

# sustainable sanitation alliance

Sanitation Workers

31st SuSanA Meeting: 17 August, 2021

www.susana.org



# sustainable sanitation alliance

Global advocacy for health, safety and dignity of workers in sanitation

www.susana.org

31st SuSanA Meeting: 17 August, 2021 Kanika Singh



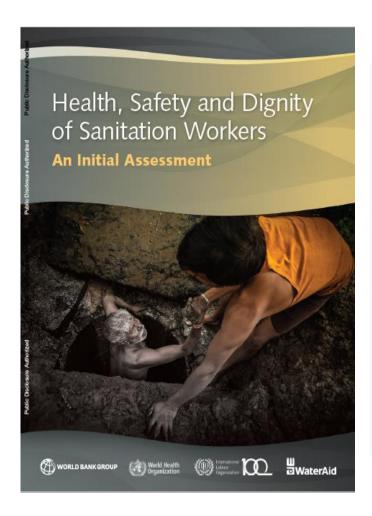








# Health, safety and dignity of Sanitation Workers: an initial assessment (2019)



#### **KEY CHALLENGES**

Weak legal protection of an invisible workforce

Multiple occupational and environmental hazards

Financial insecurity

Social stigma and discrimination

# IDENTIFIED GOOD PRACTICES

Acknowledgement and formalization of workforce

Mitigating occupational health risks for sanitation workers

Safeguarding sanitation workers' health

Standard operating procedures and guidelines

Workers' empowerment - unions and associations

#### AREAS FOR ACTION

Policy, legislative and regulatory reform

Development and adoption of operational guidelines

Building the evidence base

Advocacy and empowerment of sanitation workers

# New phase: global advocacy project

'Initiative for sanitation workers'











With additional support from BMGF

#### **Expected outcomes:**

- 1. Political prioritization: sanitation workers' rights are included in government and civil society political agendas at the national and local levels
- 2. Influencing the WASH and labor sectors: sanitation workers' rights are mainstreamed in WASH sector implementation and monitoring, while labor sector organizations increasingly include sanitation workers in their initiatives.
- **3.** Addressing knowledge gaps: research initiatives and products address knowledge gaps that are critical to supporting political prioritization and implementation for sanitation workers.

# **Project activities**

Outcome	Activity	Lead	
Political prioritization	ILO South Asia meeting on sanitation workers	ILO	
	National and global commitments	All partners	
	Networking support	SNV, WA	
Influencing the WASH and labor sectors	World Bank Investments	WB	
	Dissemination at events	All partners	
	Multimedia exhibition	WA	
	Supporting engagement with informal sanitation workers	ILO	
Addressing knowledge gaps	Developing a research agenda	WHO	
	Incentivising research	WA	
	Procedures, guidelines, local regulations	WB, SNV	
	Technological innovations	WB	
	Data gathering checklists	WHO	
	Quantification and health evidence	WHO	
	Online platform	WB, SNV	

# **ILO South Asia meeting on sanitation workers**

- A tripartite meeting of governments, workers, and employers in South Asia
- Discussions planned:
  - The major risks faced by sanitation workers, key challenges of governments in addressing the risks, and the gaps in knowledge regarding sanitation workers
  - What actions have governments and social partners taken to address these risks and challenges?
  - What strategies can the ILO and social partners adopt to create opportunities in the sector and address these challenges?
- Expected outcome: a regional/country-level roadmap for the three constituencies (workers, employers and governments).

Lead: ILO

# Supporting sanitation workers' organizations and networks

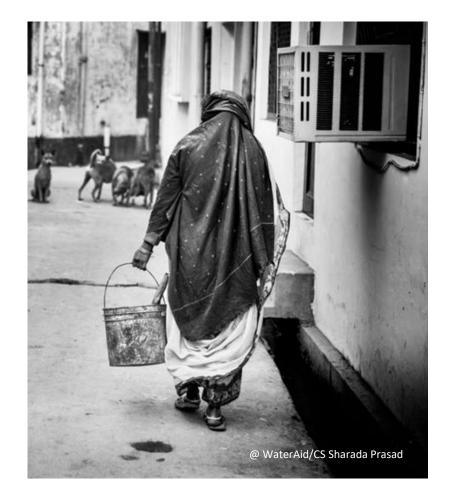
- Supporting workers' organizations and networks in their efforts for workers' mobilization, movement-building, and engagement with local/national authorities and stakeholders
- Exploring strategies such as:
  - Convening spaces for sanitation workers to engage with authorities
  - Micro-grant support to organizations and networks



Lead: SNV and WaterAid

# Developing a research agenda on sanitation workers

- Identifying major knowledge gaps on sanitation workers' issues
- Preparation of a research agenda
- Finalization through consultations with a diverse group of stakeholders and decision makers
- Publication in journals and online dissemination



Lead: WHO

### **Incentivising research**



- Incentivizing and supporting applied research
  - Research awards on sanitation workerslinked to the UNC Water and Health Conference 2021
  - Support to Masters and PhD students for undertaking research on sanitation workers as part of their thesis work;
  - Research support grants to institutions
- Encouraging research done in collaboration with sanitation workers or their representatives

Lead: WaterAid

# Procedures, guidelines, local regulations

- Review of regulations, operational guidelines, Standard Operating Procedures
- Consolidating it in the form of best practice, checklists, and case studies for:
  - Governments to adapt to the needs in their areas
  - Workers' organizations to use in advocacy, rights protection.
  - Donors/development partners to use to cover the issues of sanitation workers in their urban sanitation initiatives

Lead: World Bank and SNV

# **Technological innovations**

- Review of existing experience and emerging technological innovations which protect health, safety and dignity of sanitation workers
- Identification and dissemination of good practices, emerging technologies, and gaps in innovation



Lead: World Bank

# Online platform on sanitation workers

- An online platform on this subject- on the SuSanA website
- Featuring a repository of resources, forum posts, events, blogs, etc.

Lead: SNV and World Bank







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The Garima Initiative

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G. Mathi Vathanan, IAS
Principal Secretary to Govt
Housing & Urban Development Department
Government of Odisha, India

# **Legal Provisions in India**

CAG's report stated that "The **1993 Act has failed to achieve its objectives** even after 10 years of implementation involving investment of more than 81 million USD"

n of Civil
Rights
Act,
initially
known as
Untoucha
bility
(Offences

Castes
&
Schedul
ed
Tribes
(Preven
tion of
Atrocitie

Manual Scaven gers and Constru ction of Dry Latrines (Prohibit

National Commis sion for Safai Karamc haris (NCSK), 1994

Employ ment as Manual Scaven gers and their Rehabili tational

Supreme court judgement

Strict enforcement of PEMSRA 2013 & monetary compensation to families of deceased sanitation workers



# There is an urgent need to...

Provide dignity to sanitation workers

Provide safer working environment to sanitation workers

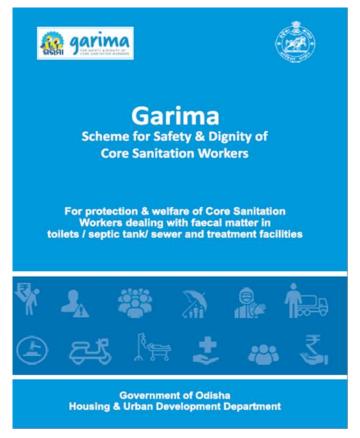
by

Acknowledging the ground reality

Creating an enabling environment

# **Garima**

#### (Means Dignity in Odia language)





- Launched on 11<sup>th</sup> September 2020
- For protection & welfare of core sanitation workers dealing with faecal matter in toilets/septic tank/sewer and treatment facilities.

# Scope of core sanitation work under Garima



**Desludging** 



Sewerage network maintenance



Open drains cleaning



O&M of STPs/ SeTPs



O&M of Public and Community toilets

# Benefits under the scheme



**Enhancing Minimum Wages** 

Risk & Hardship allowance

Health Insurance

**Disability Support** 

Reduced working hours

Periodic Health Check ups and Treatment

Illness allowance

Life Insurance

**Caste Certificate** 

Post Service benefit

Retirement Benefit

Concessional loan for Individual Entrepreneurship

# Social Security Benefits under the scheme



**House Financial Assistance** 

**Two-Wheeler Support** 

**Mobile phone Subsidy** 

Free up to Higher Education for Children

Empowerment of women members of the family by tagging them to Women SHGs / ALFs

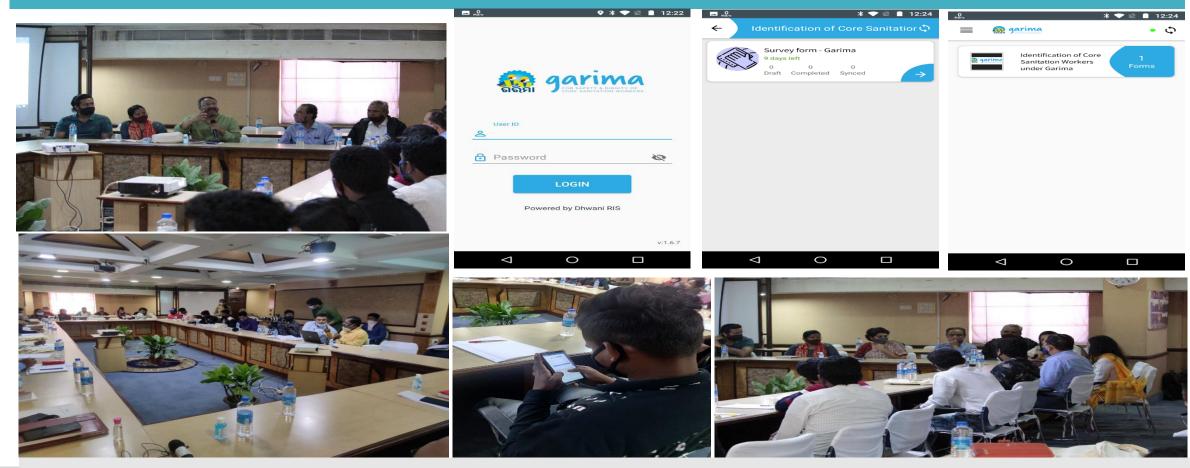
**Concessional loan for Individual Entrepreneurship** 

# Progress made so far... of the Scheme

from 11<sup>th</sup> September 2020

#### October 2020

# Enumeration process initiated... Mobile based Application Software developed... Safai karamchari Andolan roped in as enumerators .. Orientation training for enumerators



Notification of State, District and City Level Committees

# January 2021

# **Enumeration conducted in 6 Major cities for identification of CSWs**





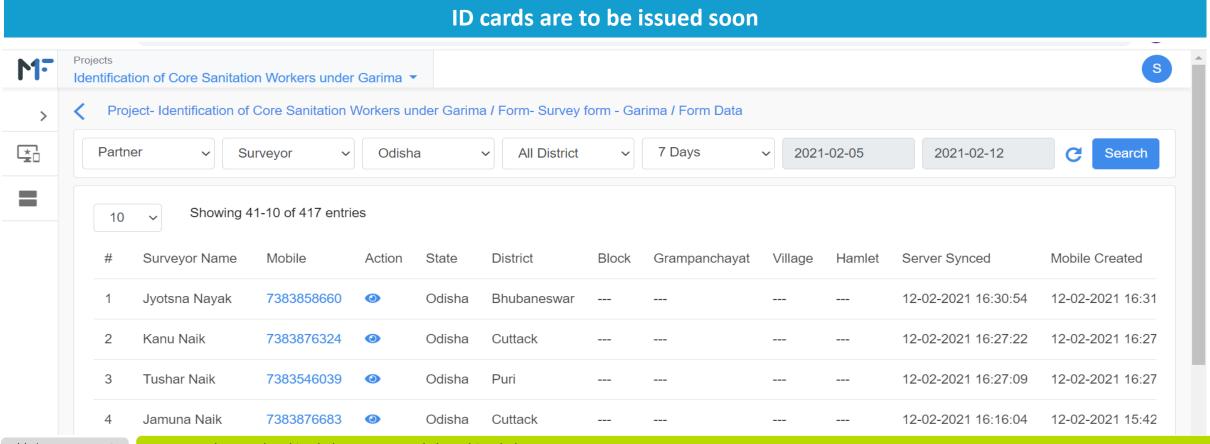






#### **Enumeration & Validation Completed**

Sambalpur	Cuttack	Puri	Berhampur	Bhubaneswar	Rourkela	Total
2592	2002	517	1614	4007	2238	12970



<sup>\*\*</sup>The enumeration process yet to be completed in Bhubaneswar, Rourkela and Sambalpur

# **Setting up of ERSU**

December 2020

Notification for setting up **ERSU** in all 114 cities



May 2021

Notification of

RSAs in cities to
monitor & regulate
sewer entry,
Manual cleaning
and enforce law

#### **PPE Assessment Study**





- 5 members from each category of Core Sanitation Workers were provided with options for different PPEs.
- They were trained on usage and maintenance of these PPEs
- Trials were conducted for all the PPEs and based on feedbacks from the participants, modifications were also made in the designs.
- A final list of recommended PPEs was generated based on the findings from this study.



Comfort Material Maintenance

Fitting Ergonomy Sustained use

#### Roundtable Consultation with PPE manufacturers, Safety Experts and Design Institutions





- About 25 participants attended the consultation to deliberate on design interventions required for PPEs given to CSWs.
- Some manufacturers displayed their products and presented their designs
- Existing/proposed standards pertaining to each of the required equipments were discussed and suggested



Users - all categories of sanitation workers



UMC: TSU - Garima

#### Prescribed Personal Protective Gear for Core Sanitation Workers with "Garima Branding"





e-mail: sanitationhud@gmail.com

#### Sovernment of Odisha

#### Housing & Urban Development Department

3rd floor, Kharavel Bhavan, Unit-V, Bhubaneswar, PIN:751001
File No.: HUD-SANT-SCH-0004-2021 Letter No.: "/HUD. Date: 2 C 0.6, 2021

From

Ashok Kumar Sarangi,

Joint Secretary to Government &

Joint Mission Director, SBM (Urban)

To

Managing Director, WATCO

Member Secretary, OWSSB

Sub: Introduction of prescribed uniform for the sewer entry professionals engaged in cleaning and maintenance of septic tanks / sewer lines etc.

Sir,

I am directed to enclose herewith the standard dress code prescribed for the sewer entry professionals who are engaged in sewer cleaning and maintenance activities.

The uniform is prescribed for the sewer entry professionals who are engaged in mechanical cleaning or any other cleaning and maintenance activities **outside** the maintenance hole in the cities of Bhubaneswar, Cuttack, Puri and Rourkela.

The prescribed uniform should invariably display the "Garima" logo and the placement of logo should be as in the enclosed prototypes.

It shall be mandatory on the part of all concerned including the PSSOs to ensure that Core Sanitation Workers who are engaged in the aforesaid assignments are supplied with and wear the prescribed uniform and safety gears whenever they are deployed to perform their duty.

These instructions shall come into force with immediate effect,

Yours faithfully,

Encl:-Uniform Sewer cleaner Operator, ipeg

Joint Secretary to Government &

Joint Mission Director, SBM (Urban)

ULBs notified for strict observance of safety precautions and use of recommended PPEs

# Procurement of Safety Devices and Equipment by Cities and their Demonstration to Officials and Core Sanitation Workers

























#### **Extensive Training program**





- WASH Institute has been engaged as a training partner for the scheme.
- WATCO has recently set up a training academy called the Odisha Water Academy for the purpose of imparting skills training in the water and wastewater sector.
- A Training of Trainers has been conducted for Master Trainers who are going to further train Sewer Entry Professionals. 29
   Master Trainers have been certified.

# **Training of Master Trainers for Sewer Safety**













# **Training of Master Trainers for Sewer Safety**



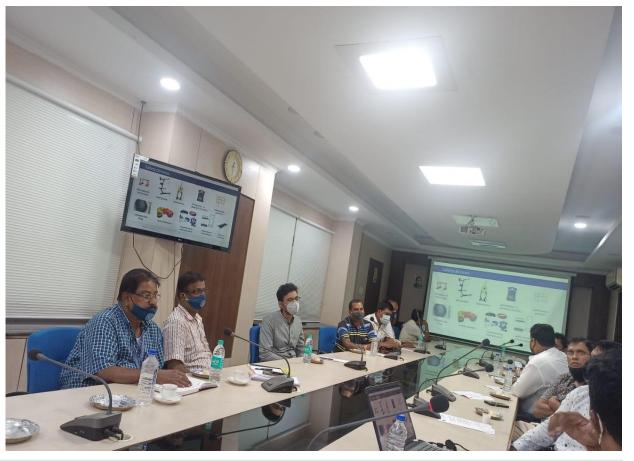






# Training of Sewer Entry Professionals initiated in Bhubaneswar through Odisha Water Academy





Orientation was given on the uses/benefits of different PPEs/ devices recommended for Confined Space Entry and mechanised cleaning of sewer lines.

# "Garima Griha" - Bringing Dignity to Sanitation Work





- Constructed at office premises of WATCO Sections where CSWs reports.
- 28 nos of Garima Griha Completed in Bhubaneswar, Puri and Cuttack.
- Targeting the Facility to available in all the city of the State.

# "Garima Griha" – Bringing Dignity to Sanitation Work





# "Garima Griha" – Bringing Dignity to Sanitation Work

# Waiting/Resting Area



#### **Locker Room**



### "Garima Griha" – Bringing Dignity to Sanitation Work

#### Washroom



#### **External Washing Area**



#### "Garima Griha" – Bringing Dignity to Sanitation Work

#### **Changing Room**



#### **Drinking Water**



#### **June 2021**

#### Gazette Notification issued by L&ESI Department

Notification of Core Sanitation Work in Skilled and High Skilled Categories of scheduled employment-resulting in increase in wages by 49% for Gr-1 & 33% Gr2 CSW



#### EXTRAORDINARY PUBLISHED BY AUTHORITY

No. 1033, CUTTACK, TUESDAY, JULY 6, 2021/ ASADHA 15, 1943

#### LABOUR & E.S.I. DEPARTMENT

NOTIFICATION The 5th July, 2021

S.R.O. No.203/2021— Whereas, the draft of certain proposals for addition of certain categories of workers to the existing employment in Part-I of the Schedule to the Minimum Wages Act., 1948 (11 of 1948) were published in the Extraordinary issue No. 401 of the Odisha Gazette, dated the 10th March,2021 bearing S.R.O.No.70/2021 by the Government in the Labour & ESI Department, Odisha under Notification No. 495/LESI., dated the 21st January, 2021, as required under section 27 of the said Act inviting objections and suggestions from all persons likely to be affected thereby before expiry of the period of three months from date of publication of the said notification in the Odisha Gazette:

And, whereas, no objection and suggestion has been received within the specified period of three months in respect of the said proposal, by the State Government;

Now, therefore, in exercise of the powers conferred by Section 27 of the said Act., the State Government do hereby add the following categories of workers to the existing employment to Part-I of the Schedule to the said Act, namely:—

## Inclusion of Core Sanitation Workers in **Skilled and Highly Skilled Categories** of Scheduled Employment

2

#### SCHEDULE

In Part-I of the Schedule, in the existing employment at Serial Number 43, i.e. "Local Authority", the following categories of employees shall be added:

Category	Name of the work	
	Designation	Nature of work
(1)	(2)	(3)
Highly skilled	Core sanitation worker Grade-I	Core sanitation workers engaged in  (1) Desludging of sanitation systems,  (2) Maintenance of sewer network,  (3) Cleaning of inspection chambers by entering into it and  (4)Septic tank cleaning and maintenance.
Skilled	Core sanitation worker Grade-II	Core sanitation workers engaged in operations other than the above, such as (1) Cleaning of drains, (2) Cleaning, operation and maintenance of public and community toilets and (3) Operation and management of Sewage Treatment Plants (STPS) or Faecal Sludge Treatment Plants (FSTPS)

#### August 2021

#### **Provision of Risk and Hardship Allowance**



#### Government of Odisha

#### Housing & Urban Development Department

3rd floor, Kharavel Bhavan, Unit-V, Bhubaneswar, PIN:751001

HUD-SANT-SCH-0055-2020 /No. 39 4 0

/HUD, Dated [8 02 202]

#### NOTIFICATION

In consonance with the provisions contained under paragraph 5.7 of "Garima -Scheme for Safety and Dignity of Core Sanitation Workers" notified in Notification No.14611 Dated 08.09.2020 of this Department and published in the Extraordinary issue of Odisha Gazette No.1120 Dated 11.09.2020 that a suitable fixed percentage of monthly remunerations shall be earmarked as "Risk & Hardship allowance" in recognition to the hazardous and arduous nature of work assigned to the Core Sanitation Workers.

In order to examine the issue and recommend the structure of "Risk & Hardship allowance" initially and from time to time for revision of the same as and when contingency for the same arises, a Committee is hereby constituted with the following composition:

i. Principal Secretary to Government,

Chairman

#### Housing & Urban Development Dept.

ii. Director, Municipal Administration &

Member

Ex-officio Additional Secretary to Govt.

Housing & Urban Development Dept.

iii. Labour Commissioner

Member

iv. F.A.-cum-Additional Secretary

Member

Housing & Urban Development Dept.

v. Additional Secretary to Government

Member

Housing & Urban Development Dept.

(in charge of Sanitation)

Secretary to Government Member Convener Sing & Urban Development Dept.



#### Government of Odisha

**Housing & Urban Development Department** 3rd floor, Kharavel Bhavan, Unit-V, Bhubaneswar, PIN:751001

File No. HUD-SANT-SCH-0055-2020 / No. 14368 /HUD, Dated 13.08-2021

#### NOTIFICATION

Whereas, "Garima" - Scheme for Safety and Dignity of the Core Sanitation Workers has been notified by the State Government on 8th September, 2020 which inter alia provides for "Risk and Hardship Allowance" [Paragraph 5.7] for the "Core Sanitation Workers" as part of remuneration in recognition of the risky, hazardous and arduous nature of work assigned to them:

And whereas, in order to examine the recommend appropriate "Risk and Hardship Allowance", a Committee under the chairmanship of the Principal Secretary to Govt., H&UD Dept. was constituted vide Notification No. 3940 Dated 18.02.2021:

And whereas, the Committee evaluated the nature of various sanitation operations in terms of "hazards" and "risks" involved and found that delivery of some of the services carry relatively higher risk and hardship than others in the Categories of services identified as highly risky ones including; (1) Desludging of onsite sanitation systems (2) Maintenance of sewer network; (3) Cleaning of Inspection Chamber and (4) Cleaning and maintenance of Septic tank:

- A committee has been constituted on 18.02.2021 for provision of Risk and Hardship Allowance for Core Sanitation Workers.
- Notification of Risk & Hardship allowance @15% of Wages for Gr-1 Core Sanitation Worker.
- A proposal for extension of pro-rata allowance @ 15% of the wages to Core Sanitation Workers (Grade-I).
- Involved highly skilled in and hazardous jobs like cleaning of sewer network, confined space and septic tanks is under active consideration of Government.

#### Biju Swastha Kalyan Yojana





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sus

Biju Swasthya Kalyan Yojana Smart Card operational from 01 September 2021



Rs. 5 lakh per annum health cover for Family



Rs. 7 lakh per annum health cover for women members of Family



Around 3.5 crore people from over 70 lakh families in the state will benefit

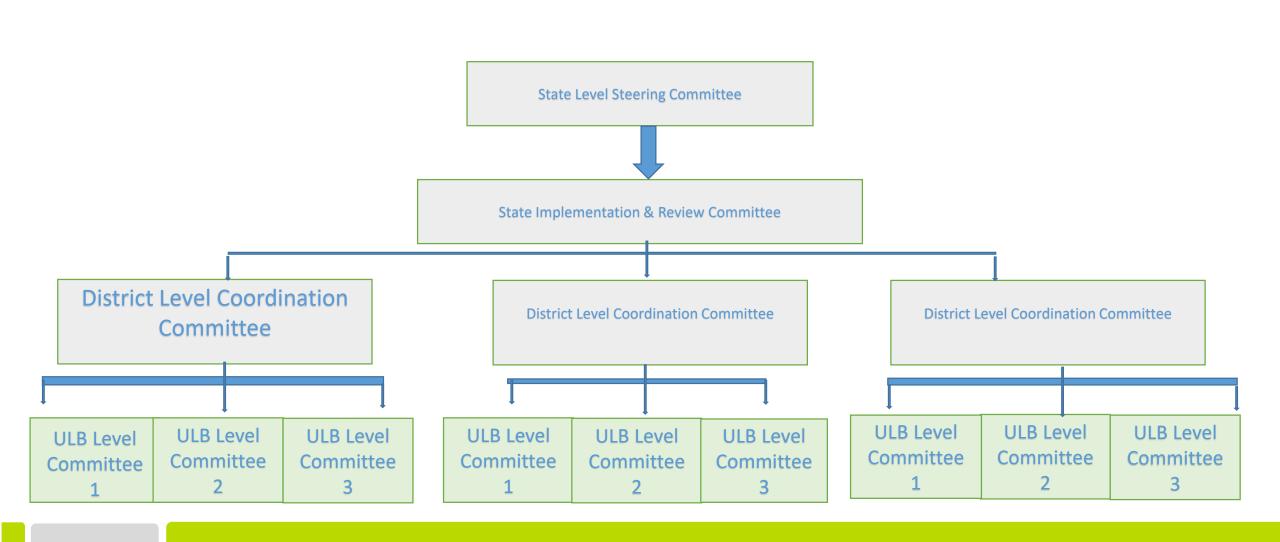


All BKKY and RSBY cardholders will be covered under BSKY



Over 70% population of state provided health protection through cashless treatment

#### **Robust Monitoring System**







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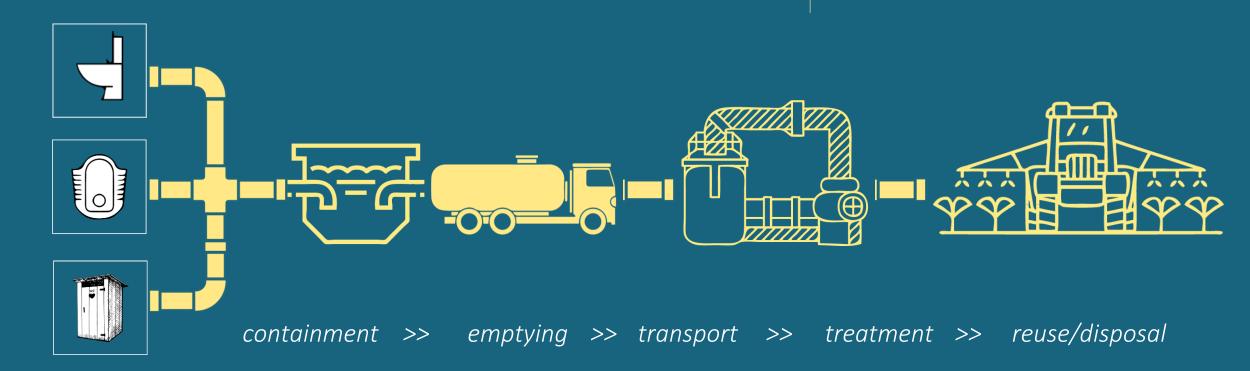
The Value of PASA in the sanitation chain

www.susana.org

31st SuSanA Meeting: 17 August, 2021 Eva Muhia, Vice President of the Pan African Association of Sanitation Actors

# THESTATE OF OUR SANITATION

The value of PASA (Private Sector) in the sanitation value chain

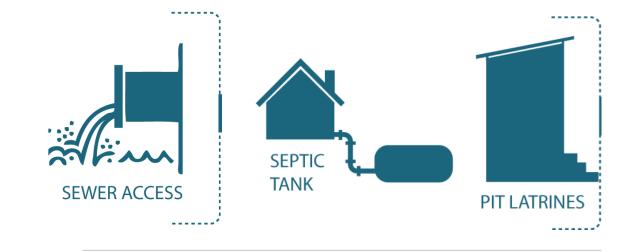




Majority of African urban centers either totally lack sewer infrastructure or have sewer systems overloaded by at least 5x their capacity

Estimated urbanized population in Africa by 2050

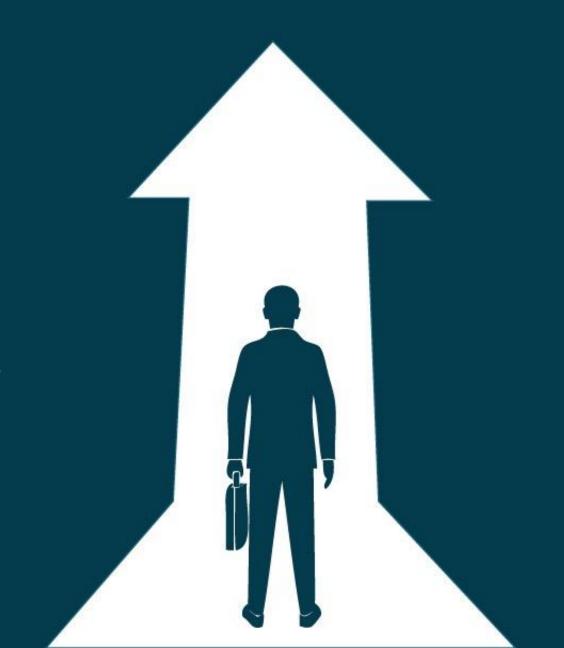
50%



Growing urban population in African cities is giving rise to informal settlements that in some nations house up to 60% of the population

## PARTICIANTE SECTOR

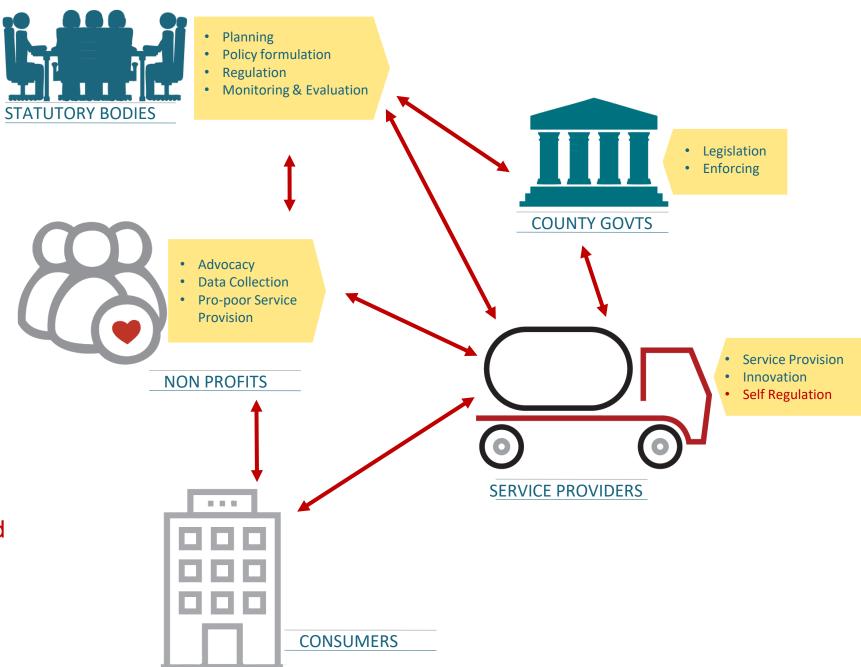
- How can private sanitation actors play a bigger role in the sector?
  - They already serve a significant portion of the market
  - They have valuable data and insights on the sector
  - A significant portion of private sanitation actors are organized into groupings, caucuses or organizations





Deeper conversations between government and private sector between sanitation value chain actors

Ensure service providers are included in consultations toward planning, policy and legislation

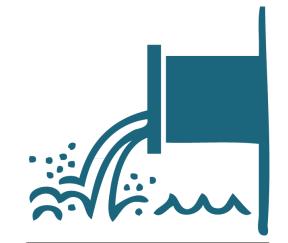






Helping the private sector players understand the crucial role the sanitation value chain plays in realizing a sustainable world (through SDGs)





Improve existing structures to match population / volume



Recognize and empower MSMEs & artisans in the sanitation industry

#### **IDEA**

Private sector sanitation workers attend training sessions to upgrade their skills in subject areas relevant to sanitation, enhance their marketability and compliance in the sanitation value chain



#### THE PRIVATE SECTOR IN SANITATION



Local Authorities

National Government

Parastatals and Oversight Bodies

PASA is instituting frameworks to enable govt and private sector to better coordinate their roles towards achieving sustainable development goals

Private sanitation actors help achieve four out of the 17 SDGs but are rarely appreciated by regulatory authorities









## SANITATION VALUE CHAIN SOLUTION



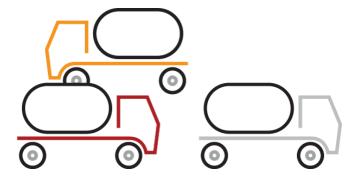
informing REGULATION Use Private sector sanitation workers and entities to inform standards and guidelines of operation in the Sanitation Industry



Health, Safety and Environment Guidelines



**Standard Operating Procedures** 



Monitoring private sector operations through color coding & IoT



Rules, regulations and mechanisms for maintaining Industry discipline



## WHAT DOES THE FUTURE BOLD FOR PASA

How can PASA
mobilize the
sanitation value chain
to actualize fair
access/equity to
sanitation
infrastructure?

What innovations can we steer within the sanitation industry to realize sustainability and wider social impact (with reference to SDGs)?

How can we unlock value within the industry in order to create opportunities for existing and incoming sanitation actors/professionals?



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**Panel Discussion** 

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The Value of PASA in the sanitation chain

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31st SuSanA Meeting: 17 August, 2021 Eva Muhia, Vice President of the Pan African Association of Sanitation Actors

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## Poll

https://app.wisembly.com/susana31 Password to Participate: susana2021

## **Webinar Series: Working Effectively with Manual Emptiers**

October 12: Understanding the realities of manual pit emptying

October 19: Talking tools and technologies

October 26: Capacity development approaches for emptiers

November 2: Manual emptying as part of the safely managed sanitation value

chain

November 9: Collaborating effectively with manual emptiers

Questions? Interested in joining?

Contact: Kjames@cawst.org









### Sanitation Workers platform on SuSanA

- Sanitationworkers.susana.org
- In collaboration with ILO, WaterAid, SNV, World Bank, WHO, BORDA
- Launch end of this year
- Dedicated space for gathering knowledge, evidence, training material etc..
- Open space for discussion linked to SuSanA Forum
- Events
- Opinion articles