT**

WE CARRY IT OUT IN A STAKEHOLDERS'  
WORKSHOP (EXPERTS AND NON-EXPERTS)





# STAKEHOLDERS' ROLES

## ROLE OF TECHNICAL EXPERTS

THEY KNOW:

- A VARIETY OF OPTIONS
- OPTIONS' PERFORMANCE DEPENDENT ON CIRCUMSTANCES

THEY ADVISE THE NON-EXPERTS AND POLITICIANS

## ROLE OF NON-EXPERTS (POLITICIANS, USERS):

THEY INFORM ABOUT:

- CLARIFICATION OF THE SITUATION
- THE REQUIREMENTS TO GOOD SOLUTIONS
- PREFERRED OPTIONS

HAVE TO BUILD, USE AND PAY THE INFRASTRUCTURE



## STAKEHOLDERS' ROLES IN THE DECISION PROCESS

	PROBLEM CLARIFICATION	OBJECTIVES & ALTERNATIVES	CONSEQUENCES TABLE	TRADE-OFF
EXPERTS		X	X	
NON-EXPERTS	X	X		X

- NON-EXPERTS: DECISION MAKERS, INTEREST GROUPS, USERS/ REPRESENTATIVES
- EXPERTS: PLANNERS AND INFRASTRUCTURE SPECIALISTS



# LEARNING SUPPORT: ALTERNATIVES

- PARTICIPANTS ASK THEMSELVES:  
**WHAT ARE ALTERNATIVE SOLUTIONS TO OUR PROBLEM?**

ALTERNATIVES ARE:  
**SANITATION CHAINS MADE UP OF BUILDING  
BLOCKS**



## BUILDING BLOCKS OF DRAINAGE AND SANITATION SYSTEMS

FUNCTIONAL ELEMENT	BUILDING BLOCK
WATER SUPPLY	PIPE/CARTAGE
HOUSEHOLD APPLIANCES	TOILET, KITCHEN SINK, SHOWER, ETC
ON-SITE WASTEWATER	TREATMENT
	RECYCLING AND REUSE
STORMWATER/RUNOFF	TRANSPORT
	TREATMENT
	REUSE
OFF-SITE WASTEWATER	TRANSPORT
	TREATMENT
	RECYCLING AND REUSE
SLUDGE HANDLING	TREATMENT & DISPOSAL
	REUSE

# SYSTEMS FOR DRAINAGE AND SANITATION

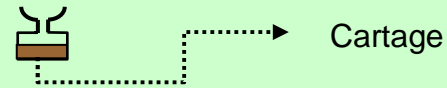
POSSIBLE DIFFERENCES TO DECIDE ABOUT:

- **ON-SITE OR OFF SITE TREATMENT**
- **VARIOUS TOILET SYSTEMS**
- **COMMUNAL/ INDIVIDUAL TOILETS**
- **VARIOUS TYPES OF SOURCE-SEPARATION (1- 4 STREAMS) AND CONNECTED REUSE**
- **NUMBER OF PIPE NETWORKS (1, 2 OR 3)**
- **STORAGE BASINS FOR COMBINED SEWAGE: YES OR NO**
- **TREATMENT OF STORMWATER: YES OR NO**
- **PUMPING OF SEWAGE: YES OR NO**

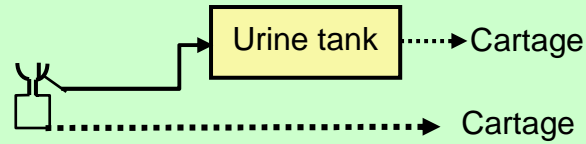


# TOILET TYPES

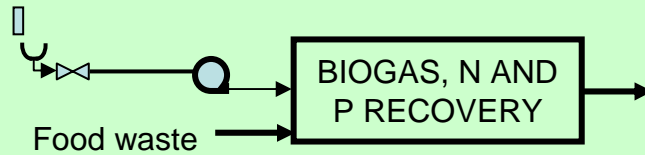
**ANAEROBIC DIGESTION TOILET**



**URINE-DIVERTING DRY TOILET**



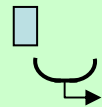
**VACUUM TOILET**



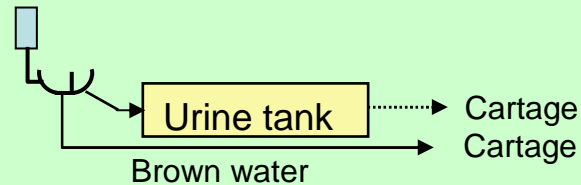
**POUR-FLUSH TOILET**



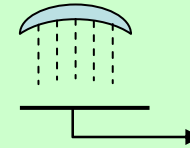
**CISTERN FLUSH TOILET**



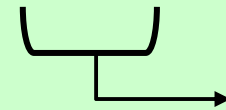
**URINE-DIVERTING FLUSH TOILET**



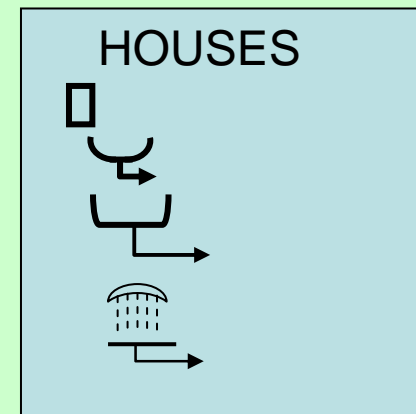
**SHOWER/  
BATH,  
WASHING  
MACHINE**



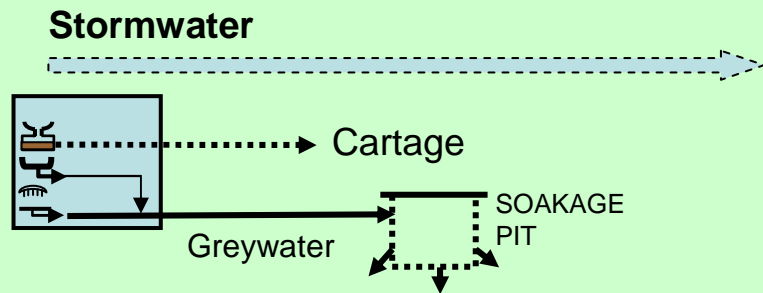
**KITCHEN  
SINK**



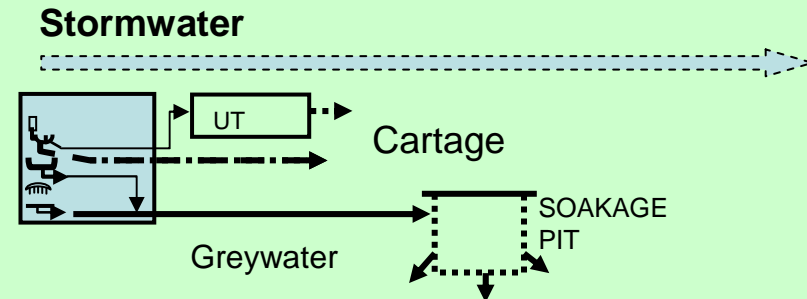
# APPLIANCES IN THE HOUSEHOLD



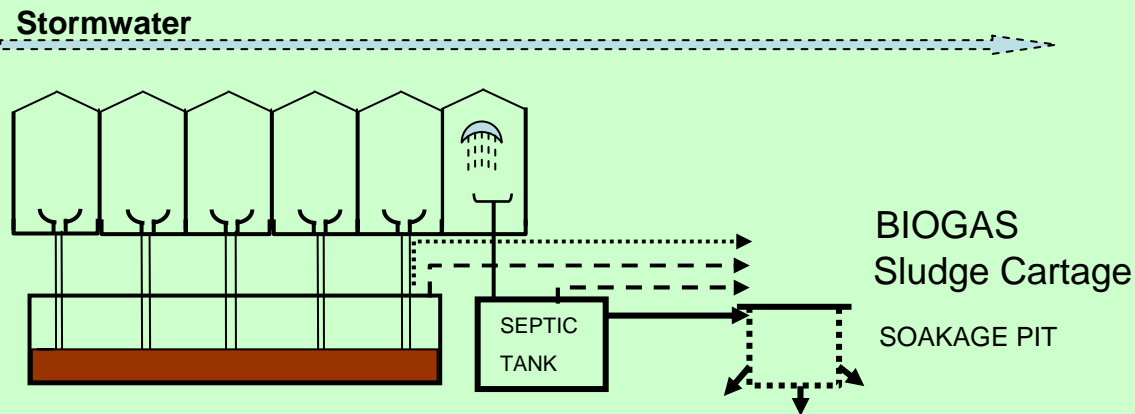
# INDIVIDUAL AND COMMUNAL ON-SITE OPTIONS



**Option 1: dry AD toilet + cartage, greywater to subsoil. Stormwater not sewered**



**Option 2 Dry UD toilet, urine and faeces collected by cartage, greywater to soakage pit. Stormwater not sewered**

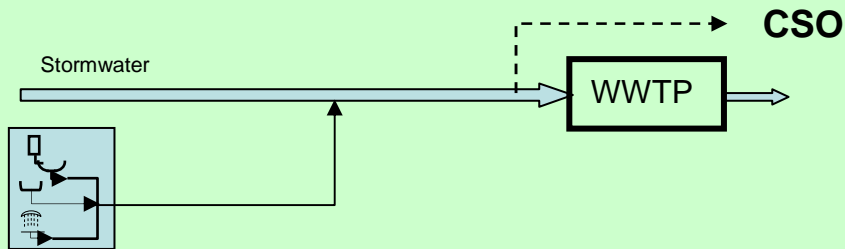


**Option 05: Communal dry AD toilets + accumulating anaerobic digester; greywater to soakage pit. Stormwater not sewered**

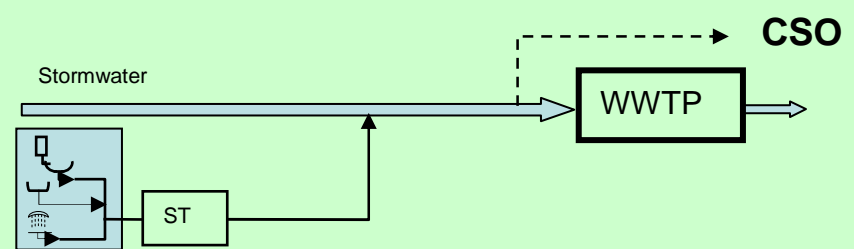


# SINGLE PIPE OPTIONS

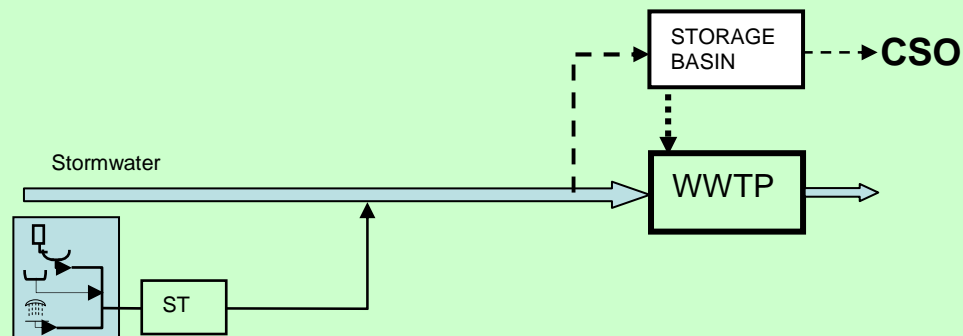
## 1 STREAM : COMBINED SEWAGE



**Option 11 Combined sewer system stormwater and sewage treated jointly**



**Option 13: Combined sewer, sewage pre-treatment in septic tank = Combined settled sewer system**



**Option 14 Settled sewer system: stormwater and sewage treated jointly**

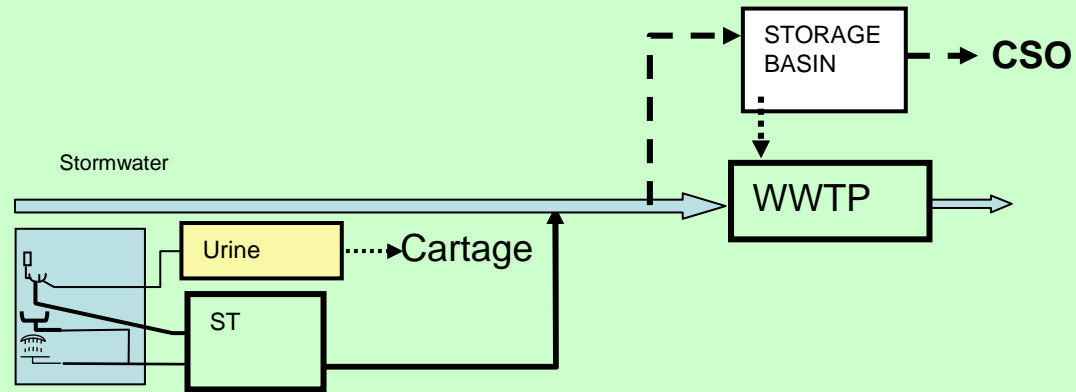
**TOTAL: 12 OPTIONS BASED ON SINGLE PIPE NETWORK**





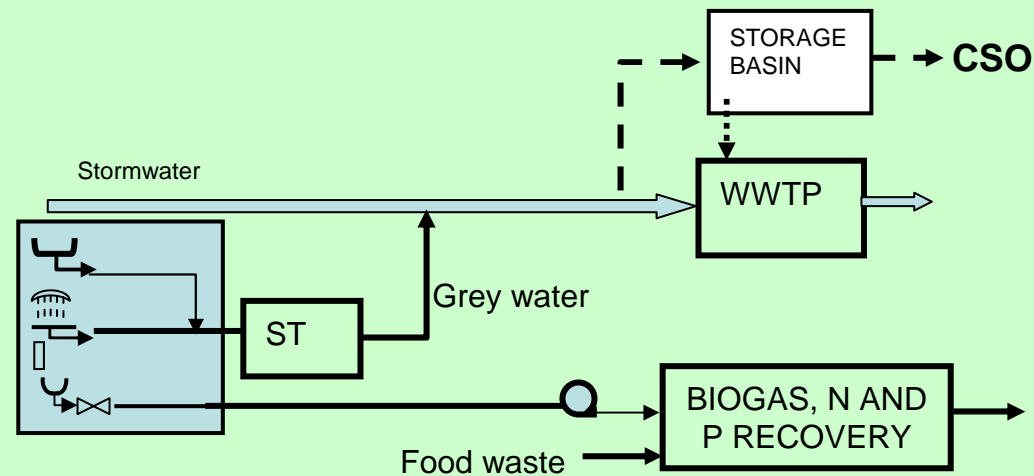
# ONE PIPE NETWORK: HOUSEHOLD SOURCE SEPARATION

2 STREAMS



**Option 20 Settled combined sewer system with separated urine collection and treatment of greywater/stormwater**

2 STREAMS

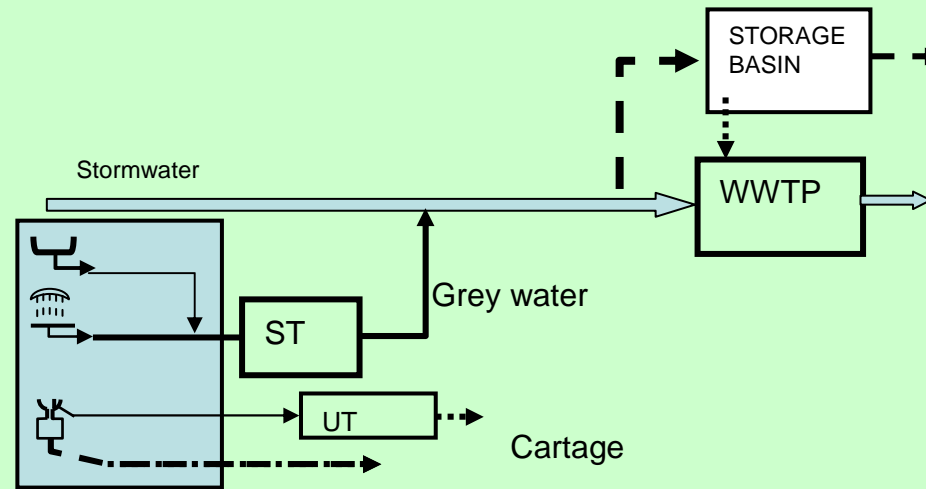


**Option 25: Vacuum toilets, anaerobic blackwater treatment + Biogas, N and P recovery, combined treatment of storm- and grey water**



# ONE PIPE NETWORK, HOUSEHOLD SOURCE-SEPARATION

3 STREAMS

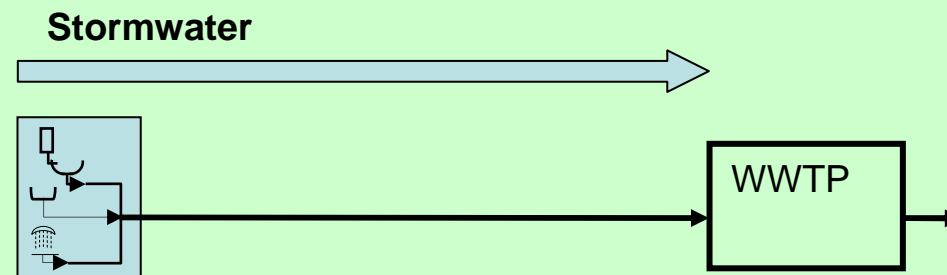


**Option 24: UD dry toilets, combined treatment of storm- and grey water, urine and faecal matter treated separately**



## TWO PIPE OPTIONS/ STORMWATER AND SEWAGE SEPARATED

2 STREAMS



**Option 31: Separated sewer system:  
stormwater and sewage through different pipes**

**Total 30 OPTIONS based on a two-pipe network**



# SETTING OBJECTIVES

- PARTICIPANTS ASK THEMSELVES: **WHAT WOULD DISTINGUISH BETWEEN A GOOD SOLUTION AND A BAD ONE TO SOLVE OUR PROBLEM?**



# OBJECTIVES FOR DRAINAGE AND SANITATION INFRASTRUCTURE

	OBJECTIVES	CRITERIA
1	TECHNICAL FUNCTIONALITY	COMPATIBILITY WITH LOCAL CONDITIONS
2		COMPLIANCE WITH LOCAL POLICY FRAMEWORK
3		RELIABILITY AND FLEXIBILITY
4	ENV <sup>L</sup> PROTECTION AND RESOURCES CONSERVATION	EMISSIONS TO WATER, ATMOSPHERE AND SOIL
5		RESOURCES RECOVERY
6	SOCIAL MANAGEABILITY	ADEQUATE MANAGEMENT BY PROVIDERS
7		USER ACCEPTANCE
8	ECONOMIC DESIRABILITY	ECONOMIC EFFICIENCY



# CONSEQUENCES OF THE ALTERNATIVES

- PARTICIPANTS ASK THEMSELVES:  
**HOW DO OUR DIFFERENT ALTERNATIVES/OPTIONS  
PERFORM WITH REGARD TO OUR OBJECTIVES?**

RESULT : PERFORMANCE TABLE



# Example of PERFORMANCE MATRIX

DISTR 6, HCMC, VIETNAM

PERFORMANCE SCORES: 0 - 100

		ALTERNATIVES			
OBJECTIVES	NORM. WEIGHT	1	2	3	4
TECHNICAL FUNCTIONALITY	0.4	30	90	30	90
ENVIRONMENTAL PROTECTION AND RESOURCE RECOVERY	0.1	90	90	90	90
USER AND PROVIDER ACCEPTANCE	0.3	80	40	80	40
NET COSTS	0.2	30	60	20	40



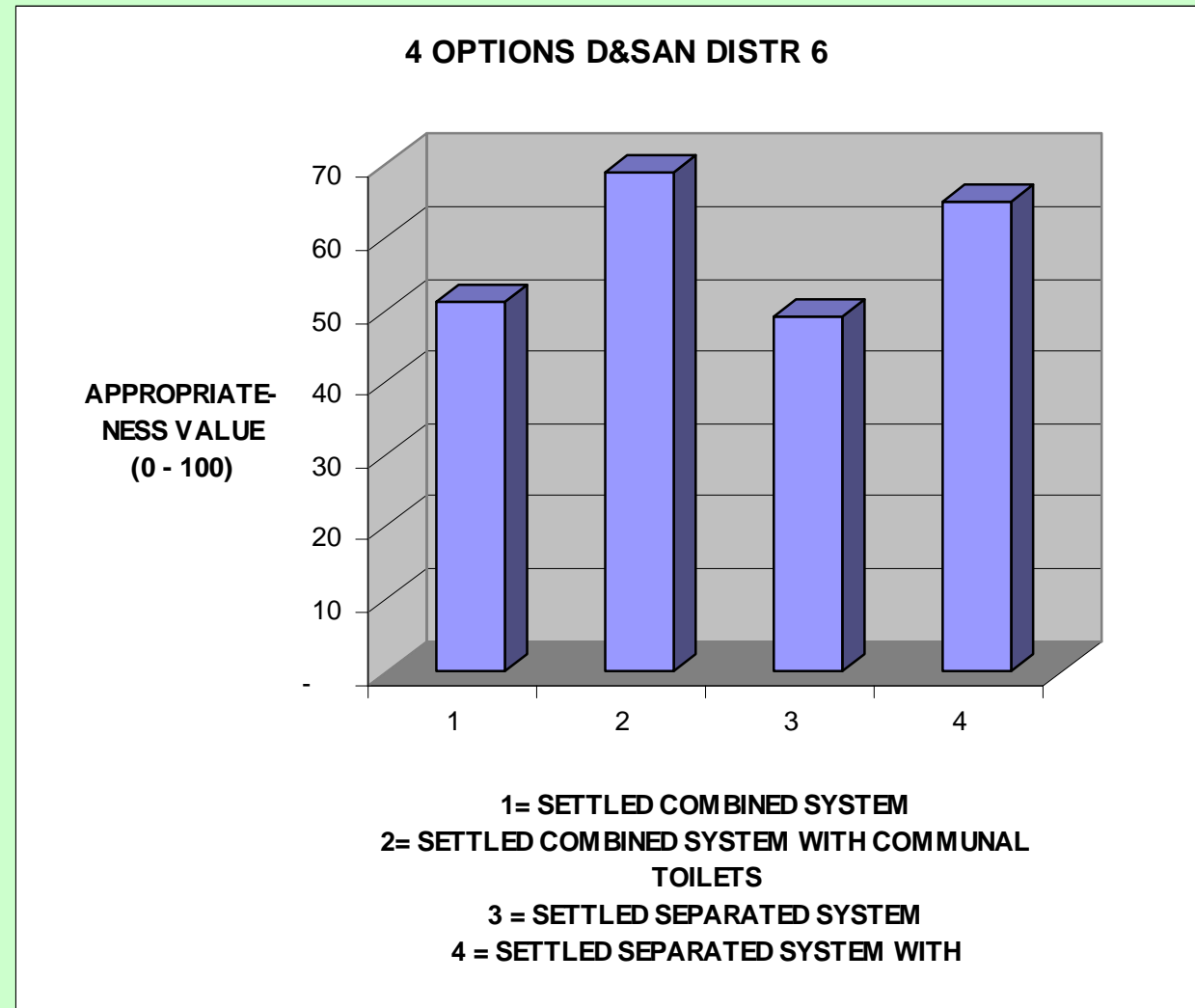




# AFTER WEIGHTING THE CRITERIA.....



# APPROPRIATENESS OF 4 DRAINAGE AND SANITATION OPTIONS IN D.6 OF HO CHI MINH CITY



# WORKSHOPS

- 2 WORKSHOPS (2 DAYS EACH) IN HO CHI MINH CITY, VIETNAM, IN WHICH **PROACT** WAS APPLIED  
(ISSUE-2 PROJECT)



# CAPACITY BUILDING WITH PROACT LEARNING AND DECISION DATA BASE

## STRONG:

- GENERATION OF ALTERNATIVES AND OBJECTIVES
- TRADING-OFF METHOD

## TO BE IMPROVED STILL: CONSEQUENCES TABLE



## CONCLUSIONS: WHERE DOES PROACT MAKE A DIFFERENCE?

- Data base facilitated quick understanding how to compose sanitation chains
- Intensive mutual learning
  - Experts inform about environmentally most sustainable options
  - Non-experts inform about feasible and most preferred options
- Shared objectives and alternatives/options
- Processing consequences required more time and advice than available (12 hrs)
- A basis for a decision that is well supported



# THANK YOU FOR YOUR ATTENTION..

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# POPULAR HOUSING: PROBLEM AREAS OF THE FUTURE



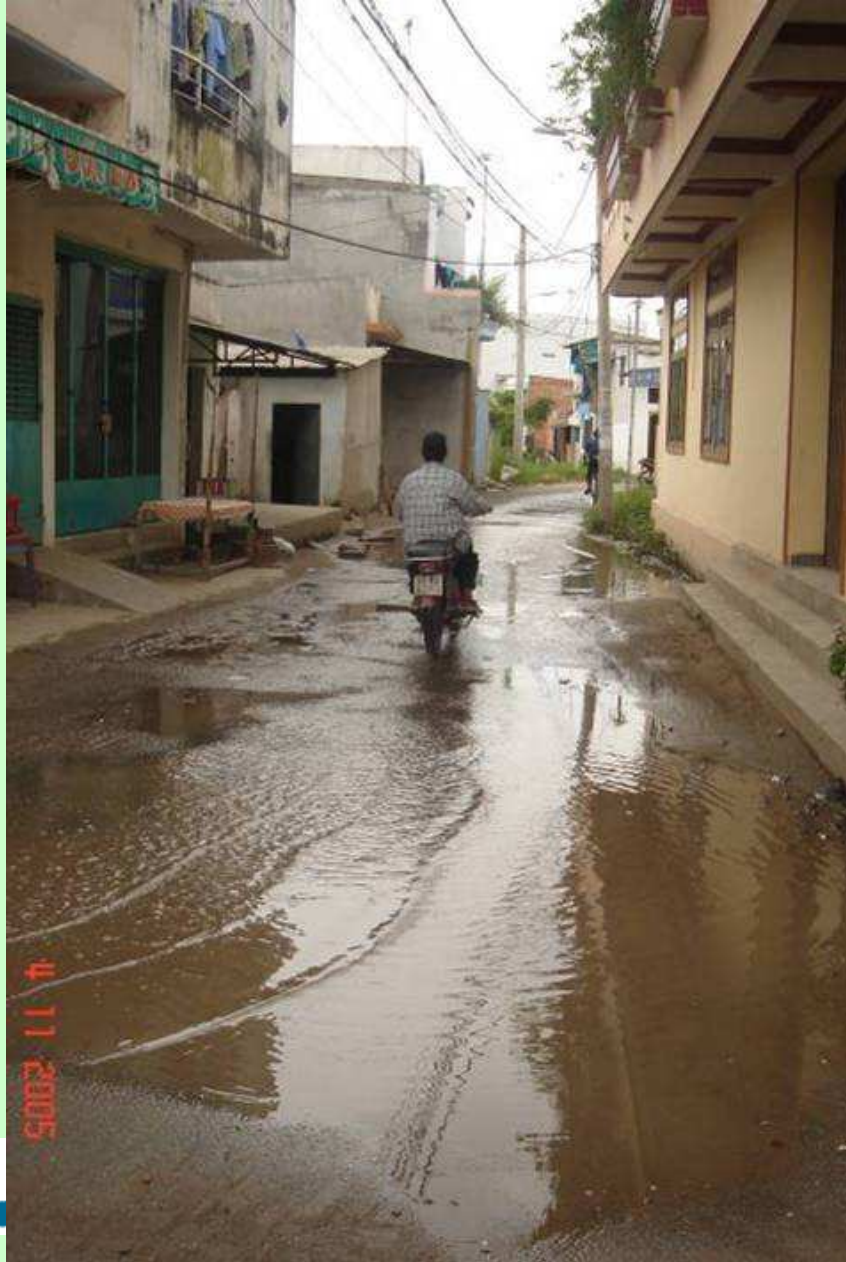


**UNPLANNED NEIGHBORHOOD (BINH CHANH)**





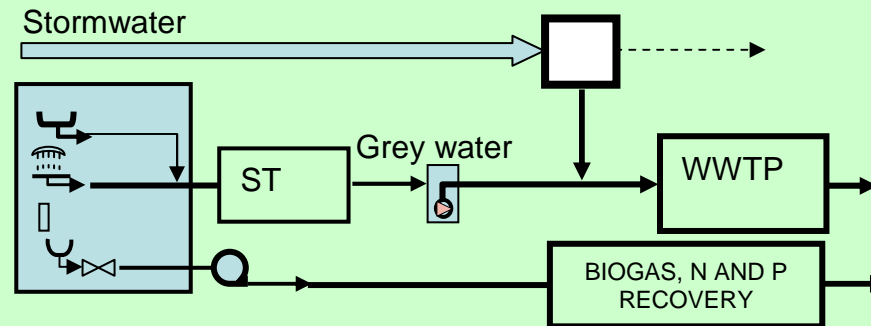




# TWO PIPE OPTIONS/ STORMWATER AND SEWAGE SEPARATED

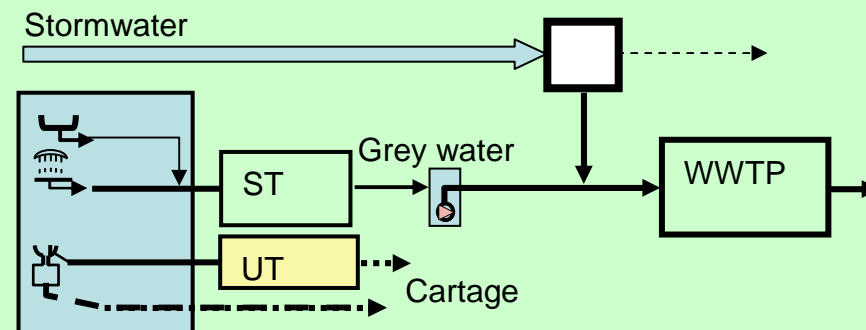
## SOURCE-SEPARATED STREAMS

3 STREAMS



Option 66: Vacuum- , separated handling of storm- , black and grey water

4 STREAMS



Option 64: Dry UD toilet + settled enhanced separated sewer system

